

March 15, 2015

To: CA Gen Customers
From: The CA Technologies Gen Product Team
Subject: End of Service Announcement for CA Gen 8.0

CA Technologies is continually working to improve our software and services to best meet the needs of our customers. In accordance with the CA Support Policy and Terms (<https://support.ca.com/iri/portal/anonymous/phpsupcontent?contentID=213326>), please consider this email your written notification that we are discontinuing support for CA Gen 8.0 beginning August 31, 2016. This will allow our Development organization to more effectively focus its resources and add value to the next release of CA Gen.

(Note: In order to sync up our Incremental and Complete Releases, August 31, 2016 is an update to the previously announced End of Service date for CA Gen 8.0).

At this time, we encourage you to plan for the migration to CA Gen 8.5 as soon as possible, so you can take full advantage of the features and enhancements this release has to offer. For information on CA Gen, please visit the CA Gen pages at CA Support Online (<http://support.ca.com/>).

As CA Technologies would like to make your upgrade to CA Gen 8.5 as straightforward as possible, we are offering the following:

- A no-charge software upgrade from CA Gen 8.0 to CA Gen 8.5 as long as you have an active maintenance contract for CA Gen.
- Documentation to help you prepare for your upgrade to CA Gen 8.5 can be viewed on the CA Gen pages at CA Support Online (<http://support.ca.com/>).
- Consulting services from CA Services for any or all parts of the upgrade, including analysis of the current system, preparation for the upgrade, testing, and performing the upgrade itself. Please visit www.ca.com/services.
- Assistance from qualified local CA partners with any or all parts of the upgrade, including analysis of the current system, preparation for the upgrade, testing, and performing the upgrade itself. For more information and a list of partners in your area, please contact your local CA Channel Partner Group office, (<http://www.ca.com/partners>).

Copyright © 2015 CA. All rights reserved. All trademarks, trade names, service marks and logos referenced herein belong to their respective companies.

- CA Extended Support, a CA Technologies support offering, designed to extend support for CA Technologies software product versions or releases that have reached End of Service. CA Extended Support will be available for a maximum of a 12-month term if contracted within 6 months of the End of Service Date. Please visit our website, CA Support Online (<https://support.ca.com/>), for more information.