

### CONNECTIONS

Fall 1995, No. 30

## Do You Have Something to Share?

by Jo Ann Gartland, IMC96 Chair

The Information User Association (IUA) is a support organization for users of CA products. An organization founded by users for users, its central purpose is helping its members achieve the highest level of productivity from the tools they use on the job. One of the ways the organization accomplishes this objective is through the IUA User Contributed Libraries (UCL).

UCLs contain software, documentation, procedures and more — all provided by IUA members. The End User and Development Tools Advisory Committee (EUDTAC) and Technical Advisory Committee (TAC) maintain and distribute the UCLs. However, since no guarantee of the functionality is either expressed or implied by CA, the IUA, member companies, or individual contributors, members are advised to use these programs at their own risk.

According to survey results, UCLs are a valuable resource in any company. Members are eager to know what other DBAs, CA-IDMS system programmers, application programmers and user analysts are

doing in their shops. What have people written inhouse to make their work easier? What has another user written that might make your data more accessible or your routines more controllable? If you have written solutions, share them with other users via the IUA's UCL. All contributions are acknowledged, and for each that is accepted, the author receives a copy of the UCL. (Note: Member companies are welcome to copy and distribute the contents of the UCL among colleagues. All documentation files and disclaimers must be distributed concurrently.)

Updates are not automatically provided, nor is any notification procedure in place for advising members of updates. The contents of the UCL at the time of purchase are all that is intended to be distributed. If programs are added to the UCL, members need to buy new copies at the full price.

The IUA continuously gathers new tools and updates the many viable utilities on the UCLs for new product releases. Contributions are made freely with no warranty by the contributor. Anyone can contribute non-proprietary software, documentation and other materials by sending the contribution via the Internet to iua@sba.com; or send it on either a 5 1/4" or 3 1/2" low-density diskette format; or send it on a square tape to the IUA Headquar
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#### **IUA Connections**

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IUA Connections is a quarterly publication of the Information User Association (IUA), designed to promote its members' objectives. IUA Connections is not responsible for the opinions expressed by its writers and editors.

Information User Association 401 North Michigan Avenue Chicago, IL 60611 312/321-6827 Fax 312/527-6783 Internet: iua@sba.com **Board** 

James Winn

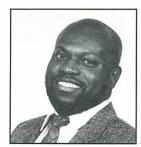
#### CA-IUA Alliance Results in Successful CA-World '95

CA-World '95 was a tremendous success. Not only did we exceed our attendee goal, the educational programming, peer-to-peer networking opportunities and interactive sessions were all well received. A special thanks to the volunteers for their time and energy throughout the entire event.

If CA-World '95 is an indication of what to expect from CA and IUA, we have a bright future ahead of us.

In a continuing partnership effort, the IUA will work with CA in planning activities and sessions at next year's CARE (Computer Associates Regional Exchange) conference. CARE was held prior to CA-World '95, bringing together regional and national user group officials to discuss user group issues. In IUA's annual partnership review meeting with CA, we discussed opportunities to involve those vendors who are also CA partners in an effort to increase support of IUA activities.

If CA-World '95 is an indication of what to expect from CA and IUA, we have a bright future ahead of us. We are entering a new age of networking opportunities and I am looking forward to an exciting year!



James Winn

#### IUA Workshop '96 Helps Users Exchange Information

If you are looking for more ways to learn the latest industry trends, then make plans to attend IUA Workshop '96, April 28-30, 1996, at the Hyatt Regency, Chicago.

At IUA Workshop '96, members will learn about IUA's and CA's vision, educational outreach and new technological resources. The workshop encourages IUA members to promote the awareness of CA products and emerging technologies. It also plays a pivotal role in the IT industry by allowing members to share insights and experiences with their peers.

In addition to general presentations led by users, the workshop features Product Direction
Forums with CA executives and developers, advisory committee meetings, SIG sessions, and an exciting vendor exhibition.

Don't miss this cost-effective opportunity to listen and learn from industry leaders. Make plans to attend today!

