

7/29/2015

To: CA Workload Automation iDash Customers
From: The CA Technologies CA Workload Automation iDash Product Team
Subject: General Availability Announcement for CA Workload Automation iDash

On behalf of CA Technologies, we appreciate your business and the opportunity to provide you with high-quality, innovative software and services. As part of our ongoing commitment to customer success, we regularly release updated versions of our products. Today, we are pleased to announce that CA Workload Automation iDash R12.0 is now available.

This release features a new browser-based, thin client with customized dashboard that helps you signal potential problems before they impact your business. We encourage you to review the Release Notes located on the CA Workload Automation iDash documentation page via CA Technologies Product Documentation <https://wiki.ca.com> for a list of all the new features.

You can download your copy of CA Workload Automation iDash R12.0 from CA Support Online <https://support.ca.com/>. If you have any questions or require assistance contact CA Customer Care online at <http://www.ca.com/us/customer-care.aspx> where you can submit an online request using the Customer Care web form: <https://communities.ca.com/web/guest/customercare>. You can also call CA Customer Care at +1-800-225-5224 in North America or see <http://www.ca.com/phone> for the local number in your country.

Should you need any assistance in understanding these new features, or implementing this latest release, our CA Services experts can help. For more information on CA Services and how you can leverage our expertise, please visit www.ca.com/services. To connect, learn and share with other customers, join and participate in our CA Workload Automation iDash R12.0 CA Community at <https://communities.ca.com/>.

To review CA Support lifecycle policies, please review the CA Support Policy and Terms located at: <https://support.ca.com/>.

Thank you again for your business.