

# CA Communities



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# Maximize Your Experience Through CA Communities visit [communities.ca.com](http://communities.ca.com)



Join the conversation around  
both technical and business  
topics with CA Communities

## Become a CA Champion



Share ideas, tips, information  
and insights among peers  
and technical experts

### Improve Your Results

- Maximize benefits received from CA technology
- Maximize value by learning from others
- Improve effectiveness of staff and time to resolution
- Provide feedback on technology and releases
- Both online and face to face peer networking

### Community Benefits

- Best practices, use cases and insight
- Product training and peer to peer knowledge sharing
- Self help and community based issue resolution
- Voice your business requirements and be heard
- Virtual and Regional User Group forums

# CA Communities

## How can I get involved with the Communities?

### CA Global Communities

- Social networking platform that allows online conversations 24x7
- Interact virtually via webcasts, message boards, blogs and chat
- Start by joining a community and subscribe to a message board

### Regional User Groups

- Face to face meetings in your local area
- Share knowledge and experiences with customers and CA employees
- Join the regional group of your choice and attend a meeting



- MyCA is a place to connect to your professional network, share information and find answers
- Access to CA Communities, CA Champions Program, CA Support and more
- Register and create your MyCA personalized profile

# Become a CA Champion

CUSTOMER SUCCESS

## Become a CA Champion

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### Connect, Learn and Share

CA Champion Program is a badging and awards program that recognizes individual achievements through specific actions and activities. Join your peers and colleagues to become a CA Champion.

### How does it work?

Participants receive points for specific actions which lead to achieving defined recognition levels and being awarded badges and points for certain activities or missions. For example, you can earn badges and points within the CA Communities for many activities such as contributing to the message boards and broadcasting through blogs.

### Sample Badges and Missions

- Blog Commenter**  
Contributing to conversations about blog topics
- Blogger**  
Broadcasting through blogs
- Blog Reader**  
Becoming an expert across blogs
- Networker**  
Connecting to other users on MyCA
- Solver**  
Choosing the right answer to your questions

### Recognition Levels



### Badges and Points

Wondering how to earn points? Below are a few examples:

## ■ Your participation will earn you:

- points
- badges
- recognition levels

## • Check out your colleagues on the Community Leaderboard :

<https://communities.ca.com/web/ca-online-feedback-community/welcome>

## ■ Join the conversation and become a member by joining a community

- Communities.ca.com