#### Human Resource Advisory Committee at CA-World '95

What do George Bush, Penn & Teller, Mike Nelson from Washington, D.C., and "Earth, Wind & Fire," all have in common? They were the featured talent at CA-World '95. And with entertainment like that, how could an event not be excellent?

Entertainment aside, with this being the first BAC at CA-World '95, I am happy to report that all went extremely well and future conference planners have a tough act to follow! A special thanks goes to CA and the conference committee for a job well done.

#### Do You Have Something to Share?

Continued from the Cover

ters office, 401 N. Michigan Avenue, Chicago, IL 60611-4267. If you wish to contribute, please enclose an abstract in ASCII format briefly stating the functionality of what you are providing. For more information, call Michelle Czosek, IUA Headquarters, 312/321-6827.

Contributions become the property of the IUA and cannot be returned. The IUA reserves the right to edit/reformat/ repackage or otherwise alter the contents of submissions as they see

fit.

## The conference committee is already working on BAC at CA-World '96 and we hope you will all be a part of next year's event.

This year's conference featured informative educational programs, user-led sessions hosted by industry experts, and presentations from government representatives.

Thanks to all of the speakers — I hope you plan on participating in next year's conference. If you do, fill out the enclosed Call for Papers and return it to IUA as soon as possible.

On another note, one area that needed improvement was representation from Payroll/Personnel. As a result, the 1996 conference committee is planning to have additional vendors (who have software that complements the CA-HRS system) perform demonstrations at CA-World '96, August 25-30, 1996, in New Orleans.

The conference committee is already working on BAC at CA-World '96 and we hope you will all be a part of next year's event. It's the dedication and enthusiasm of the participants that make our conferences successful. Hope to see you all there.

### Is this copy of *IUA Connections* properly addressed?



If not, please fill out this form and send it to:

Information User Association 401 North Michigan Avenue Chicago , Il 60611-4267 FAX 312/321-6869 Internet: iua@sba.com

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City, State, ZIP:		
	Fax:	
E-mail address:		

#### Member Focus: IUA Volunteer Nancy Leslie

Recently, IUA spoke with long-standing volunteer Nancy Leslie, IUA National vice chair and planning chair, Gulfstream Aerospace Corporation, Savannah, Ga., about the benefits of volunteering.

#### *IUA:* What is your previous experience?

Leslie: I have 10 years experience with CA-IDMS, which includes being a programmer-analyst, DBA, and supporting of end-user computing using CA-IDMS, CA-OLQ, SAS, etc. I was a CA-IDMS DBA at BFGoodrich Company in Akron, Ohio, prior to moving to Gulfstream. The types of CA systems I have used include: mainframe CA-IDMS, CA-CAS applications, other home grown CA-IDMS applications, and various CA system software.

#### *IUA:* What is your impression of the IUA Workshops?

Leslie: They are an excellent way to gather information to apply to my site. I like the fact that the workshop is user driven, not vendor driven. We need both types of conferences (vendor and user driven) to get both perspectives on using the products.

### *IUA*: How has your IUA involvement affected you personally/ professionally?

Leslie: I have made some great friends and professional contacts through the IUA. It is a great way to network to resolve problems and issues. My leadership skills have improved, especially from being on the Executive Board, and from chairing the Planning Committee and other IUA committees.

#### *IUA:* What benefits do you receive from IUA membership?

Leslie: I receive discounts on IUA products, advance information on conferences and workshops, *IUA Connections*, and additional networking opportunities with other CA-IDMS companies.

#### *IUA:* What benefits do you receive from IUA volunteering?

Leslie: Being on the conference committee, the Executive Committee and Executive Board makes me visible to CA management. Also, I get a complimentary registration to Workshop and IMC conferences. I am also able to resolve technical problems faster as a result of networking with other IUA volunteers and CA technical people who have experienced the same or similar problems.

#### *IUA:* How do you view IUA's relationship with CA?

Leslie: We are amicable partners. Our relationship has improved significantly over the last couple of years. We have many of the same goals — to help member companies use CA-IDMS and related products to their fullest extent and help work out problems.

