The Warranty Group Experiences implementing CA 2E and Web Option application

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Stream/Track





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 The Warranty Group will present their experiences implementing a large scale browser-based warranty management system using CA 2E and WebOption. Topics will include technology selection, technical challenges and solutions, and lessons learned.

Agenda

- Technology Selection
- Technical Challenges
- Solutions
- Lessons Learned



Technology Selection: Why choose WebOption over other products?

- Integrated with CA 2E, Configurable relationship to 2E model values
- Global level settings generate the HTML from 2E DDS/screens
- Generated HTML includes model and function details and DDS formats
- Markup language Generator uses Web Option default settings and can be customized for Java Scripts, Java applet calls, CSS, etc.
- Ultimately quicker implementation and on-going maintenance!



Technical Challenges – Can these features be done using WebOption?

- Global CSS Setup
- Drop downs for subfile Select options
- URLs for Menu options and Function Keys
- Radio buttons for filtering screen data displays
- Auto complete SQL Searches
- Soft coded function keys and subfile options
- Icons/images for function calls
- Error message pop-up windows



Technical Challenges – Can these features be done using WebOption? Continued...

- Quick Exit
- Browser Back button warning message

YES to all of the above... let's review the solutions!



Login – Default login skeleton page with minimal changes

Billing Manager			
D	evelopment		
Sig	n on to WARIDV		
S	System: WARIDV		
τ	User ID:		
Pa	ssword:		
C	Log on Close		
Copyright © 2011 CA Technologies.			

Main Application Menu

the warranty group		
lling Manager		Development Brazil VSC
		<u>User Manual</u> <u>Signoff</u>
WG Systems Main Menu		BMSYS01 HSMEO101 MRSRMR 1:22:53
Select one of the following:		
	1.	Maintence Menu
	2.	Interface Menu
	3.	Inquiry Menu
	4.	Report Menu
Other Menus		
	10.	Administrator Menu
	20.	Corporate Finance Main Menu
	30.	Local Finance Main Menu
	40.	Business Analyst Main Menu
	50.	Operational Main Menu
	60.	Event Registry
	99.	Exit
Submit F3=Exit F6=Messages F8=ChangeBusiness F10	0=Com	mand F12=PrevMenu F14=SubmittedJobs F15=Spool Files F17=Writers
F18=Multi Job	os F	19=Jump F24=Toggle View
		Contact Legal Privacy Policy Copyright © 2011 CA Technolog

AR – Hiding zero balance clients

the warranty g	roup.								
lling Mar	nager		Developme	int		Brazil	vso	C	
Accounts Receivable Work with Clients, Payees and Balance					ВМСРЕ	User Manual 3121 MRSRMR 2013/11/11		iqn :36	
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	Client	Total AR	Invoiced	Un-Invoiced	ETT	Aged Balance			
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Action	CLI-4-64 HAYASA NITEROI	30,704.09	17,361.41	13,542.68	200.00-	17,161.41	9		
Action	CLI-4-33 AUTOCAMPO	18,618.98	9,450.20	9,168,78	.00	9,450.20	•		
				5,200110					
Action	CLI-4-184 TMKT RIO TOKIO RECREIO	11,767.74	8,789.74	3,078.00	100.00-	8,689.74	•		
Action		11,767.74	8,789.74	-,	100.00-	8,689.74	• •		
Action •	CLI-4-185 TMKT NARITA			3,078.00			-		
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Action Action Action	CLI-4-185 TMKT NORTE VEL CLI-4-449 TMKT NORTE VEL CLI-4-336 CAIUAS INDAIATUBA	6,056.00	6,156.00 4,301.54	3,078.00 .00 1,120.88	100.00- .00	6,056.00	3		
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Action Action Action Action	CLI-4-185 TMKT NARITA CLI-4-185 TMKT NARITA CLI-4-449 TMKT NORTE VEL CLI-4-336 CAIUAS INDAIATUBA CLI-4-238 SAMPA MOTORS LTDA CLI-4-42 BENI CAR - RIO PRETO	6,056.00 5,422.42 11,659.01 6,915.57	6,156.00 4,301.54 3,754.59 3,293.47	3,078.00 .00 1,120.88 7,904.42 3,622.10	100.00- .00 .00	6,056.00 4,301.54 3,754.59 3,293.47	000		

Submit F3=Exit F9=Show/Hide Zero Balances F10=Bank Deposits Page Down Page Up

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AR – Showing all clients

CLI-3-15 MIG 014 Ituiutaba

CLI-3-2776 FIC CBD

CLI-4-724 1

CLI-3-4314 0057- 0206

CLI-3-2 MIG 001 UberlÔndia T Vilela

Action

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the warranty grou	p.						
illing Mana	ger		Development	Brazil VSC			
Accounts Re Work with Clien	ceivable ts, Payees and Balance				BMCPB12	User Manual 1 MRSRMR 2013/11/11	<u>Signo</u> 5:52:20
Client ID: Client Name:			Clients with Z	ero Balance are		⊖ HIDDEN⊚ SH	DWN
	Client	Total AR	Invoiced	Un-Invoiced	ETT	Aged Balance	
Action	CLI-4-92 ORIENTAL	275.98	275.98	.00	.00	275.9	8 🌒
Action	CLI-4-55 FLORA	551.93	275.95	275.98	.00	275.9	5 🌒
Action 💌	CLI-4-119 ANDRE RIBEIRO SANTO ANDRE	253.05	253.05	.00	.00	253.0	5 🌒
Action	CLI-3-1 LOJAS MIG Co 3 ch2	13,918.02	106.29	13,711.73	100.00	206.2	9 🌒
Action	CLI-3-2764 CYBELAR	267.67	173.17	94.50	.00	173.1	7 🌒
Action 👻	CLI-4-98 RIO TOKIO RECREIO	123.16	123.16	.00	.00	123.1	6 🌒

Submit F3=Exit F9=Show/Hide Zero Balances F10=Bank Deposits Page Down Page Up

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AR – Subfile options

Can't capture the screen print May be live application???

Quick Exit – Sign off warning window

		ts, Payees and Balance				BMCPB12	1 MRSRMR 2013/11/11	5:52:20
lient ID: lient Name	E:		CI	Clients with Zero Balance are				
		Client			Un-Invoiced	ETT	Aged Balance	
ction	-	CLI-4-92 ORIENTAL	Confirm Signoff	x	.00	.00	275.98	:)
ction	-	CLI-4-55 FLORA	Are you sure you want to exit this a	<u> </u>	275.98	.00	275.9	5 🌒
ction	-	CLI-4-119 ANDRE RIBEIRO SANTO A	Cancel	Sign Off	.00	.00	253.0	5 🕒
ction	*	CLI-3-1 LOJAS MIG Co 3 ch2	13,918.02	106.29	13,711.73	100.00	206.29	a 🌒
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Add some technical screens here

Lessons Learned

- Standards matters, specially for subfile select options and function keys
- Messages
- Global CSS should be tested for all screen sizes
- Colum headers can't be constants, it should be setup at the field level
- Can't use HTML/ reserved key words
- Windows are not working but CA is reviewing it and looking into resolving it.





- Good option to modernize green screens to GUI browser based application without changing the core application logic.
- Quicker implementation and on-going maintenance.
- Standards matters!
- We received training from CM First and developed this solution with their consulting services.
- Give it a try!









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