



Introduction to the Identity Performance Analytics

CA Identity Suite 12.6.8



Identity Analytics

Active Dashboards for User Lifecycle

- **Collect** information and statistics about processes in real-time
- Dashboard **displays** real time data analytics and statistics for each one of the processes
- **Analyze** processes and drill down into potential problems in a process and remediate them



Sub processes



Average SLA
6.35 days



Number of completed requests
37 Requests



Max time of completion
14 days



Min time of completion
24 hours

AVERAGE SLA

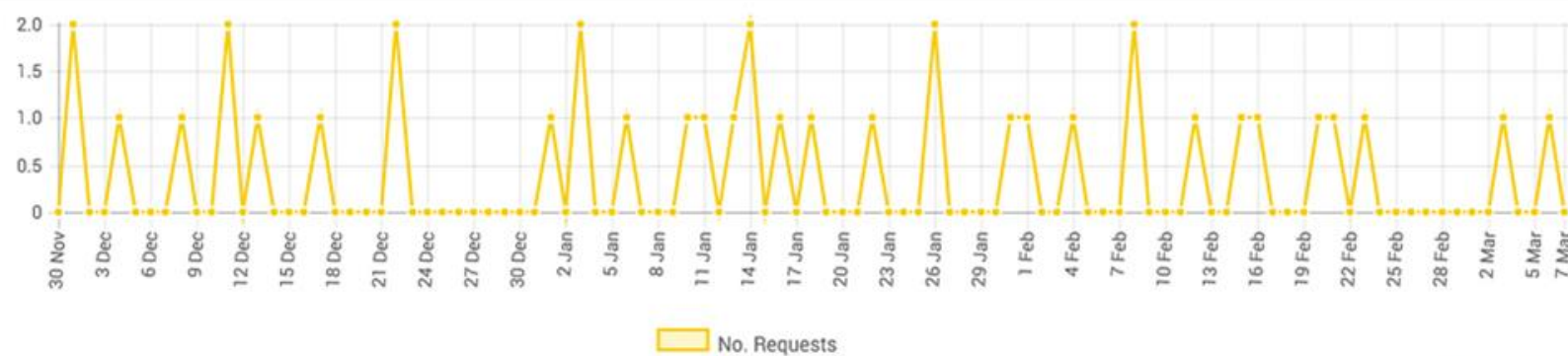
DAYS HOURS



WORKFLOW ANALYZE

NO. REQUESTS

DAYS



WORKFLOW ANALYZE

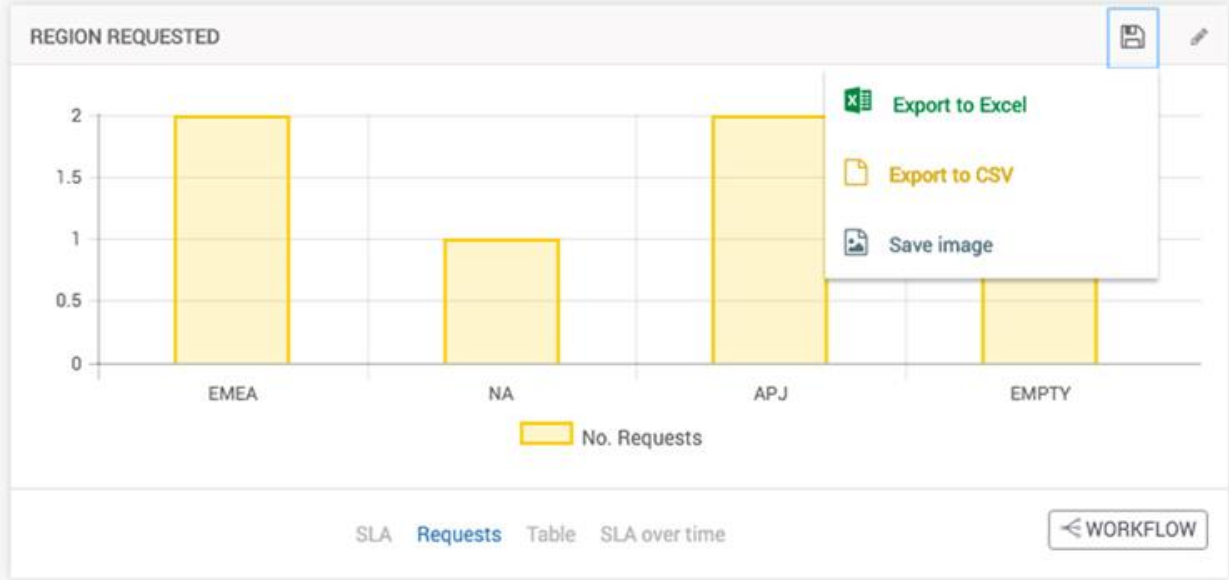
NETWORK ACCESS STATUS



Completed In progress Rejected Revoked

WORKFLOW ANALYZE

PROCESS BY CATEGORIES



REQUESTED CITY

HOURS

Requested City	Average SLA	No. Requests
Gaza	0.1	3
Gondolin	0.06	1
Minas Tirith	0.09	1
Reykjavik	0.11	1

SLA Requests Table SLA over time

WORKFLOW

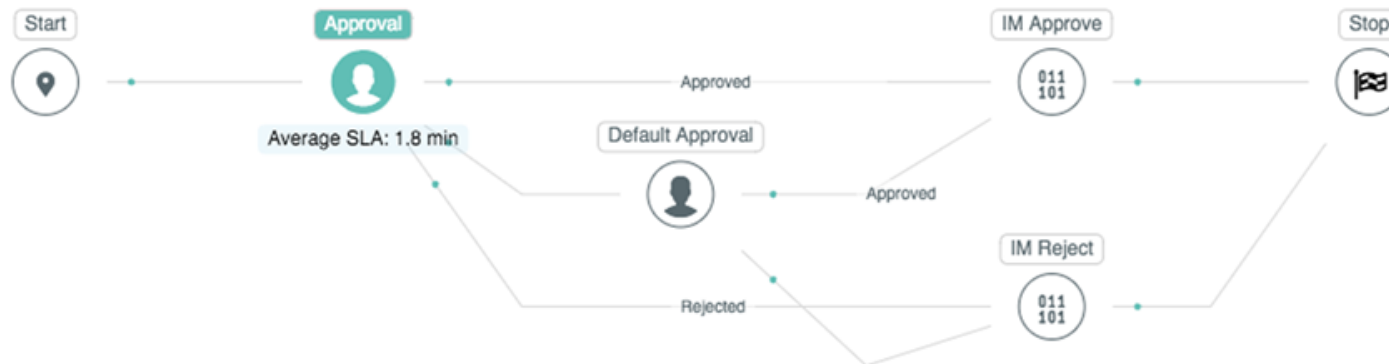


Average SLA
5.48 minNumber of completed requests
6 RequestsMax time of completion
14.33 minMin time of completion
55.49 sec

Single Step Approval

Two Stage Approval Process

Save workflow as image



NODE DETAILS

Name	Average SLA	Max SLA	Min SLA	No. Requests
John Von Neumann	36.5 sec	52 sec	21 sec	2
Charles Babbage	40 sec	40 sec	40 sec	1
Alan Turing	5.32 min	5.32 min	5.32 min	1

STATUSES OF ALAN TURING

Completed Rejected



Identity Analytics

Improving Processes and Productivity

- **Improve productivity**, responsiveness and efficiency of the company and its business processes
- SLA statistics give project sponsors **business justification** for project ROI
- Workflow and process analysis assist in **identifying potential issue**

Demo