### *IUA*: Do you have any additional comments/tricks/suggestions for other users?

Leslie: Become a volunteer — the experience and friendships you make will last a lifetime!

Leslie has been an IUA member for eight years. She has been in the IT Industry for 12 years and is currently the Senior Systems Analyst supporting Sales and Marketing for Gulfstream Aerospace Corporation. Her past IUA responsibilities include participating on the EUDTAC committee and the IUA Connections Technical Review



#### A World of



- Solutions
- Resources
- Information at your

IUA Online: iua@sba.com

**Fingertips** 



"I am able to resolve technical problems faster as a result of networking with IUA volunteers and CA." — Nancy Leslie

Do you want to

### Enhance your Company's Investment and

### Develop New Skills?

### Volunteer for the IUA!

You can get all of these

#### benefits...

- Advance notice of CA product information
- News of the latest technology trends
- Influence product direction
- Network with Computer Associates technical representatives
- Network with your peers
- Influence IUA decisions and direction

- Utilize IUA resources to facilitate answers and solutions
- Build business skills

#### • PLUS •

- <u>Free</u> attendance at the IMC if you actively participate on the planning committee
- Free attendance at the BAC if you actively participate on the planning committee
- <u>Free</u> attendance at the IUA Workshop if you actively participate on the planning committee

### Tailor your experience according to your **interests**:

#### **Advisory Committees**

Advisory Committees influence product direction and product enhancements; and coordinate and communicate technical tips. Committees also work directly with CA representatives to set agenda items and discuss business issues.

#### **Administrative Committees**

Administrative Committees influence IUA decisions and strategic direction and develop member services. These committees are also involved in planning informative meetings such as IUA workshops and the IMC and BAC.

#### All You Need to Participate:

- Participate when and where you are able — Committees meet three times per year: during the IUA Workshop/PDF and the CA World Conference, with one additional meeting each Fall.
- Share your experience and knowledge.
- Have a great imagination and the desire to have fun!

#### For more information call...

IUA Headquarters • 312/321-6827 • Fax: 312/321-6869

Internet: iua@sba.com

IUA: The resource you need to work smarter.

#### **Special Events Calendar**

#### CA-IDMS/UNIX Special Interest Advisory Group Meeting

Sunday, November 12 8:00 a.m.- 4:00 p.m. Opryland Hotel, Nashville

The group is meeting to extend its discussion of the issues carried over from the Special Interest Group meetings at CA-World '95. A portion of the meeting will consist of the administrative tasks concerned with the formation of the group; the remainder of the meeting will focus on technical issues related to CA-IDMS/UNIX. The purpose of this Special Interest Advisory Group is to champion CA-IDMS/UNIX for continued support, enhancement and information exchange between the user community and CA. Anyone interested in CA-IDMS/UNIX is welcome and encouraged to attend. Pre-registration is required. For more information, contact IUA Headquarters at 312/321-6827; fax: 312/527-6783; or via Internet: iua@sba.com

#### **CA-CAS Special Interest Advisory Group Meeting**

Sunday, November 12 8:00 a.m. - 5:00 p.m. Opryland Hotel, Nashville

The CA-CAS meeting features a special "trials and tribulations" report by the CA-CAS 3.0 UNIX beta site. The session is a "must-attend" for any company planning the migration to UNIX. There will be plenty of time for questions and answers.

#### **IUA Fall Meeting Notice**

Don't miss your chance to be a part of the IUA advisory and standing committee meetings. This year the meetings will be held November 10-12, at the Opryland Hotel in Nashville.

The room rate is \$119 for a single; \$134 for a double. To make a room reservation, please contact the hotel directly at 615/883-2211. Be sure to mention you are with the IUA to receive the group's special room rate.

Participation in IUA advisory and standing committees offers many benefits including networking with your peers, building new business skills and learning the latest technology trends.

#### Saturday, November 11

11:00 a.m.-1:00 p.m.

