

How to add an Idea in CA Chorus Community

For Chorus, CSM or CCS

Log in to community

The screenshot shows the CA Communities website interface. At the top, there is a navigation bar with the CA Technologies logo on the left and links for 'Products', 'Services', and 'Support' on the right. Below this is a secondary navigation bar with 'Home', 'Content', 'People', 'Communities', and 'Help'. A search bar is located on the right side of this bar, with the 'Log In' button circled in red. A blue callout bubble with the text 'Log In to Community' points to the 'Log In' button. The main content area features a yellow announcement banner, a large blue banner for 'Follow CA Communities on Twitter' with the handle '@CA_Community', and a Twitter profile card for 'CA Communities'. Below these are sections for 'RECENT ACTIVITY' and 'POPULAR CONTENT'. The 'RECENT ACTIVITY' section shows a post by 'sasda02' about SLAs. The 'POPULAR CONTENT' section lists several articles, including 'Subscribe Today!' and 'Mobile App Authentication Problems'.

Userid and password

- To Log into the community you will need to use your Support Online id and password.
- For CA internal, use support online id and CA domain password

Select Communities

The screenshot shows the CA Communities website interface. The browser address bar displays <https://communities.ca.com/welcome>. The CA Technologies logo is in the top left, and the contact number 1-800-225-5224 is in the top right. The main navigation bar includes links for Home (with a notification badge of 3), Content, People, Communities (circled in red), Help, and Apps. Below the navigation bar, there is an announcement banner: "ANNOUNCEMENT: [Subscribe Today! For Critical Alerts, Advisory and Product Update Notifica](#) Show Details". A large banner below the announcement features the text: "Power of technology is doubling every two years. Updating software once in a while means you'll fall behind. In a world runs on software, 'behind' is not a good place to be." To the right of this banner is a dark blue box with the text "Follow CA Communities" and "@CA_Community" with a Twitter icon. Below the banner, the "RECENT ACTIVITY" section shows a post by James.DeZego from 22 hours ago: "Upgrade APM 9.5.2 to 9.6 question." The post content is: "I have a 9.5.2 installation running on Linux with PostgreSQL. I launch the 9.6 installer, choose 'upgrade existing installation.' When I get to 'Install or Choose Existing APM Database' I choose...". The post is in the "Application Performance Mgmt EF" category and has 5 replies. To the right of the recent activity is a "Filter" dropdown and a "POPULAR CONTENT" section with several questions, including "Subscribe Today!", "Mobile App Authentication Problems", "Can we use the Android Jive apps to access the communities?", "Marking CI inactive when CI is Deleted form CCA", and "Has anyone tried to use the smartphone Jive Mobile annlication?". On the left side of the page, there is a sidebar with "Overview", "Activity", "Connections Stream", "New Stream", "Inbox" (with a notification badge of 3), and "Actions". At the bottom of the sidebar, it says "Powered by jive".

Type 'chorus' in filter box; select CA Chorus community

The screenshot shows a web browser window with the URL <https://communities.ca.com/places?query=chorus>. The page header includes the CA Technologies logo and navigation links for Products, Services, Support, Insights, Communities, and Partners. A dark navigation bar contains Home, Content, People, Communities, Help, and Apps. A search bar is visible on the right.

The main content area displays search results for 'chorus'. The search bar contains the text 'chorus' and a 'Filter by tag' button. Below the search bar, there are tabs for 'All Places', 'Communities', 'Projects', and 'Groups'. The 'Communities' tab is active. A table lists the search results:

Community	Followers	Latest activity
CA Chorus	60	baije01 started the discussion CA Tuesday Tip: Clean Up the USS Directory (15 minutes ago)

Two red circles highlight the search input field containing 'chorus' and the 'CA Chorus' community entry in the results table. On the left side, there is a sidebar with navigation options: Following, Group Member, Owned Groups, Recently Viewed, Recommendations, and All. Under 'All', there is a section 'Add a new place' with options for 'Community' and 'Project'.

