

# CA User Group website

## Getting Started Guide for UG members

Abdel Laabi,  
Principal Community Programs for Europe  
CA Technologies

May, 2015



# Content

- Get involved with the CA Community (Best Practices)
- Steps for main actions
  - How to join the Community
  - How to Start a conversation or ask question (online Forum)
  - How to create content (File, Video, Poll, ...)
  - Connecting with People / Update your profile
- Ideation : provide input to CA Product Management
  - Submit your idea to enhance the product
  - Vote for an idea
- Useful Links

# Introduction

***Welcome to the CA Regional User Groups Guide for UG members.***

This guide is designed to help user group members in Europe learn more about the CA Communities program & get familiar with the CA Communities new platform under Jive. It is also intended to provide some Best Practices to help members get involved in their UG activities & be active contributors.

# How can I get involved with the CA Community ?



# 1) Join the Community

1. <https://communities.ca.com/community/ca-idms-iaa-eiaa/uk-idms-user-association>
2. **Login** (email / password) - use your Support identification, or create an account
3. Click on '**Following**' box on the top right of the page, Select the **inbox** and click **done**.  
This will make content flow to your inbox. You will now see "**Following in 2 streams**"



The screenshot shows the 'UK IDMS User Association' community page. At the top right, a button labeled 'Following in 2 streams' is highlighted with a red arrow. A dropdown menu is open, showing options: 'Follow in', 'Connections Stream' (checked), 'Inbox' (checked), 'Stop Following', and 'Done'. Red arrows point to the 'Inbox' and 'Done' options. The page content includes a navigation bar with 'Activity', 'Content', 'People', and 'More'. Below the navigation bar, there are sections for 'CREATE:' (Discussion, Uploaded File, Document, Poll), 'RECENT ACTIVITY' (UK CA IDMS User Group Meeting by Abderrazzak Laabi), 'UPCOMING EVENTS' (MAY 14 UK CA IDMS TBD), and 'POPULAR CONTENT' (UKIUA 13th June 2013 Agenda.pdf, Agenda 20th Oct 2010.pdf, Agenda 19th April 2012.pdf).

## 2) Share your experience & knowledge

- **in-Person meetings** : User presentations, Roundtable discussions, ...



- **Online** : Click on 'Action' to share file, video ..., or start a conversation ('Discussion') ..

The screenshot shows a community interface. At the top, there is a navigation bar with links for Home (50+), Content, People, Communities, Help, and Apps. A profile picture and a search bar are also visible. Below the navigation bar, there is a section for 'CA Service in DevTest Commu' with tabs for 'Activity' and 'Content'. A 'CREATE:' section shows options for 'Discussion' and 'Uploaded File'. A 'RECENT ACTIVITY' section shows a post titled 'EMEA CA Service Virtualization U'. A 'Create' dropdown menu is open, showing options: 'Discussion' (Start a conversation or ask a question), 'Uploaded File' (Upload a file to share), 'Document' (Collaborate on a document), 'Blog Post' (Share your thoughts), and 'Poll' (Gather community opinion on a topic). Red arrows point to the 'Discussion' and 'Uploaded File' options. A red circle highlights the 'Action' icon in the top navigation bar.

