

## Q&A Session for DevTest Community Webcast

Date: Thursday, February 02, 2017

---

-Harsha Mikkilineni - 11:12 AM

Q: Does this file has to be updated whenever there's a change of password?

-Melanie Giuliani - 11:34 AM

A: these files don't store the password so that is maintained by your LDAP admin. all you're adding to the files is the mapping of the roles. if you're talking about logging into LDAP, the authentication settings will have to be updated if the password change-

---

-Harsha Mikkilineni - 11:22 AM

Q: What's the default role the users get if we enable the "autoaddusers"?

-Melanie Giuliani - 11:35 AM

A: if you enable them you have to assign a default role. if you don't indicate a default you'll have to manually add a user role-

---

-Ramakrishna Chalasani - 11:36 AM

Q: can we assign different roles even if multiple users belong to same group

-Melanie Giuliani - 11:41 AM

A: in that case, when users get added you can fwd them a certain role to get started, but then using devtest you can assign them a new role at any time. -

---

-Ramakrishna Chalasani - 11:37 AM

Q: there are no local users once ldsp is configured. Is that correct

-Melanie Giuliani - 11:43 AM

A: the users will be there, but when you log in you cannot use the password that devtest has. the password you need to enter is the ldap password-

---

-Stephan Burkard - 11:37 AM

Q: Why adding LDAP users to DevTest at all? Is this just needed for Non-LDAP-users?

-Melanie Giuliani - 11:45 AM

A: the reason to add ldap users to devtest is to bulk upload the users and manage the users centrally through ldap-

-Stephan Burkard - 11:47 AM

Q: sorry, but I still don't get it. if the users are maintained in ldap and the ldap groups are mapped to devtest roles. why do I need the users in devtest?

-Melanie Giuliani - 11:49 AM

A: you need users in devtest bc you control access to features in devtest. ldap is only providing authentication. in devtest you have different features and each role has access to different features. ldap cannot control access only authentication-

-Stephan Burkard - 11:50 AM

Q: so, I assign permissions to roles and the roles are mapped to the users of ldap-groups. where are the users needed?

-Melanie Giuliani - 11:51 AM

A: you need users bc you can control this at a user level. you can add roles to a group, but you can also have the flexibility of changing the roles at the individual user level-

---

-Latha Vijayagopal - 11:39 AM

Q: Reposting from chat ... Once LDAP authentication is enabled, can users who have manually been added earlier still access DevTest with their original credentials? Does DevTest support SSO as well?

-Melanie Giuliani - 11:40 AM

A: thanks for reposting! the answer is no bc when you authenticate it, you cannot use the same password bc password management is no longer in ACL. if you try to log in as an admin once ldap is enabled, it actually validates your pw in your user group. -

---

-Joel NeSmith - 11:40 AM

Q: Does the LDAP functionality provide support for "mixed mode" credentials similar to features provided by a DBMS? This way an DevTest Admin always has a 'backdoor' to get into DT.

-Melanie Giuliani - 11:46 AM

A: you can add multiple providers, but you need to be careful about the order in which you add them. the top provider will control the authentication. you can create custom authentication which may help you achieve the scenario you're referencing-

-Joel NeSmith - 11:43 AM

Q: that response answers the mixed mode question - the answer is no - mixed mode is not supported

---

-Cassiano Bein - 11:43 AM

Q: I believe we support SSL since you can define the url as ldaps. <https://docops.ca.com/devtest-solutions/9-5/en/administering/security/access-control-acl/configure-authentication-providers-for-acl>

-Melanie Giuliani - 11:45 AM

A: thanks cassiano! i'll include this in the webcast recap-

---

-Ramakrishna Chalasani - 11:45 AM

Q: do the dev-test needs a system/user id to be connected to ldap for authenticating users?

-Melanie Giuliani - 11:47 AM

A: yes - the user id and password is used to connect to the ldap system. you need a user in order to connect. -