

CA Agile Operations

Analytics-Driven, Application to Infrastructure
Visibility for Flawless Digital Experiences



Every Business is in the Software Business



In a world underpinned by ever more powerful, affordable, and public technology platforms, software is still king. And its importance as a source of value will only continue to grow.

—Vijay Gurbaxani, **HARVARD BUSINESS REVIEW**



...becoming a software company takes a lot more work than just hiring a bunch of good software developers...It requires a new way of thinking about what it takes to be a successful software company.

—Jeffrey M. Kaplan, **SANDHILL.COM**

CA's Vision for Agile Operations



USER EXPERIENCE

is the measure of
IT and business success



UNIFIED VIEW

of app, infra and edge
optimizes experience



ANALYTICS

to augment humans with
data & machine intelligence

Transforming Products for Modern, Digital Enterprise

Shift-Left

Enable developers to measure and optimize performance early & often



APPLICATIONS

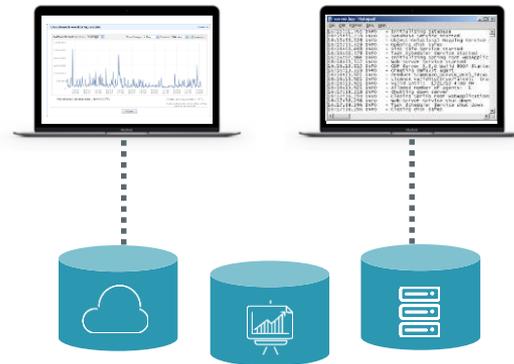


App Experience Analytics

APM

Hybrid Cloud

Unified visibility across public and private clouds, DevOps



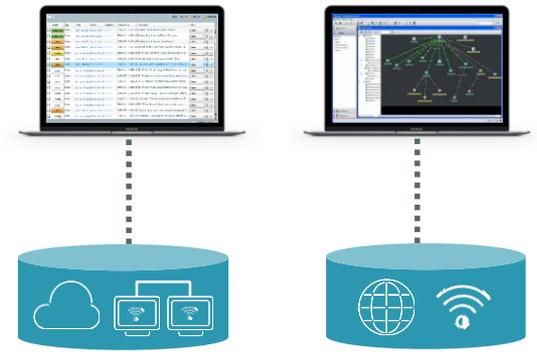
INFRASTRUCTURE



Unified Infrastructure
Management

SDN

Deep and holistic insights across traditional, SDN/NFV & SD-WAN networks



NETWORKS



Spectrum

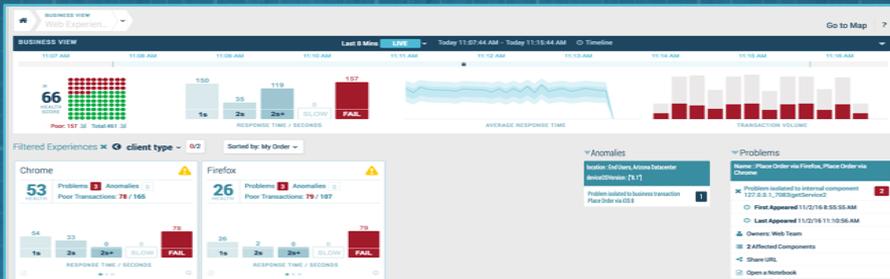
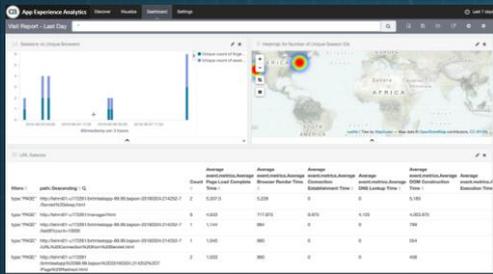
Performance Manager

CA APM - Great Solution Only Getting Better



Mobile Insight

Crash Analytics
User Session Playback
App Flows
Heat Maps



SaaS &
On Premise
Consumption
Pricing

User Experience Monitoring
across web, mobile, wearable devices

Extended Visibility

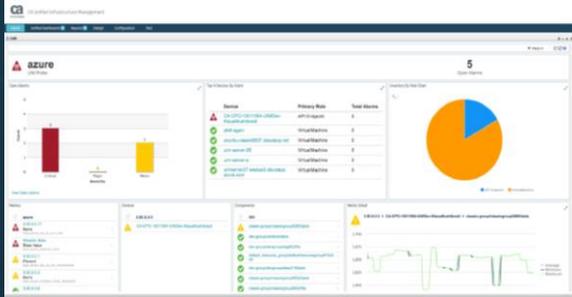
- App to Infrastructure
- Docker/Microservices
- Openshift, Kubernetes
- Deep API Monitoring