### 3) Be active contributor

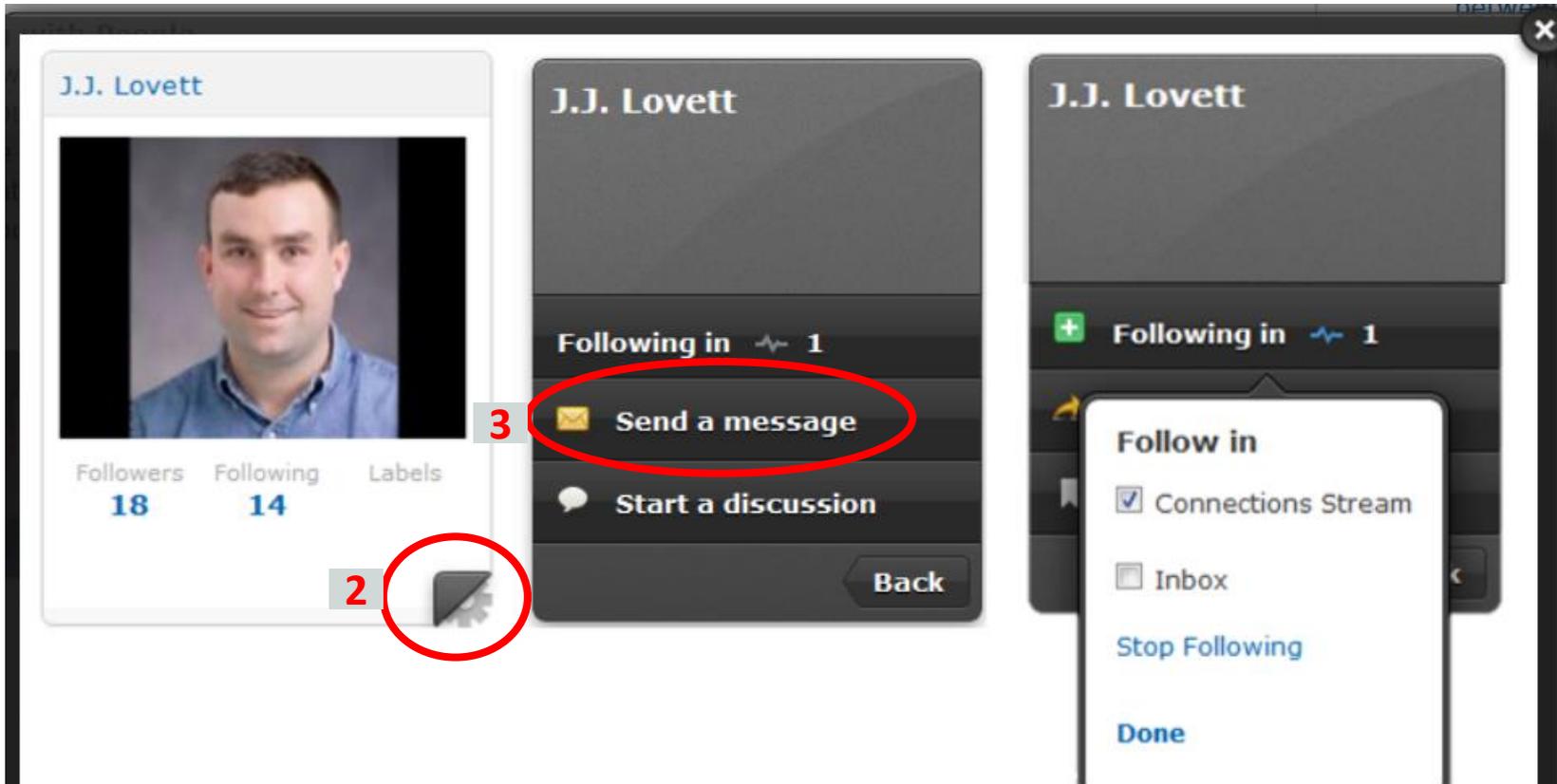
Get involved in the user group activities (as User Group member, or Board member)

- Make suggestions, ideas, Topics for the next UG meeting, ...
- Contribute to enhance the CA solution (Ideation ...)



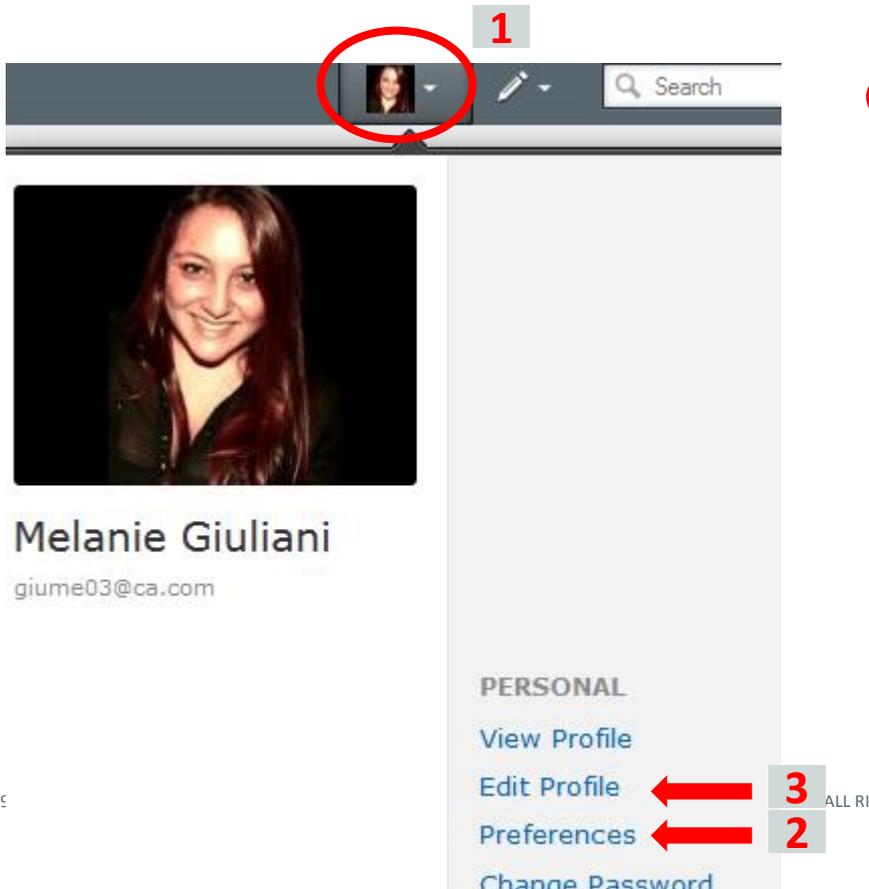
# Connecting with people

- 1) Click on **People** tab and use the sorting options to filter and find relevant people.
- 2) Click on the gear image in the bottom right corner of that user, and click "**follow.**" and choose whether to follow that user via your inbox or connections stream.
- 3) Send Private message



