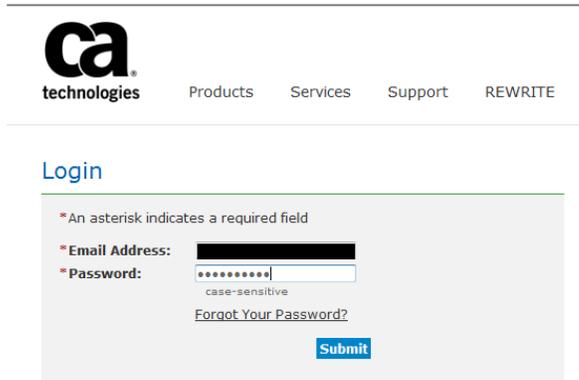


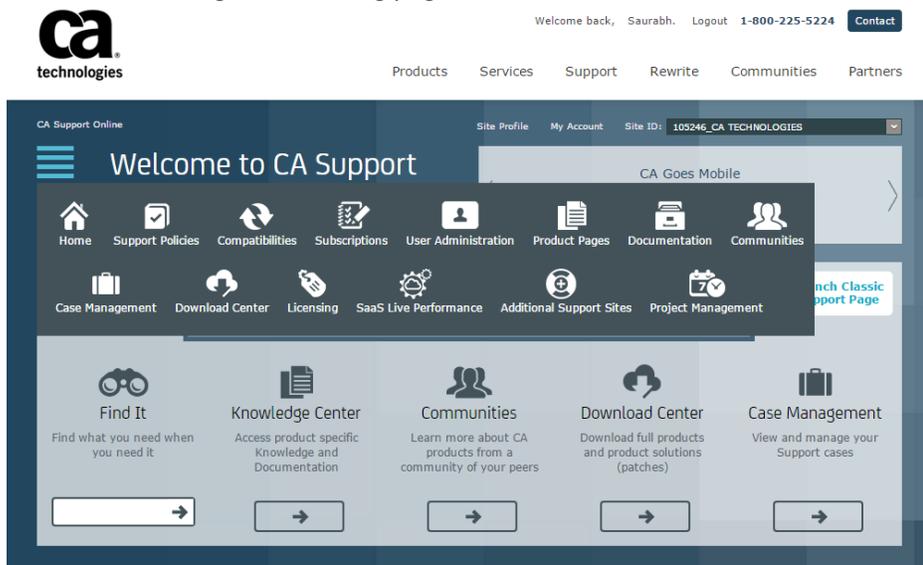
Where and How to download CA Release Automation product?

1. Go to support.ca.com
2. Login to CA support site with your credentials



The screenshot shows the CA Technologies login page. At the top left is the CA Technologies logo. To its right are navigation links: Products, Services, Support, and REWRITE. Below the logo is a "Login" section. It includes a note: "An asterisk indicates a required field". There are two input fields: "Email Address:" and "Password:". The password field has a "case-sensitive" note below it and a "Forgot Your Password?" link. A blue "Submit" button is located at the bottom right of the login form.

3. Post successful login, on landing page click on **Menu** and select **"Download Center"** in pop-up



The screenshot shows the CA Support Online landing page. At the top left is the CA Technologies logo. To its right are navigation links: Products, Services, Support, Rewrite, Communities, and Partners. Below the logo is a "Welcome to CA Support" section. It includes a "CA Goes Mobile" banner and a navigation menu with icons for Home, Support Policies, Compatibilities, Subscriptions, User Administration, Product Pages, Documentation, and Communities. Below the menu are five main sections: Find It, Knowledge Center, Communities, Download Center, and Case Management. Each section has a brief description and a right-pointing arrow button. The "Download Center" section description reads: "Download full products and product solutions (patches)".

4. On Download Center page, please key in requested information.
 - a. All Products: CA Release Automation - MULTI-PLATFORM
 - b. Select a Release: 5.5
 - c. Select a Gen level: select required release version for example SP01(for 5.5.1), SP02(for 5.5.2)
 - d. Check show me published solution for this release and click **"Go"**

Download Center

Search Downloads

Please select the type of download you are looking for

Products

Please narrow your search results for "Products" below:

[Click here to access Free Service products.](#) Products offered as Free Service may not be available in the Product menu below.

- Select a Product: [Find former Product Names if you can't find your licensed product below.](#) (Note: Only products that are available in electronic format, and that you are entitled to, will be displayed in the product list below.)
 - All Products My Products
 - CA Release Automation - MULTI-PLATFORM
- Select a Release:
 - 5.5
- Select a Gen level:
 - SP02
- Show me published solutions for this release
 - All Components
 - CA RELEASE AUTOMATION ACTION PACK
 - CA RELEASE AUTOMATION ADMINISTRATION
 - CA RELEASE AUTOMATION AGENT
 - CA RELEASE AUTOMATION ASAP USER INTERFACE
 - CA RELEASE AUTOMATION COMMAND LINE INTERFACE

Go

- On CA Release Automation product download page, please select the component you want and download them.

Product Downloads

CA Release Automation - MULTI-PLATFORM

Product

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- There are three-download method available you can choose the one appropriate for you.
 - HTTP via Download Manager
 - HTTP via Internet Browser(most preferred)
 - FTP