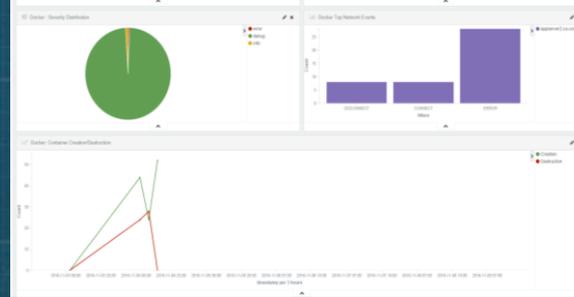
CA UIM - Hybrid Cloud Infrastructure Management



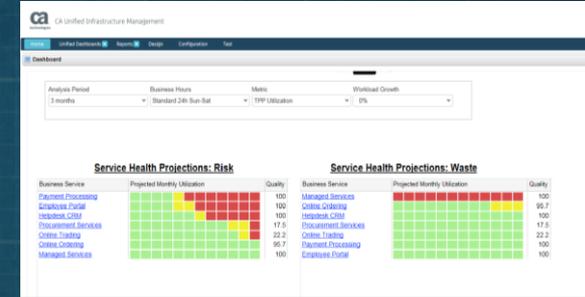
AWS, AZURE MONITORING



LOG ANALYTICS

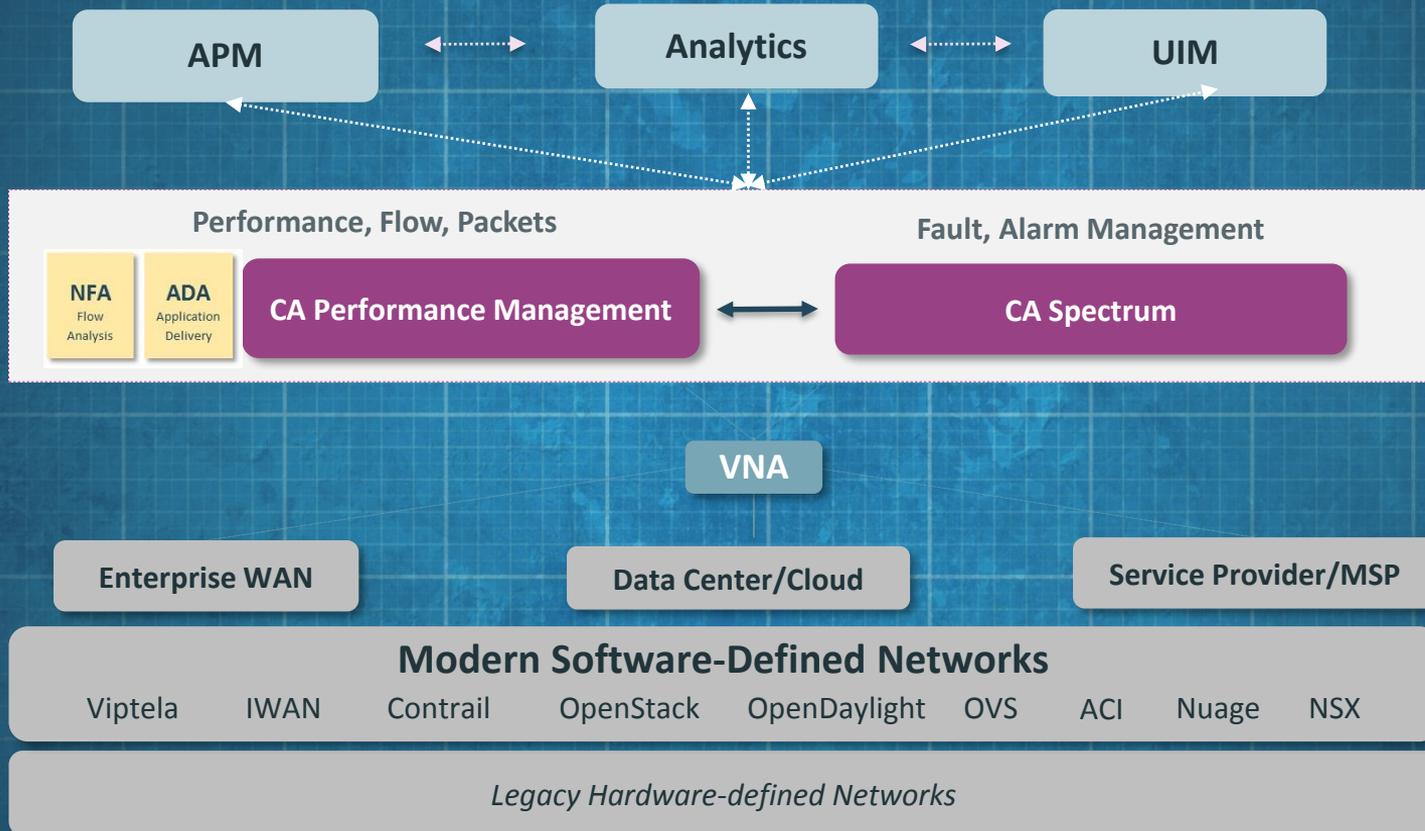


CAPACITY ANALYTICS



Holistic, Application-Centric Network Visibility

SD-WAN, SDN/NFV, and SDDC



Unparalleled Network Breadth and Depth

Network Flow Analysis

Visibility into the composition of network traffic across the enterprise



