The Warranty Group Experiences implementing CA 2E and Web Option application

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Stream/Track

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- The Warranty Group will present their experiences implementing a large scale browser-based warranty management system using CA 2E and WebOption. Topics will include technology selection, technical challenges and solutions, and lessons learned.

Agenda

- Technology Selection

- Technical Challenges

- Solutions

- Lessons Learned

Technology Selection: Why choose WebOption over other products?

- Integrated with CA 2E, Configurable relationship to 2E model values

- Global level settings generate the HTML from 2E DDS/screens

- Generated HTML includes model and function details and DDS formats

- Markup language Generator uses Web Option default settings and can be customized for Java Scripts, Java applet calls, CSS, etc.

- Ultimately quicker implementation and on-going maintenance!

Technical Challenges – Can these features be done using WebOption?

- Global CSS Setup

- Drop downs for subfile Select options

- URLs for Menu options and Function Keys

- Radio buttons for filtering screen data displays

- Auto complete SQL Searches

- Soft coded function keys and subfile options

- Icons/images for function calls

- Error message pop-up windows

Technical Challenges – Can these features be done using WebOption? Continued…

- Quick Exit

- Browser Back button warning message

   YES to all of the above… let's review the solutions!

Login – Default login skeleton page with minimal changes

Main Application Menu

AR – Hiding zero balance clients

AR – Showing all clients

AR – Subfile options

Can't capture the screen print

May be live application???

Quick Exit – Sign off warning window

Add some technical screens here

Lessons Learned

- Standards matters, specially for subfile select options and function keys

- Messages

- Global CSS should be tested for all screen sizes

- Colum headers can't be constants, it should be setup at the field level

- Can't use HTML/ reserved key words

- Windows are not working but CA is reviewing it and looking into resolving it.

Summary

- Good option to modernize green screens to GUI browser based application without changing the core application logic.

- Quicker implementation and on-going maintenance.

- Standards matters!

- We received training from CM First and developed this solution with their consulting services.

- Give it a try!

Q&A

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