Select Content

The screenshot shows a web browser window displaying the CA Chorus community page. The browser's address bar shows the URL <https://communities.ca.com/community/ca-chorus>. The page header includes the CA Technologies logo and navigation links for Products, Services, Support, Insights, Communities, and Partners. A secondary navigation bar contains Home (with a notification badge of 3), Content, People, Communities, Help, and Apps. A search bar is located on the right side of this bar. The main content area features a dark green header for the 'CA Chorus' community, with a 'Follow' button on the right. Below this header is a sub-navigation menu with 'Overview', 'Content', 'People', 'Subcommunities', 'Reports', and 'Calendar'. The 'Content' menu item is circled in red. To the right of this menu are 'Actions', 'About', 'Share', and 'Manage' options. The main content area is divided into several sections: 'WELCOME TO THE CA CHORUS COMMUNITY' with a descriptive paragraph; 'ASK THE CA CHORUS COMMUNITY' with a text input field and an 'Ask it' button; 'RECENT ACTIVITY' with a 'Filter' dropdown and a post titled 'CA Tuesday Tip: Clean Up the USS Directory' by user 'baije01'; and a 'COMMUNITY MANAGER' section with a profile picture. On the right side, there are three additional sections: 'UPCOMING EVENTS' with a 'Create a new event' button; 'FEATURED CONTENT' with a link to 'CSM compliant product matrix updated'; and 'LATEST POLL' with 'Previous', 'Next', and 'More polls' buttons. A poll question is visible: 'Are you using CA RS for applying maintenance?'.

Select 'Create an Idea' three places to chose action from;

The screenshot shows the CA Chorus community website interface. Three callout boxes highlight different ways to access the 'Create an Idea' action:

- 1) From pencil icon pull-down:** Located in the top right navigation bar, next to the search bar.
- 2) From Action pull-down:** Located in the top right navigation bar, next to the 'Follow' button.
- 3) From action on left panel:** Located in the left sidebar under the 'ACTIONS' section.

The main content area displays a list of posts with columns for Title, Views, and Latest activity. The 'Create an Idea' action is highlighted in the left sidebar.

Title	Views	Latest activity
CA Tuesday Tip: Clean Up the USS Directory	2	July 22, 2014 7:37:15 AM
[CSM] Option to install PTFs into Configurations	82	July 22, 2014 6:59:48 AM
Are you using CA RS for applying maintenance?	4	July 22, 2014 6:16:09 AM
CA Chorus Software Manager (CSM) and Ideas	117	July 22, 2014 5:14:58 AM
Are you using product Configuration in CSM?	15	July 21, 2014 11:10:57 PM
test question for Chorus community. I'll delete this in a few minutes	4	July 21, 2014 1:34:21 PM

Enter the title and content for the idea *continued on the next slide*

The screenshot shows a web browser window with the URL <https://communities.ca.com/create-idealinput.jspa?containerType=14&containerID=2368>. The page header includes the CA Technologies logo, navigation links (Home, Content, People, Support, Insights, Communities, Partners), and a search bar. The main content area is titled 'Create Idea' and features a text input field for the title, a rich text editor for the content, and a list of questions to answer. A blue speech bubble points to the title field with the text 'Title goes here!'. Another blue speech bubble points to the content editor with the text 'Content Here!'. A light blue box highlights the list of questions.

Title goes here!

Content Here!

Create Idea

Remember to answer these questions:

- 1- What business problem will be solved by adding this new feature?
- 2- Describe the importance and urgency level.
- 3- Describe the Enhancement Request in Detail.
- 4- Describe how you envision this new feature being implemented.
- 5- Are you willing to formally test this new functionality prior to general availability (i.e. Beta)?

Select how you want the idea to appear

continued on next slide

The screenshot shows a web browser window with the URL <https://communities.ca.com/community/ca-chorus/create-idealinput.jspa?containerID=22>. The page title is "Create Idea | CA Communities". The form includes a text input field at the top with a toolbar containing "@ Mention", "! App", and "Attach". Below the input field are three radio button options: "In a Place" (selected), "Create idea as a guest user", and "Hidden". The "In a Place" option is circled in red. Below these options is a profile card for "CA Chorus Change" with 61 followers. Further down are radio button options for "Specific People" and "The CA Communities Community". At the bottom, there is a "Tags" section with a search icon and a "Categories" section with three checkboxes: "CA Chorus", "CA Chorus Software Manager", and "CA Common Services".

