

August 28, 2015

To: CA Endeavor® Software Change Manager Customers  
From: The CA Technologies CA Endeavor Software Change Manager  
Product Team  
Subject: Introducing Incremental Release Program for  
CA Endeavor Software Change Manager

On behalf of CA Technologies, we appreciate your business and the opportunity to provide you with high-quality, innovative software and services. As part of our ongoing commitment to customer success, we regularly release updated versions of our products. Today, we are pleased to announce the formulation of an Incremental Release program for CA Endeavor Software Change Manager V18.0

The CA Incremental Release Program is a customer-interactive delivery model where new product features are developed and released using the Agile development methodology. CA's development teams work closely with customers to create product features for rapid implementation. Rather than waiting for a list of features to be completed before making a new product release available, we are working with customers to release new features incrementally, as we complete them. CA will support incremental releases in accordance with CA's [Incremental Release Program – Support Policy and Terms](#).

If you are interested in participating in the Incremental Release program for CA Endeavor Software Change Manager V18.0 please review CA's [Incremental Release Program – Support Policy and Terms](#) and contact the CA Endeavor Software Change Manager Product Owner (Pete McCullough, [Peter.McCullough@ca.com](mailto:Peter.McCullough@ca.com), 508-628-8164) to discuss the customer requirements recommended for participation. While participation in the Agile development process is not mandatory, CA recommends that customers implementing a release during the Incremental Process participate to ensure that they are kept up to date with all communications pertaining to the release.

At the conclusion of the Incremental Release program, all of the new features and maintenance introduced during the program will be rolled into a 'complete' release which is supported under CA's [standard support policy](#).

You can download your copy of CA Endeavor Software Change Manager V18.0 from [CA Support Online](#) or with [CA Chorus™ Software Manager \(CA CSM\)](#). The Incremental Release will be recognizable by the genlevel field (INC00).

Thank you for your business. We look forward to working with you.