Availability

Proactive change management, fault isolation and root cause analysis—enabling



Application Response

End-to-end response time monitoring for application performance



SDN/Cloud

Extend visibility and ensure reliability for self-service, automated networks



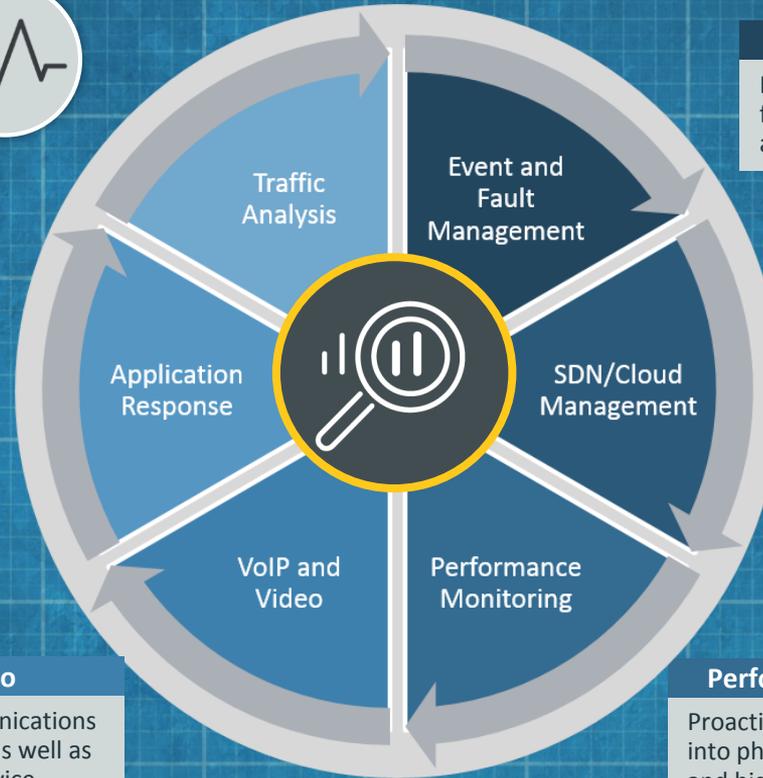
Voice and Video

Ensure unified communications quality of experience as well as network quality of service.