Creating 'in a place' will put this in the CA Chorus community

Guest means it is anonymous

You can create one as hidden until you want to share with others

Work with specific people or share with full CA community *continued on next slide*

The screenshot shows the 'Create Idea' page in the CA Communities interface. The browser address bar shows the URL: <https://communities.ca.com/community/ca-chorus/create-idealinput.jsps?containerID=2368&containerType=14>. The page features a rich text editor with a toolbar and a text area. Below the editor, there are three sharing options: 'In a Place', 'Hidden', and 'Specific People'. The 'Specific People' option is selected. A search bar below the options contains the text 'Jane Doe, john.smith@example.com, kim.woo'. At the bottom, there are 'Publish' and 'Cancel' buttons. Two blue callout boxes are overlaid on the image. The first callout points to the 'Specific People' option and contains the text: 'The specific people option allows you select others to work with for an idea, instead of the full community'. The second callout points to the 'The CA Communities Community' option and contains the text: 'Share with broader CA community, so it is visible outside CA Chorus community'.

The specific people option allows you select others to work with for an idea, instead of the full community

Share with broader CA community, so it is visible outside CA Chorus community

Select the appropriate category or categories Then Publish

ca Create Idea | CA Communities

https://communities.ca.com/create-idealinput.jspa?containerType=14&containerID=2368

Most Visited Getting Started

Create idea as a guest user

 **CA Chorus Change**
60 Followers

Hidden Hide your content from everyone else.

Specific People Work privately with a few people before opening it up to your community.

The CA Communities Community Make your content visible to everyone in your community.

Tags Tag your content to make it easier to find

Categories Help others find your content by selecting relevant categories

- CA Chorus
- CA Chorus Software Manager
- CA Common Services

Advanced options

Publish Cancel

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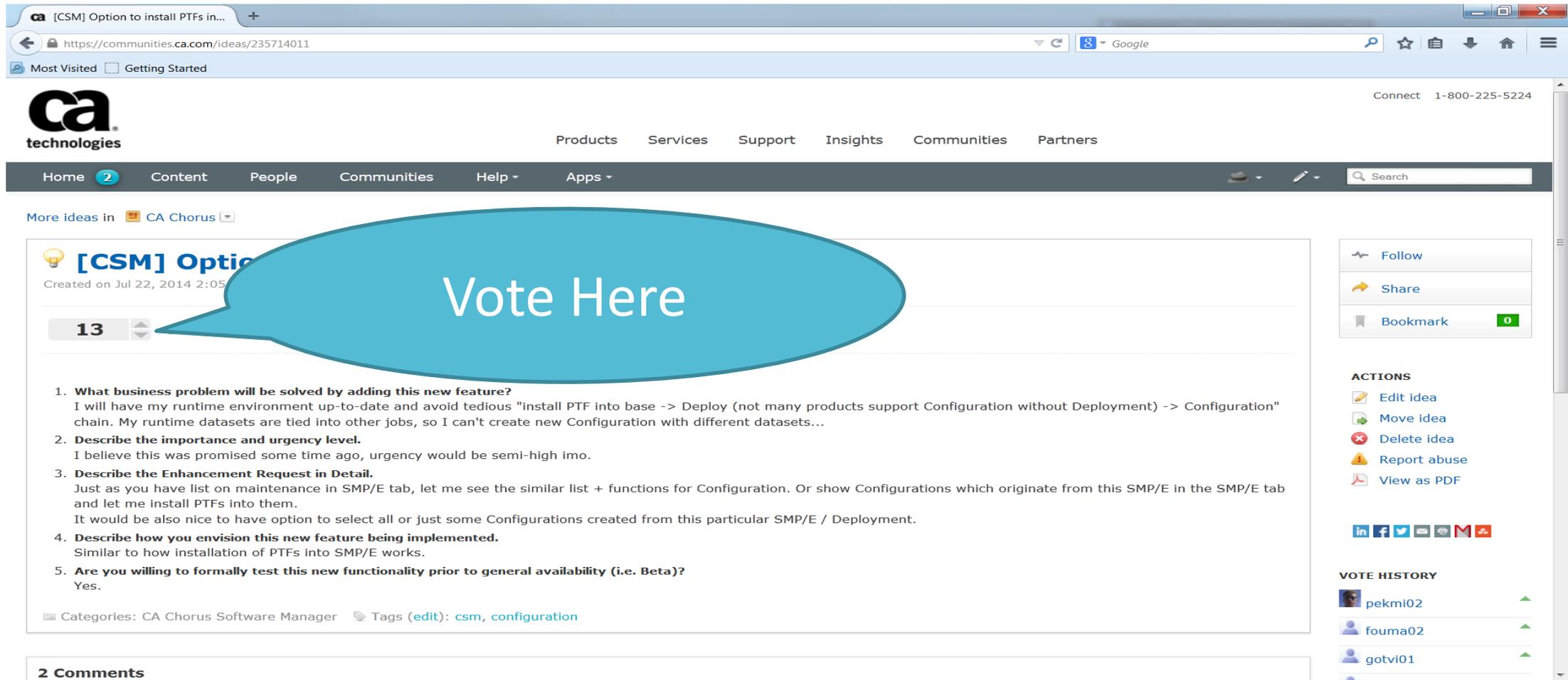
See your ideas and status in ideas tab