# Update your profile

- 1) Click on the drop menu on the top of the page
- 2) Click on **Preferences** and update your time zone, language, ...
- 3) Click on **Edit Profile** to load your photo, update your Biography, ...



1

Avatar & Photos

Melanie Giuliani

giume03@ca.com

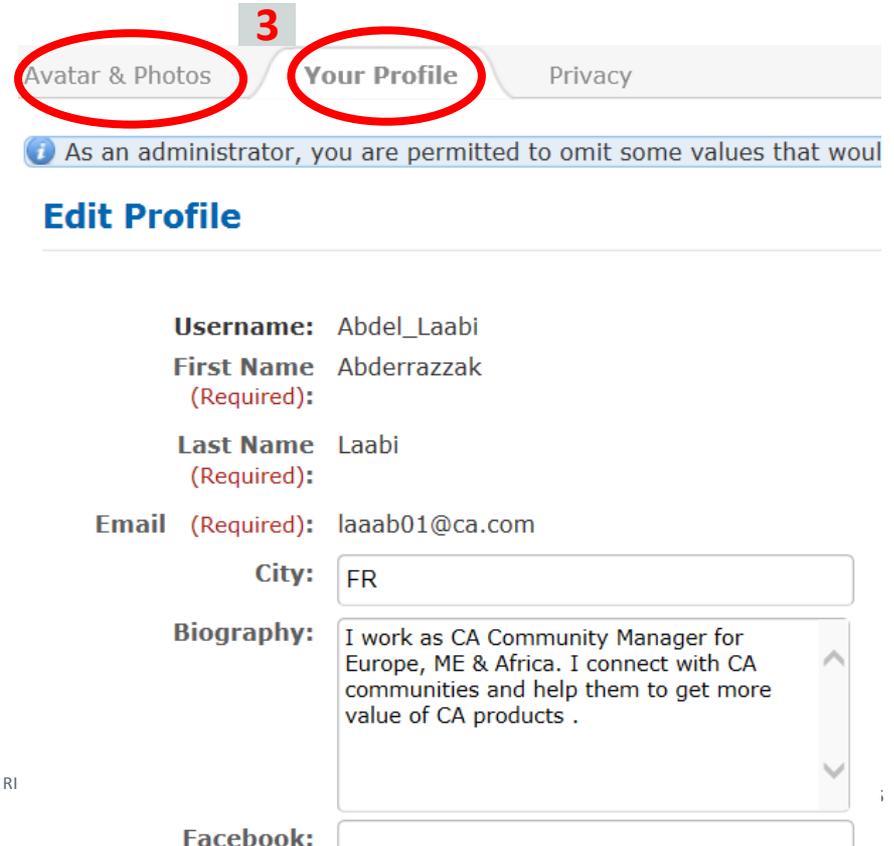
PERSONAL

[View Profile](#)

[Edit Profile](#) ← 3

[Preferences](#) ← 2

[Change Password](#)



3

Avatar & Photos

**Your Profile**

Privacy

[i](#) As an administrator, you are permitted to omit some values that would

### Edit Profile

**Username:** Abdel\_Laabi

**First Name** Abderrazzak  
(Required):

**Last Name** Laabi  
(Required):

**Email** (Required): laaab01@ca.com

**City:**

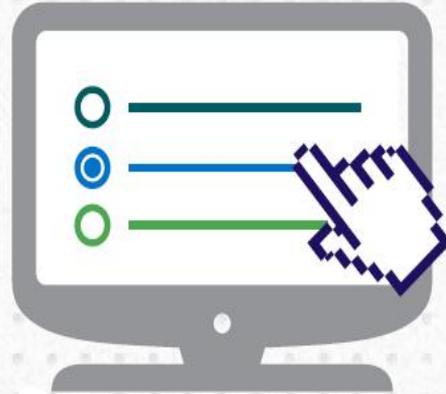
**Biography:**

**Facebook:**

# Ideation : Submit & vote for Product Enhancement ideas



Submitting ideas  
for product  
enhancements



Voting on and discussing  
ideas from other  
community members



Opting into product validation  
programs to test incremental process  
and provide feedback that will  
influence the next software iteration



