Q&A Session for [WEBCAST] CA eHealth to CA Performance Management Transition and Adoption - July 16, 2018 @ 10 a.m

Session number: 743475900 Date: lundi 16 juillet 2018

Starting time: 15:41

-Andre Esterhuysen - 16:03

 ${\tt Q:}$ Please briefly explain the process to engage CA Support for migration assistance.

Priority: N/A-

-Jim Miller - 16:04

Q: Is there any 'cheatsheet' or other documentation that might exist to give an example of how to recreate a Trend / Health / etc. report and convert weekly / monthly reports into CAPC dashboards and reports? Priority: N/A-

-Andre Esterhuysen - 16:06

Q: Have CA created a solid and standard response to customers asking how CA PM will fulfil the Live Health functionality?

Priority: N/A-

-Steven Moore - 16:09

Q: Is there any guidance for choosing between Peformance Management and UIM to replace eHealth?

Priority: N/A-

-Andre Esterhuysen - 16:10

Q: is it expected of a customer to make use of CA Spectrum to replace the "fishbone" view?

Priority: N/A-

Priority: N/A-

-Andre Esterhuysen - 16:14

Q: When will we see IPSLA test provisioning in CA PM? (via GUI. Priority: N/A-

-muiz ahmed - 16:15

Q: Hi, sorry if this was explained already and i missed it - but is it necessary to create snmp profiles for discovery or can CAPM initiate discover through Spectrum inventory similar to spectrum-ehealth integrated discovery?

-Andre Esterhuysen - 16:18 Q: What algorithm is used for the forcasting in scorecards view? Priority: N/A--Steven Guthrie - 16:20 Q: You can mute that line you know Priority: N/A--Octavie Chakoute - 16:31 A: even if I mute all the lines, the sound remains--Steven Guthrie - 16:21 Q: Ask Octavie to mute that line again please Priority: N/A--Octavie Chakoute - 16:34 A: Really sorry for the inconvenience; for any reason, the line can't be muted--Andre Esterhuysen - 16:30 Q: this may be off topic... Priority: N/A--Andre Esterhuysen - 16:30 Q: is there some documentation available to talk about bringing UIM views into CA PM? Priority: N/A--Andre Esterhuysen - 16:31 Q: ...to use CA PM as the central point for monitoring. Priority: N/A--Larry Swan - 16:32 Q: can the leader mute the bridge? Priority: N/A--Chazz Kellner - 16:32 A: we have muted the bridge with no effect--Andre Esterhuysen - 16:34 Q: I am going to drop off. thanks for answering my questions... Priority: N/A-