The screenshot shows the CA Chorus community page. The 'Ideas' tab is highlighted with a red circle. A blue callout bubble labeled 'Status' points to the 'Status' column in the ideas table. The table lists several ideas with their titles, authors, and current status.

Title	Author	Views	Latest activity
[CSM] Option to install PT's into Configurations 13 NEW	pekmi02	85	July 22 2014 8:59 AM
CCS should have this 'idea' 6 UNDER REVIEW	Jennifer_Pronko	233	July 21 2014 2:03 AM
(26944) Please make ENF & CCI support SUB=MSTR w/ JES discovery 2 CURRENTLY PLANNED	Guest	16	July 21 2014 1:55 PM
(26931) CAS9 and RIM return codes would be nice. 0 DELIVERED	Guest	12	July 21 2014 1:55 PM

Vote on your favorite Ideas

Vote is visible when you view the idea



The screenshot shows a web browser window displaying an idea on the CA Technologies website. The browser's address bar shows the URL <https://communities.ca.com/ideas/235714011>. The page header includes the CA Technologies logo and navigation links for Products, Services, Support, Insights, Communities, and Partners. A secondary navigation bar contains Home, Content, People, Communities, Help, and Apps, along with a search bar. The main content area features an idea titled "[CSM] Option to install PTFs in..." created on Jul 22, 2014. A large blue callout bubble with the text "Vote Here" points to the vote count of 13. The idea's content includes five numbered questions and answers. On the right side, there are buttons for Follow, Share, and Bookmark, and a list of actions such as Edit idea, Move idea, Delete idea, Report abuse, and View as PDF. A VOTE HISTORY section lists users pekmi02, fouma02, and gotvi01.

ca [CSM] Option to install PTFs in... +

https://communities.ca.com/ideas/235714011

Most Visited Getting Started

ca technologies

Connect 1-800-225-5224

Products Services Support Insights Communities Partners

Home 2 Content People Communities Help Apps

Search

More ideas in CA Chorus

[CSM] Option to install PTFs in...
Created on Jul 22, 2014 2:05

13

Vote Here

- What business problem will be solved by adding this new feature?**
I will have my runtime environment up-to-date and avoid tedious "install PTF into base -> Deploy (not many products support Configuration without Deployment) -> Configuration" chain. My runtime datasets are tied into other jobs, so I can't create new Configuration with different datasets...
- Describe the importance and urgency level.**
I believe this was promised some time ago, urgency would be semi-high imo.
- Describe the Enhancement Request in Detail.**
Just as you have list on maintenance in SMP/E tab, let me see the similar list + functions for Configuration. Or show Configurations which originate from this SMP/E in the SMP/E tab and let me install PTFs into them.
It would be also nice to have option to select all or just some Configurations created from this particular SMP/E / Deployment.
- Describe how you envision this new feature being implemented.**
Similar to how installation of PTFs into SMP/E works.
- Are you willing to formally test this new functionality prior to general availability (i.e. Beta)?**
Yes.

Categories: CA Chorus Software Manager Tags (edit): csm, configuration

2 Comments

ACTIONS

- Edit idea
- Move idea
- Delete idea
- Report abuse
- View as PDF

VOTE HISTORY

- pekmi02
- fouma02
- gotvi01