Nominations Committee IUA Workshop '96 Committee Special Projects Committee Regional User Group Committee

1:00-2:00 p.m.

Lunch on your own

2:00-3:00 p.m.

Communications Sub-Committee

2:00-4:00 p.m.

Membership Committee

3:00-5:00 p.m.

Products & Services Committee Advisory Committee Chairs

4:00-6:00 p.m.

Marketing Committee

#### Sunday, November 12

7:30-8:00 a.m.

Continental Breakfast

8:00 a.m.-12:00 p.m.

Advisory Committee Meetings
End User and Development Tools
Advisory Committee
Human Resources Advisory
Committee
Technical Advisory Committee
Aerospace and Defense Advisory
Committee

8:00 a.m.-4:00 p.m.

CA-IDMS/UNIX Special Interest Advisory Group (tentative)

8:00 a.m.-5:00 p.m.

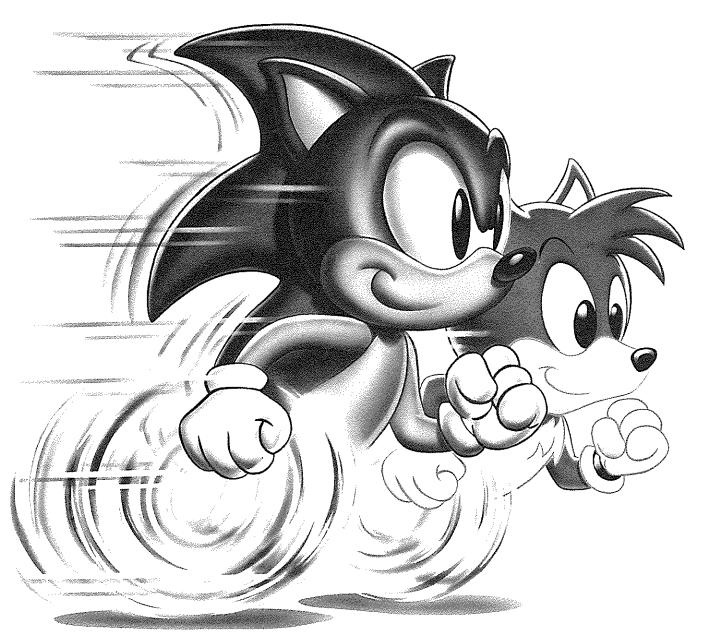
CA-CAS Special Interest Advisory Group

5:00-6:30 p.m.

Finance Committee



Mark your calendar to attend these meetings available exclusively to IUA members!



### Why Sonic The Hedgehog Moves So Fast.

RECEIVING

"Thanks to CA-Warehouse Boss," our warehouse was able to ship more games in September, '93 than we did in the past two years," says Bill Downs, Director of MIS

for SEGA of America, Inc., the makers of the world's fastest moving video games like Sonic The Hedgehog.

CA-Warehouse Boss is totally integrated warehouse management software for the AS/400. It acts as "the central nerve center" that tracks every detail from arrival through departure.

accuracy. Shortage claims have been virtually eliminated," says Downs.

And because CA-Warehouse Boss is built using an

advanced architecture, it can grow with any operation without costly custom programming.



Dept. 53831 For More Information And A Free Demo Disk.

moved CA-Warehouse Boss acts as a "central nerve center." to CA-Warehouse Boss, just like SEGA did.

SHIPPING



"Not only has order turnaround time been drastically reduced, but we've achieved close to 100% shipping

#### OVUG WORLD95

by Chris Hoelscher, Liebert Corporation

The Ohio Valley (CA-IDMS) Users Group (OVUG) is hosting OVUG WORLD95, Monday and Tuesday, October 16-17, 1995 at CA's office and training facilities in Columbus, Ohio.

