

SUPPORT FOR IE8

Deprecating Internet Explorer 8



Dear Subscription Administrator(s),

The time has come for Rally Software to drop support for Microsoft's Internet Explorer 8. As of March 1, 2015, we will no longer support this browser for SaaS and On-Premises customers. As with all platforms, the underlying technology and interface becomes more efficient and powerful over time. Rally is continuously improving its platform and sometimes these improvements are not backwards compatible.

What does this mean to users of IE8?

- New features and new pages will not be available to these users
- As new pages replace the old pages, the users will lose existing functionality
- Defects that exist in the product when using IE8 will not be fixed
- Rally may cease to be functional for users of IE8

We recommend updating to a recent version of Internet Explorer (10.0 or 11.0 are the currently supported versions) or use an alternate browser such as Chrome, Firefox or Safari. You should see much improved performance immediately.

Thanks,
The Rally Product Team