

Gen Troubleshooting Tips

Session # 23October 30, 2007 11:00 a.m. – 12:00 p.m.

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Agenda

- · What's covered and not covered
- Toolset Diagnostics
- Build Tool Diagnostics
- Runtime Diagnostics
- Recommendations





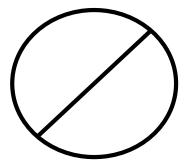
What's Covered

- Reports, log files, and tools available inside Gen
- High level overview only
- Windows, UNIX, JVM and CLR platforms
- Where to find more information



What's Not Covered

- Encyclopedia diagnostics
- Operating system and 3rd party diagnostics
- Mainframe diagnostics



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Toolset Diagnostics

- Consistency Check
- Reports
- Structure Chart and Action Block Usage
- Rapid Test



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Consistency Check

- · What it tells you
 - Anything inconsistent or incomplete
 - Can target specific objects, or the whole subset
 - Warnings vs. Errors
- When to use it
 - Automatic during Transformation and Generation
 - At regular intervals
 - Before sending a model in to Customer Support



Consistency Check (cont.)

- · How to access it
 - From Planning, Analysis, or Design menus
 - From the check-mark icon on almost all diagram toolbars

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Reports

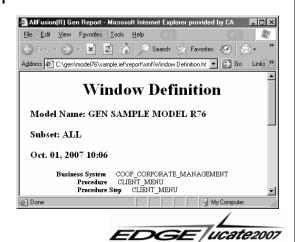
- What they tell you
 - Listings of objects
 - Details associated with those objects
- When to use them
 - As part of your documentation
 - To get an overview





Reports (cont.)

- · How to access them
 - Model->Reports
 - Reports



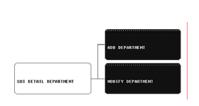
Structure Chart & Action Block Usage

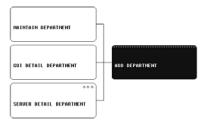
- · What they tell you
 - Layout and flow of action blocks in your application
- When to use them
 - To find which action blocks call a specific action block
 - To find which action blocks are being called



Structure Chart & Action Block Usage (cont.) • How to access them • From Design many, choose Structure Chart or

• From Design menu, choose Structure Chart or Action Block Usage







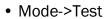
Rapid Test

- What it tells you
 - How a window will look
 - Tab sequencing
 - Action diagram tracing via Diagram Trace Utility (DTU)
- When to use it
 - To verify window design
 - To trace through action diagram code

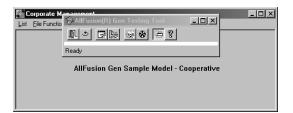


Rapid Test (cont.)

- How to access it in the Navigation Diagram
 - Rapid Test icon









Build Tool Diagnostics

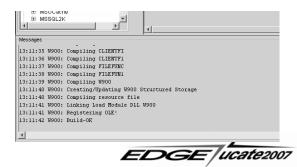
- Messages Area
- Load Module .out files
- Assembly .out files
- Load Module test





Messages Area

- · What it tells you
 - Summary and Status information on Build Tool activity
- · When to use it
 - To monitor activity
- How to access it
 - Automatic
 - Can resize



Load Module .out Files

- What they tell you
 - · What was compiled
 - Compiler options used
 - Path and classpath contents
 - Warning and error messages
- · When to use them
 - Diagnose a failed build
 - Get compiler options for compiling EABs



Load Module .out Files (cont.)

- · How to access them
 - Action->Review
 - · Review icon on toolbar
 - With the load module inside the model directory







Assembly .out Files

- What they tell you
 - Path and classpath contents
 - Contents of resulting EAR or MSI
 - Any errors that occurred
- When to use them
 - To verify what's included in the EAR or MSI
 - To diagnose any problems





Assembly .out Files (cont.)