**5 of the 9 marquee features** for the CA Clarity 13.3 release came directly from its Global User Community, which receives **~100 ideas per month**

# Ideation : Submit ideas for product enhancements

- 1) **Global Community** : <https://communities.ca.com/community/ca-idms-ia-eiua>
- 2) Login (email / password)
- 3) Click on **Action** tab on the top, then **Create an Idea**

The screenshot shows the top navigation bar of the CA IDMS IUA EIUA community page. The 'Actions' tab is circled in red. Below the navigation bar, there is a section titled 'YOU CAN CUSTOMIZE THIS PAGE' with a 'Customize' button. To the right, there is a 'Create' dropdown menu with the following options: Discussion, Document, Uploaded File, Blog Post, Poll, Sub-community, Create an event, **Create an idea** (highlighted with a red arrow), and Create a video. Below the navigation bar, there is a section titled 'ABOUT THE CA IDMS IUA/EIUA COMMUNITY' and a section titled 'ASK CA IDMS IUA EIUA' with a text input field and an 'Ask it' button. At the bottom left, there is a URL: <https://communities.ca.com/community/create-idealinput.jspa?containerID=2018&container...>

# Ideation : Vote for ideas from community members

- 1) Click on **Content** tab,
- 2) Click on **Ideas** (💡) to list all the ideas

The screenshot shows the CA IDMS IUA EIU A community page. The 'Content' tab is highlighted with a red circle and a '1' in a grey box. The 'Ideas' filter (lightbulb icon) is also highlighted with a red circle and a '2' in a grey box. The page displays a list of ideas with columns for Title, Author, Views, and Latest activity.

Title	Author	Views	Latest activity
💡 MQ Series support in IDMS/DC 19 WISH-LISTED	Gregory Beedy	539	March 19 2015 7:09 PM
💡 As a next-gen application developer, I need to invoke a web service from an on-line application 8 DELIVERED	Gregory Beedy	168	November 29 2014 1:15 AM
💡 dynamically alter zIIP status 7 UNDER REVIEW	Chris Hoelscher	123	January 15 2015 6:38 PM

# Ideation : Vote for ideas from community members

3) Click on an idea in order to open it, then **vote** through the button on the top left

Home **50+** Content People Communities Help Apps  

All Places > CA IDMS IUA EIUA > Ideas

## Improve Usability of TUNE INDEX Utility Options

Created on Nov 11, 2014 10:04 AM by [STEVE TERRY](#) - Last Modified: Nov 21, 2014 8:06 PM

**3**

**7**   Voted on 7 times. You have not voted. **UNDER REVIEW**

We make extensive use of the TUNE INDEX utility for orphan adoption but the RESEQUENCE and REBALANCE options are not practical to use against large indexes due to excessive run-times caused by high I/O.

Can something be done to the utility to improve the efficiency and reduce the amount of work required to process large index structures? Possible suggestions would be to defer orphan adoption until all SR8s are relocated to their target pages or allowing the utility to be interruptible and restartable which would allow the index to be processed in pieces based on available processing windows.

This is a resubmission of DAR 19400000-1: IMPROVE TUNE INDEX PERFORMANCE

Categories: DBAs & Systems Programmers Tags (edit): [idms](#), [idms-db](#), [idms\\_high\\_availability](#)

[Follow](#)

[Share](#)

[Bookmark](#)

**ACTIONS**

- [Edit idea](#)
- [Move idea](#)
- [Delete idea](#)
- [Report abuse](#)
- [View as PDF](#)

     **0**

**VOTE HISTORY**

-  [Sheila Miller](#)



# Ideation : Benefits

- Enables transparency and turns enhancement requests into conversations
- Places context around the priority and value of an idea
- Maximizes the input of our customers into our development process
- Provides a timely decision for customers' ideas
- Keeps customers informed of decision and status changes
- Builds trust with our customers that we are building products based on open, transparent and collaborative process

# Useful Links

[CA Communities User Guide](#)

Ideation ( Video ) : <https://communities.ca.com/videos/1447>

[CA Communities Major Changes & FAQs](#)

[The Water Cooler](#)

is also the go-to spot to ask questions, submit ideas, or find tips, tricks and training pertaining to the CA Communities

[CA Communities](#) : Main site, All Regional & Global communities



## **Abdel Laabi**

CA Community Manager - EMEA

[abderrazzak.laabi@ca.com](mailto:abderrazzak.laabi@ca.com)

 [@cainc](https://twitter.com/cainc)

 [slideshare.net/CAinc](https://slideshare.net/CAinc)

 [linkedin.com/company/ca-technologies](https://linkedin.com/company/ca-technologies)

**[ca.com](https://ca.com)**