#### **OVUG WORLD95 features:**

- CA education (tentatively SQL and Client Server administration and programming)
- Vendor product overviews and demonstrations (scheduled to appear are: Allen Systems Group, International Software Products and HSL)
- User experience/presentations (topics currently scheduled include: Use of Table procedures in CA-IDMS/SQL and an in-house approach to modifying CA-CAS and other applications for CENTURY SUPPORT)

In addition, many users who have successfully converted to Release 12.0 will be on hand ready to share information. OVUG is also electing officers for the next year. If you are interested in attending, pre-registration is required; please contact Chris Hoelscher, OVUG chair, 614/841-6211; fax: 614/841-6126; or via Internet: hoelsch@liebert.com

#### Former IUA National Chair Honored

### Award Furthers CA-IUA Alliance

Terry Wright, former IUA National Chair and current Products and Services Chairperson and *IUA Connections* Chairperson, was recently honored by CA at IMC95 during CA-World '95.

The plaque, presented by CA's Don LeClair, was inscribed with the following: "Computer Associates Presented to Terry Wright in grateful appreciation for your many years of dedication and contributions to the Information User Association."



"I am honored by this expression of recognition, and I truly appreciate the thoughtfulness behind the gift."

-Terry Wright

Wright, an IUA member for eight years who has served on IUA's Board for five years, thanked CA for the prestigious recognition. In a letter addressed to Charles B. Wang, CA Chairman and Chief Executive Officer, Wright wrote, "I want to thank you and the many outstanding people at Computer Associates (CA) for the plaque I received at IMC95. I am honored by this expression of recognition, and I truly appreciate the thoughtfulness behind the gift.

"I feel that this plaque comes not simply as personal recognition for me, but as recognition for the efforts of our user group, the Information User Association (IUA), in forming a true working partnership with Computer Associates. As a volunteer in the IUA, I take great pride in the many accomplishments of this partnership. Hard work by both partners has resulted in very tangible benefits to your customers, our members.

"...I would like to extend a special word of appreciation to you, Charles. It has been my pleasure to have worked and associated with you these past four years. In looking to the future, I look forward to a continued association and to further success stories as a result of the CA/IUA partnership."



### **CA-IDMS Midwest Users Group Announces Fall 1995 Meeting**

Mark your calendars for the CA-IDMS Midwest Users Group Fall 1995 Meeting. The meeting has been scheduled for Wednesday, November 8, 1995, 9:00 a.m. - 4:00 p.m., at Computer Associates Corporate Office, 2400 Cabot Drive, Lisle, Ill.

An agenda and meeting registration form will be sent out a few weeks before the meeting. If you have any questions or would like additional information, please contact Regina Schurman at (708) 717-7005.

Please make a note of the new phone number for registration and information. Although Regina has left her position at Heller Financial, she will remain as Treasurer.

We hope to see you in November!







#### **Security Signoff for CA-IDMS 12.X**

by Val Morgan, ASG/Computer Power Group

The CA-IDMS 12.0 security subsystem introduced several new DSECTS and a few new MACROS that could be used by site written programs to communicate with the security subsystem. The following short assembler program is an example of a call to the security subsystem to initiate a sign off from CA-IDMS. This program can be invoked from a SYSGENed task code after this program is also SYSGENed to terminate an online session in CA-IDMS.