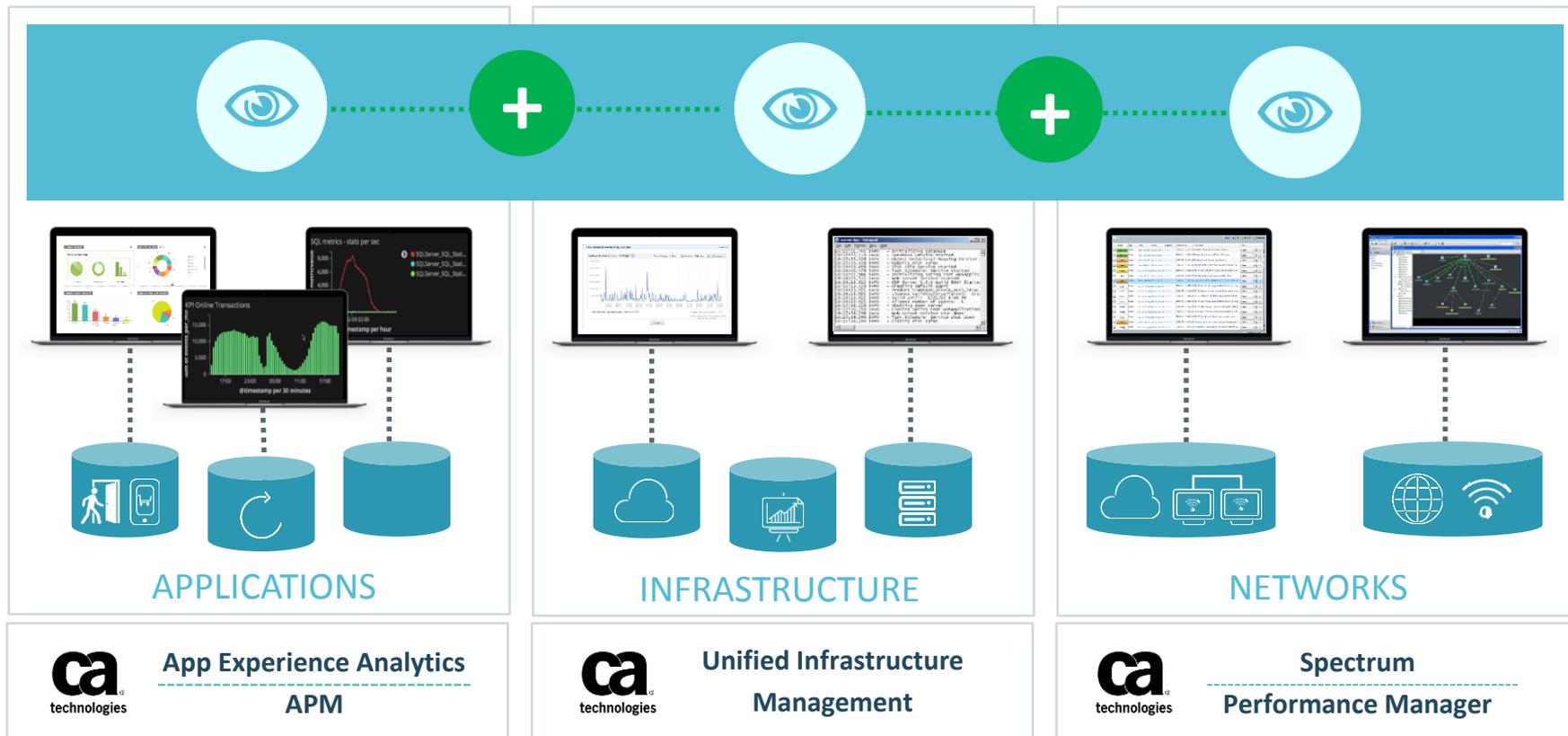


Performance and Utilization

Proactive and unified insights into physical, virtual, cloud and big data environments



Unified, Deep App-to-Infra Visibility and Insights



Unified, Deep App-to-Infra Visibility and Insights

Unified Digital Operational Intelligence

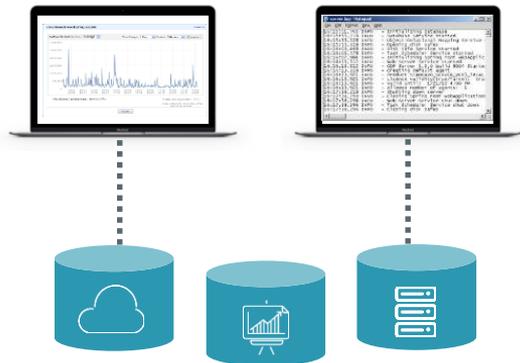
Open Source (ELK) Based Unified Operational Data Lake

Cross-stack Correlation and integrated Workflow

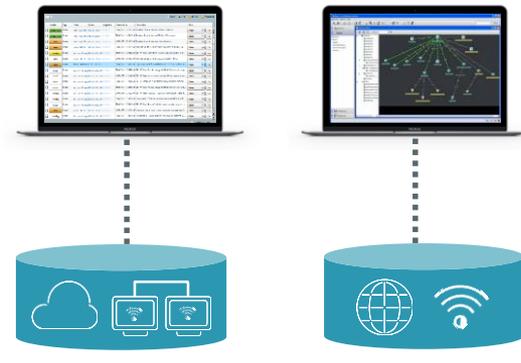
Analytics, Machine Learning Driven Insights



APPLICATIONS



INFRASTRUCTURE



NETWORKS



App Experience Analytics
APM



Unified Infrastructure
Management



Spectrum
Performance Manager

Analytics Platform and Solution Areas

Unified Visibility and Reporting



Application to Infrastructure Correlation



Continuous Operational Insight



Proactive and Predictive Analytics



End User
(Mobile, Web, IoT)

Business KPIs
(SFDC, Social,...)



Open RESTful APIs

Custom Data Sources

APM

Transactions, Metrics, Topology

UIM

Metric, Alerts, Logs, Topology

Network

Fault, Perf, Logs



Thank You