

CA Technologies works continuously to improve our software and services to best meet the needs of our customers. Today, many CA solutions utilize reporting through CA Business Intelligence (CABI), which is built on the underlying SAP® BusinessObjects product. After carefully evaluating the best interests of our customers and CA Technologies, we are replacing the reporting engine used in upcoming versions of CABI.

Effective April 1, 2016, CA will no longer distribute CABI 4.1 with BusinessObjects within any of its products globally. If you are an existing supported customer prior to April 1, 2016 and utilizing CABI 4.1 within any products listed below, you are entitled to continue receiving support for CABI 4.1 until it reaches its End of Service on December 31, 2018 or End of Service of the associated CA product.

CA will distribute CABI 6.x (with TIBCO® JasperSoft) to replace CABI 4.1 (with BusinessObjects) for products in List A below. TIBCO® JasperSoft is a market leader in providing powerful reporting and advanced analytics. CA products in List B below will replace CABI 4.1 with an alternate appropriate reporting solution. The links below will contain ongoing updates with further details as they become available.

To prepare for this transition, CABI 4.x images no longer will be part of CA product downloads on support.ca.com after March 31st 2016. Customers entitled to CABI 4.x images after April 1, 2016 can contact CA Customer Care for download instructions. You can visit Customer Care online at <http://www.ca.com/us/customer-care.aspx> or fill out a web form at <https://communities.ca.com/web/guest/customercare>. You also can call CA Customer Care at +1-800-225-5224 in North America, or find local number at <http://www.ca.com/phone>.