- How to access them
 - Action->Review
 - · Review icon on toolbar
 - With assembly inside model directory







Load Module Test

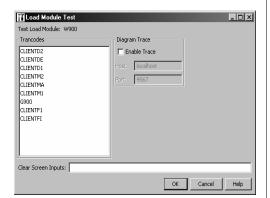
- · What it tells you
 - If your application starts and runs OK
- When to use it
 - Test-drive your application
 - Diagram Tracing
 - Available for GUI Clients, Window-Packaged and Block Mode Applications on Windows platform only





Load Module Test (cont.)

- · How to access it
 - Action->Test or Test icon on toolbar
 - Select Trancode
 - Clear Screen inputs
 - Select Enable Trace if needed
 - Click OK





Runtime Diagnostics

- Business Logic Tracing
- Middleware Logging
- Proxy Test Harness



Business Logic Tracing

- · What it tells you
 - Flow of action diagram logic
 - Values of Import/Export/Local/External Action Views
- · When to use it
 - Debugging your application
- Must generate code with the Tracing option (Trce) selected



Diagram Trace Utility (DTU)

- Trace all Clients, Servers and Platforms except Mainframe
- Client on Windows platform only
- · Activate by:
 - start the DTU
 - selecting the Diagram Tracing Enabled radio button when using Load Module Test from the Build Tool
 - /trace parameter when starting from command line



/trace option documented in AllFusion Gen Workstation Construction Guide in the chapter on Application Testing

Middleware Logging

- · What it tells you
 - Details about message traffic from a certain perspective
 - Flows between cooperative clients or proxies and servers
 - Can vary the logging level
- When to use it
 - To debug problems with communication between load modules



Middleware Logging Types

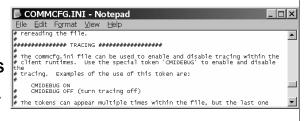
- CMIDEBUG
- Client Manager Log
- Communications (Comm) Bridge Log
- Transaction Enabler Log





CMIDEBUG Log

- TCP/IP, MQ Series, or EJBRMI communication
- All types of cooperative clients and proxies, Java EJBs
- Client perspective or EJBs perspective
- Turn on and off in COMMCFG.ini & COMMCFG.properties
- Produces trace.out or <loadmodule>.out





Client Manager Log

- · GUI clients on Windows platform only
- All communication that passes through the Client Manager
- Client Manager's perspective
- Turn on and off and set logging level on the File – Setup window
- Produces a IEFCMN.log file in Client Manager's directory



Communications Bridge Log

• Used by Cooperative Clients and Proxies

• All communication that passes through the Comm Bridge

- Comm Bridge's perspective
- Turn on and off and set logging level on the File – Setup window
- Produces a IEFCBN.log file in Comm Bridge's directory





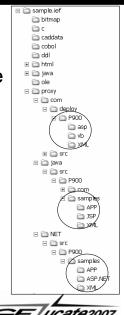
Transaction Enabler Log

- Used when accessing C-code servers on Windows or UNIX
- All traffic passing through funnel and/or daemon
- Can collect logs for either or both
- Transaction Enabler's perspective
- Turn on or off and set logging level with -t parameter at startup
- Produces Ignnnnnn files in TE working directory



Proxy Test Harness

- Simple programs generated to populate import views, call the server, and return export views
- Com Proxy Visual Basic, ASP or XML
- Java Proxy
 - Applet/Servlet or Application Bean
 - Java program, JSP, or XML
- .NET Proxy .NET application or XML



Recommendations

- Test early, test often small changes are easier to debug
- When reporting an issue, get as much detail about the error as you can – exact message, when and how, and the configuration of your application
- · When sending in a model
 - Clearing as many consistency check errors as you can is helpful.
 - checkout.trn is better when possible



For More Information

• Electronic Books

Start -> Programs -> CA -> AllFusion -> Gen r7.6 -> Documents -> Electronic Book

- Help Menu inside Toolset, Build Tool, Client Manager, Comm Bridge
- Knowledge Base and Technical Papers on http://supportconnect.ca.com
- If you can't find the information you're looking for, give us a call.



EDGE Needs Your Feedback!

- Please complete the conference evaluations
- Your feedback/suggestions are necessary to continue to bring you top-notch events
- Thank You for Coming See you in 2008!

