

July 9, 2015

To: CA Workload Automation AE Customers
From: The CA Technologies Workload Automation AE
Product Team
Subject: General Availability Announcement for CA Workload
Control Center (WCC) 11.4 SP1

On behalf of CA Technologies, we appreciate your business and the opportunity to provide you with high-quality, innovative software and services. As part of our ongoing commitment to customer success, we regularly announce updated releases and maintenance for our products.

Today, we are pleased to announce the availability of CA Workload Control Center (WCC) 11.4 SP1. This Service Pack includes all maintenance published prior to this update. By installing this Service Pack, you ensure that your systems are current on maintenance for CA WCC 11.4 and you are able to exploit all of the new functions introduced in CA Workload Automation AE 11.3.6, 11.3.6 SP1 and 11.3.6 SP2.

CA WCC 11.4 is focused on improved performance, ease of use, intuitive information and overall improved customer experience. CA WCC 11.4 SP1 further augments the power of CA WCC 11.4 with the following functionalities and improvements:

- Optional calendar Description field
- Increase length of Calendar Name
- Persistent Auto-Refresh settings
- Machines Widget
- Secure Flag for HTTP Cookies
- Enable CA WCC HA in HTTPS mode
- Platform and DB support (Oracle 12c and MS SQL 2012)

CA Technologies recommends all customers upgrade to CA WCC 11.4 SP1 at their earliest convenience.

CA WCC 11.4 SP1 is compatible with CA Workload Automation AE 11.3, 11.3 SP1, 11.3.5 and 11.3.6. To take advantage of all the features in CA WCC 11.4 SP1, CA Workload Automation AE 11.3.6 SP1 is required.

We invite you to attend a customer demonstration on July 16th at 10 AM EDT to learn about the new feature from CA Experts. Please register for the session on CA Communities:

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<https://communities.ca.com/events/2112>

Please visit the CA Workload Automation AE product information page on the CA Support Online website at <https://support.ca.com/> for detailed information concerning this Service Pack, up-to-date support information, and the latest technical bulletins.

You can download your copy of CA Workload Control Center 11.4 SP1 via CA Workload Automation AE 11.3.6 SP2 from CA Support Online <https://support.ca.com/>. If you have any questions or require assistance please contact CA Customer Care online at <http://www.ca.com/us/customer-care.aspx> where you can submit an online request using the Customer Care web form: <https://communities.ca.com/web/guest/customercare>. You can also call CA Customer Care at +1-800-225-5224 in North America or see <http://www.ca.com/phone> for the local number in your country.

Should you need any assistance, our CA Services experts can help. For more information on CA Services and how you can leverage our experience, please visit www.ca.com/services.

Your success is very important to us, and we look forward to continuing our successful partnership with you.