

## **PAM Board Bios**

### **Hendry Taylor – PAM Community Board President**

I am a consultant and MD for Tayori Limited which is an IT Consultancy specialising in Automation specifically around Workload Automation and Process Automation.

I have worked with AutoSys in the Workload Automation space for the last 10 years doing architectures, deployments and reviews. I have been working with PAM for the last 4 years doing architectures and deployments. I have also done some development of operators for CA and some custom integrations for clients.

I also have many years of experience on A Client Automation, CA Configuration Automation, CA Virtual Automation, and CA Server Automation, and CA Service Desk.

My earlier career was Mainframe based so I have many years of experience in Z/OS technologies and products.

### **Eyal Kedem – Board Member**

IT Architect and manager at freundsoft GmbH, a Swiss company specializing in CA technology in the service management area: PAM, CA Service Desk, Catalog, and reporting. My focus is to bring added value to our customers by finding the right balance among people, technology, and processes. I think that innovative automation has a great deal in achieving that objective and believe that PAM has a major role in providing the platform to do it in reality.

### **Miguel Silva – Board Member**

My name is Miguel Silva, I am 31 years old, and I come from sunny Portugal. I have been working in the Service Management area for almost 4 years, with a company named Portugal Telecom. I started with a CA Service Desk, implementation, configuration, and customization and CA Business Intelligence, CA Workflow and CA CMDB. For about 2 years I had contact with CA PAM and from that point on I became a huge fan of CA PAM. I started to use CA PAM to optimize our company processes, and deliver a most valuable service to the customer. Academically, I am writing a master thesis on Service Management, with the main focus on ITIL Framework.

### **Dorothy Livecchi – Board Member**

I am a consultant with Rolta, which is a global consulting, solutions and IT outsourcing company. I work remotely from Rolta's Atlanta, GA office. Previously I was with CA for over ten years, held several different roles supporting CA Solutions. Currently for Rolta, I support CA Service Desk Manager, CA Client Management, CA Catalog, with all of their functions. An additional focus is CA solution integrations. I've just started working with PAM, and hoping to improve my knowledge of PAM my working with the community group. I'm looking forward to development and knowledge transfer of our community group!

### **Louis Vandenberg – Board Member**

I am the Automation Strategist at Nike, Inc. located in Beaverton, OR. I have been with Nike for 15 years with experience in Workload Automation and Process Automation. My primary focus is to set Nike's Automation Strategy across the Enterprise. I also have Tactical and Operational responsibilities over the Process Automation Team. I am also the President of the Western Automation User Community. I am particularly interested in metrics and measuring automated processes.