# End of Service Announcement

## CA Workload Automation AE (CA AutoSys)

March 27, 2015

To:       CA Workload Automation AE Customers
From:     The CA Technologies Workload Automation AE Product Team
Subject:  End of Service Announcement for CA Workload Automation AE r11 and r11.3

CA Technologies is continually working to improve our software and services to best meet the needs of our customers. In accordance with the CA Support Policy and Terms (https://support.ca.com/irj/portal/anonymous/phpsupcontent?contentID=213326), please consider this email your written notification that we are discontinuing support for CA Workload Automation AE r11 and r11.3 beginning March 31, 2017. This will allow our Development organization to more effectively focus its resources and add value to the next release of CA Workload Automation AE.

At this time, we encourage you to plan for the migration to CA Workload Automation AE r11.3.6 as soon as possible, so you can take full advantage of the features and enhancements this release has to offer. For information on CA Workload Automation AE please visit the CA Workload Automation AE pages at CA Support Online (https://support.ca.com/).

As CA Technologies would like to make your upgrade to CA Workload Automation AE r11.3.6 as straightforward as possible, we are offering the following:

- A no-charge software upgrade from the Version/Release scheduled for End of Service to the new Version/Release as long as you have an active maintenance contract for CA Workload Automation AE.
- Documentation to help you prepare for your upgrade to the new Version/Release can be viewed on the CA Workload Automation AE pages at CA Support Online (https://support.ca.com/).
- Consulting services from CA Services for any or all parts of the upgrade, including analysis of the current system, preparation for the upgrade, testing, and performing the upgrade itself. Please visit www.ca.com/services.
- Assistance from qualified local CA partners with any or all parts of the upgrade, including analysis of the current system, preparation for the upgrade, testing, and performing the upgrade itself. For more information and a list of partners in your area, please contact your local CA Channel Partner Group office, (http://www.ca.com/partners.aspx).
- CA Extended Support, a CA Technologies support offering, designed to extend support for CA Technologies software product versions or releases that have reached End of Service. CA Extended Support will be available for a maximum of a 12-month term if contracted within 6 months of the End of Service Date. Please visit our website, CA Support Online (https://support.ca.com/), for more information.