# Proactive Notification: Advisory

**ca** technologies

January 27, 2016

To: CA Privileged Identity Manager Customers
From: The CA Privileged Identity Manager Product Team
Subject: Announcement for removing **Microsoft Windows Server 2003 (x86)** from CA Privileged Identity Manager endpoint platform support matrix

CA is continually working to improve our software and services to best meet the needs of our customers. In order to effectively support the latest computing environments and those of the future, we continually evaluate our products to determine their strategic direction. As operating system ('platform') vendors drop standard support for older versions according to their products' lifecycle, CA needs to act accordingly. In accordance with CA's platform support policy, we will cease support of CA Privileged Identity Manager on platforms withdrawn from standard support by their vendors as of the platforms' expiration date.

Under this policy, the following platform is no longer supported:

Windows Server 2003 - withdrawn from support by Microsoft on July 14, 2015
(see http://www.microsoft.com/en-us/server-cloud/products/windows-server-2003/)

Please note that CA Privileged Identity Manager supports newer versions of this platform. We encourage our customers to upgrade to a platform version supported by the vendor.

If you have any questions regarding the support schedule, please contact CA Support at CA Support Online (https://support.ca.com/), your local CA Technologies Account Manager, Customer Success Manager or CA Customer Care online at http://www.ca.com/us/customer-care.aspx where you can submit an online request using the Customer Care web form: https://communities.ca.com/web/guest/customercare. You can also call CA Customer Care at +1-800-225-5224 in North America or see http://www.ca.com/phone for the local number in your country.

Your success is very important to us, and we look forward to continuing our successful partnership with you.