session in CA-	IDMS.			
	TITLE	'SECURITY SIG	GNOFF'	
	EJECT			
	PRINT	OFF NOGEN I	NODATA	
	COPY #CSADS			
	COPY #SECRB			
	COPY #SECEQU			
	COPY #TCEDS			
	PRINT	ON GEN DAT	A	
	EJECT			
	В	88(15)	JUST IN CASE ENTRYPOINT NO	T RESPECTED
	#MOPT		GOF,ENV=USER	
SGOFDS	DSECT			
	DS	0D		
SGOFSRB	DS	OCL(SRBSGLE	N)	
·	DS	XL(SRBXR15-S	SECRB)	
SGOFR15	DS	XL(SRBXR0-SF	RBXR15)	
	DS	XL(SRBSGUPR	R-SRBXR0+20)	
	DS	0D		
SYSPLIST	DS	20F		
	DS	0D		
SGOFDSL	EQU	*-SGOFDS		
	SPACE			
SECSGOF	CSECT			
	ENTRY	SGOFEP1		
SGOFEP1	DS	0H		
	LR	R12,R15	SET BASE ADDRESS	
	USING	SGOFEP1,R12		
	ST	R14,0(,R13)	SAVE RETURN ADDRESS	
	USING	CSA,R10		
	USING	TCE,R9		
	#GETSTG TYPE=(USE			C
		ADDR=(R3),C	OND=NO,INIT=X'00',RGSV=(R2-R	8)
	USING SGOFDS,R3			
	#SECSGOF RB=SGOFS			C
		CALL=YES,		C
		CLEAR=NO,		C
		PLIST=SYSPLI		
	CLI	SGOFR15+1,X'		0 11 1 10
	BE	RETURN	IF CC NOT = $0$ , SNAP SRB	Continued on page 10

#### Attention CA-OLQ Users!!

#### Order Your Copy of *OLQ Menu Mode User's Guide* NOW!!!

As evidenced at the most recent IUA workshop and IMC 95 conference, CA-OLQ is still very much alive. Many CA-IDMS sites have a need for a user-friendly report writer on the mainframe to access CA-IDMS data.

The OLQ Menu Mode User's Guide, a product offered by the Information User Association (IUA), has been a very popular product for sites using CA-OLQ. Originally developed by Gulfstream Aerospace Corporation for their end-users, this manual was written with the end-user in mind, but is also popular with programmers, DBAs and anyone who uses CA-OLQ menu mode. It is a very good reference to the product and contains specific information on CA-OLQ releases 10.2 and 12.0.

Available in hardcopy or 3-1/2 diskette (WordPerfect 5.1 format), the product is available at a nominal cost. To request an order form or for additional information, fill out the clipping on this page and fax as indicated to IUA Headquarters, or call 312/321-6827.



Continued from page 9

**EGRES** 0H#SNAP AREA=(SGOFSRB,SRBSGLEN,LTE,LTEPRMLN+LTEINTLN), C RGSV=(R2-R8),PLIST=SYSPLIST,REGS=NO **RETURN** 0H#FREESTB ADDR=(R3) L R14,0(,R13) **RESTORE RETURN ADDRESS** BR **LTORG** #BALI **END** /\* //LKED EXEC PGM=IEWL,COND=(8,LT,ASM), PARM='XREF,LET,LIST,NCAL,MAP,RENT' // //SYSPRINT DD SYSOUT=\* //SYSLIN DD\* MODE AMODE(31), RMODE(ANY) **ENTRY SGOFEP1** NAME SECSGOF(R)

### Order your copy of *OLQ Menu Mode User's Guide!*



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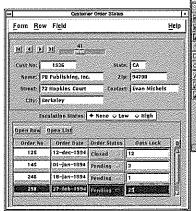
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I would like an order form (yes or no): ☐ yes ☐ no
I would like a call for more information: $\Box$ yes $\Box$ no

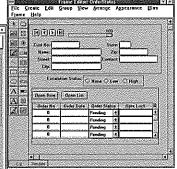
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Repository-Based

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structed accurately and with ease. And with its multi-platform GUI support, it doesn't matter whether you're targeting UNIX/Motif or Windows.

And since CA-OpenROAD is the only product of its kind that supports triggers and stored procedures with identical source code across databases, you don't have to be a database expert to use it.

