General Availability Announcement

ca technologies

10/1/2018

To: CA Technologies CA Directory Customers
From: The CA Technologies CA Directory Team
Subject: General Availability Announcement for CA Directory r14.0 SP1

CA Technologies appreciates your business and the opportunity to provide you with high-quality, innovative software and services. As part of our ongoing commitment to your success, we regularly release updated versions of our products.

Today, we are pleased to announce that CA Directory r14.0 SP1 is now available.

CA Directory
Version: r14.0 SP1

What is included in this release:
This service pack release contains several defect fixes for problems observed by customers in the last few months.

The end of service date for this service pack (SP1) will be April 2021, aligning with EOS date of r14.0.

For more information about this release, including any updates made after this announcement, refer to the release notes section of the CA Directory documentation.

You can download your copy of CA Directory r14.0 SP1 from CA Support Online.

Helpful Resources
CA provides resources to help you in the form of education, product documentation, community user group environments, and experienced support personnel:

- Documentation
  Find details about the product features included in this release. To ensure that you see all available materials, log in to the site by using your CA Support ID and password.
- CA Learning Paths
  Learn more about CA products through education offerings.

- CA Communities
  Connect, learn, and share with other customers in a collaborative online environment.
- Release and Support Lifecycle Dates
  Stay knowledgeable about lifecycle dates and associated policies. *Reminder: When a platform release reaches End of Support, CA Technologies support of the platform simultaneously reaches End of Support.*

Help shape products
CA Technologies invites you to provide input about your CA products by participating in the Customer Validation Community. To join, register on validate.ca.com, and receive invitations to all discussions and reviews.

Still have questions or need assistance?
Get answers to your questions and obtain expert help by contacting CA:
- CA Support
  Get product assistance from CA Support through an online request form, online chat, or by phone. Call CA Customer Care at +1-800-225-5224 in North America or see "Contact Numbers by Region" at Contact CA Support for the local number in your country.
- CA Services
  Leverage CA expertise for help implementing this release.

Thank you,

CA Technologies CA Directory Team