What's more, CA-OpenROAD provides both template-driven application generation and complete object-orientation including

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New CA-OpenROAD

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#### Welcome New IUA Members

The IUA welcomes the following new companies to its membership ranks:

- Advanced Technology Chesapeake, VA
- The Aerospace Corp. Los Angeles, CA
- American Printing House Louisville, KY
- CAM Enterprises, Inc. Houston, TX
- CIASC Centro Information Automation Brazil
- Central Provident Fund Board Singapore
- City of Turku Turkey
- Dyncorp Washington, DC
- HQ Tradoc
   Ft. Monroe, VA
- Hjemmets Bouforlag A/S Norway
- Lerner New York
   New York
- Meitasoft, Inc. Stoughton, MA
- Municipality of Anchorage Anchorage, AK
- National Press Ltd.
   Cape Town, South Africa
- Old Mutual Cape Town, Republic of South Africa
- Reynolds Consulting, Inc. Greenville, TX
- Sterling Software Woodland Hills, CA
- Telecomasia Corporation Public Co. Ltd.
   Thailand
- Utilicorp United Omaha, NE

ADAC

Humbert Piscitelli

### CA-CAS/AD 2.3 Discussed at ADAC Meeting

At the Aerospace and Defense Advisory Committee (ADAC) meeting on July 20, in New Orleans, Jeff Straw, Technology Owner CA-CAS, led the discussion regarding the next release — CA-CAS/AD 2.3. Straw noted that work has already begun on the release in the areas of Multi-Currency and VAT, and that this functionality is available in the Discrete/Repetitive product and will be retrofitted into the AD product. In addition, Jeff and ADAC will be working together to develop the remaining functionality requirements for the 2.3 release. (We apologize for the confusion regarding the date of the meeting; we will return to the traditional Sunday morning meeting for IUA Workshop '96 and BAC.)

Special thanks to Louie Leugers, former ADAC chair, for his dedication and hard work as chairperson of the ADAC. Leugers will remain a member of the ADAC (representing G.E. Aircraft Engines) offering his guidance and support. I would also like to thank John Hunter (representing E-Systems), who coordinated the user presentations for the conference. His dedication and hard work resulted in excellent educational programming and was greatly appreciated.

Solicitation for presentations for IUA Workshop '96 and BAC will begin with this issue. You will find enclosed the insert announcing CA-World '96 Call for Presentations; please consider participating as a presenter. Remember, the IUA is a user organization, and with continued support between clients, IUA and CA, this team will be the best of all the user organizations in the industry.

Business Issues Forum

**Bob Haney** 

## Forum Continues to Research Current Industry Topics

Documentation, software quality and life cycle definition discussions once again dominated the Business Issues Forum held during CA-World '95 in New Orleans.

The purpose of the Business Issues Forum is to give the client a formal, consistent means of defining, presenting, examining and solving business issues with vendors. In turn, vendors are given the chance to communicate policy and direction to their clients.

Continued on page 14



### Introducing The First Financial Software That's As Ambitious As You Are.

Those who succeed

today, outwork,

outthink and out-

perform the compe-

tition in everything

But that's not

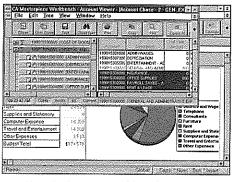
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With its proven client/server technology, Masterpiece allows you to streamline processes and workflows. Obtain more accurate and timely



The financial software used by the world's leading corporations

financial data. Leverage and protect your investment in legacy systems and personnel. As well as increase the productivity of your work force by providing them with software that's easy to use.

Masterpiece also performs from a global perspective. With a fluency in currencies and languages that gives your company a common way

of doing business around the world.

For Information And A Copy Of <u>Selecting Financial Software</u> <u>To Provide A Competitive Edge,</u> Call 1-800-225-5224, Dept. 51831.



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#### **Business Issues Forum**

Continued from page 12

Following are results of the forum:

- Documentation is provided with new releases, <u>not</u> versions.
- Version updates are provided with software update.
- Right-to-copy must be stated/agreed to in specific contracts.
- The trend is moving toward documentation on soft copy, but a hard copy version will always be available.

(A feature article expanding on these issues will be published in the Winter edition of *IUA Connections*.)

The Business Issues Forum will continue to research the quality and life cycle issues prior to our next meeting in April, 1996. Progress in these areas will be addressed in upcoming issues of *IUA Connections* as appropriate. Future topics include the quality process overview, life cycle definitions and a user survey on areas for quality improvements. Problems with quality should be forwarded immediately to the following owners:

- CAS/MFG/FIN/HR Ken Lehman 516/342-2984
- DATABASE

• R&D

Mark Combs

516/342-2381

Russ Artz

516/342-2762

If you would like additional information, current documentation packages for licensed products can be obtained at any time for CA-Micro Products, CA-Visual Realia and CA-Visual Express by calling 1-800-CALL-CAI; for all other CA products, call 1-800-841-8743. Please note, site IDs must be provided to obtain documentation.

If you have an issue you would like addressed by the Business Issues Forum, contact IUA Headquarters at 312/321-6827; fax 312/527-6783; or via Internet: iua@sba.com

# Volunteer for the IUA and Broaden Your Role in the Industry!

If you want to enhance your company's investment, and sharpen your personal and professional skills, become an IUA volunteer. IUA volunteers have the opportunity to:

- receive advance notice of CA product information
- influence product direction
- network with CA technical representatives and industry peers
- have a voice in IUA decisions and direction
- utilize IUA resources to find solutions to your questions
- strengthen business and educational skills
- learn about of the latest technology trends

Don't wait! Get involved today. For more information, contact IUA Headquarters, 312/321-6827 or via Internet:iua@sba.com

#### Share your experience

#### **IUA Workshop '96 Call for Presentations**

Help shape the progress of the relational technology field by sharing your CA experiences and knowledge at IUA Workshop '96, April 28-30, 1996, at the Hyatt Regency, Chicago.

IUA Workshop '96 offers the international community of CA users an unmatched opportunity to share information and exchange ideas.

Explore the latest trends and techniques while benefitting from numerous educational and networking opportunities. IUA Workshop '96 offers unparalleled excellence for professionals in pursuit of contemporary educational sessions.

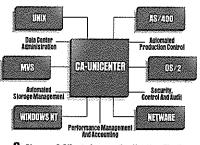
In addition to educational sessions highlighting the impact of CA technology, industry topics and technologies will be presented by a number of highly recognized business professionals.

Be a part of the excellence and share your experiences with your peers! Allow IT professionals to benefit from your knowledge. To present at IUA Workshop '96, select a topic with which you are familiar or would like to research. Submissions for presentations are due no later than Friday, October 20, 1995.

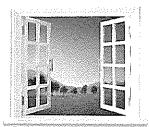


1. Standardize
On A Common GUI
Interface That
Makes II Easier
To Use, Reduce
Training Costs
And Boost
Productivity.

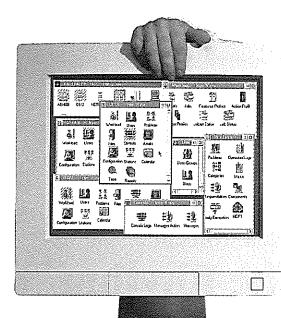
2. Protect All Your Data
With Bulletproof Security
Software That Supports
Every Platform And
Operating System
Across Your Enlire
Enterprise.

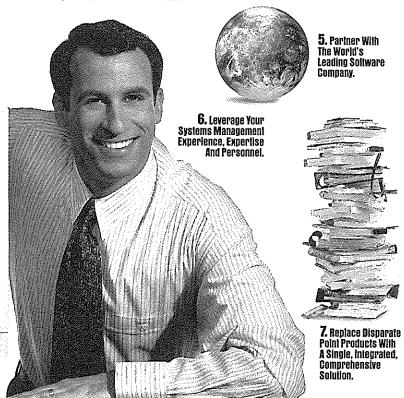


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## Why Should You Attend IUA Workshop '96?

- You hear end users relay success stories in intimate surroundings
- With the pace of technology changes, you need continual assessment with fellow users
- Worth the investment! IUA Workshop '96 is inexpensive compared to other training courses
- You learn enhancements other companies are requesting
- Why reinvent the wheel when you can learn from the experience of others?

With all of these reasons, you can't afford to miss this Workshop!

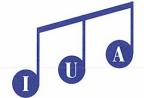


**IUA WORKSHOP '96:** 

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