



New tricks from old dogs

Upgrade Console and APMConnect

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EDGE User group, Belgium

Tuesday 18th March, 2014.

Who are Response Systems?



CA Gen product specialist company

- Founded in 1996 in the UK
- Over 150 CA Gen customers globally
- A long-established CA Technologies product partner
- Acquired by Facet Consulting from Australia in 2007

Extended product offerings for CA Gen customers

- *Access Gen* provides developer productivity capability
- *QA Console* enables automated standards compliance
- ***Upgrade Console*** delivers instant CA Gen upgrade impacts
- ***APMConnect*** enables real-time APM for CA Gen.



Upgrade Console

Faster CA Gen upgrades

CA Gen upgrades



Necessary, but sometimes risky and expensive

- New features needed to deliver business capability
- Needed for compatibility with infrastructure software
- Usually require considerable testing and disruption

Why? Due to application behavior changes

- Only identified during wide and thorough testing
- Remediation undertaken as problems encountered
- So deployment success becomes tied to testing effort

Now we can take the guess-work out...

Upgrade Console brings a new approach



Upgrade Console can be used up front to

- Identify all known incompatibilities
- For all versions of CA Gen from R5.1
- For every supported technical platform

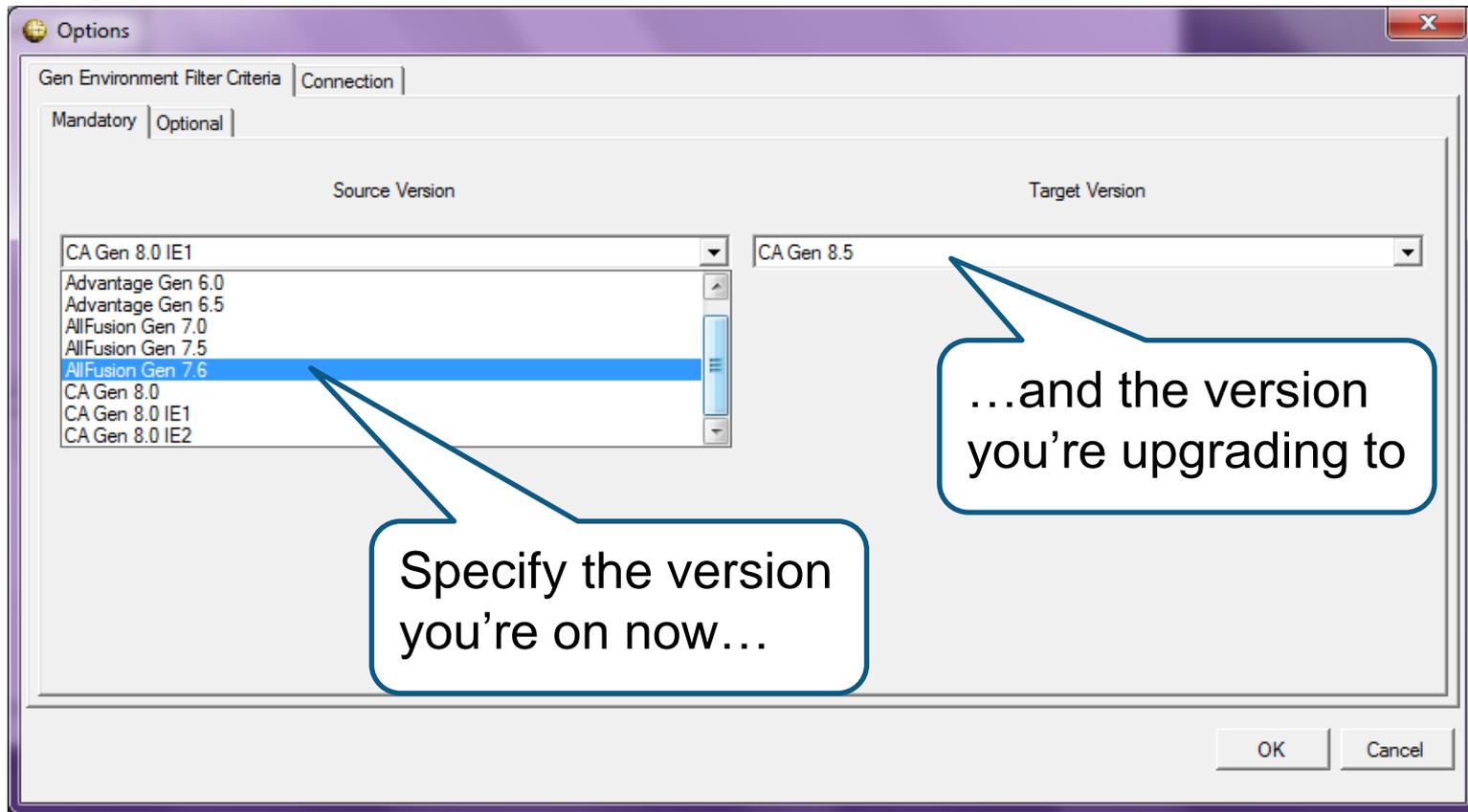
So you can start your Upgrade knowing

- All the code changes needed to fix incompatibilities
- So therefore precisely where to focus testing effort
- Project starts with effort, duration and risk all defined

So how does it work?



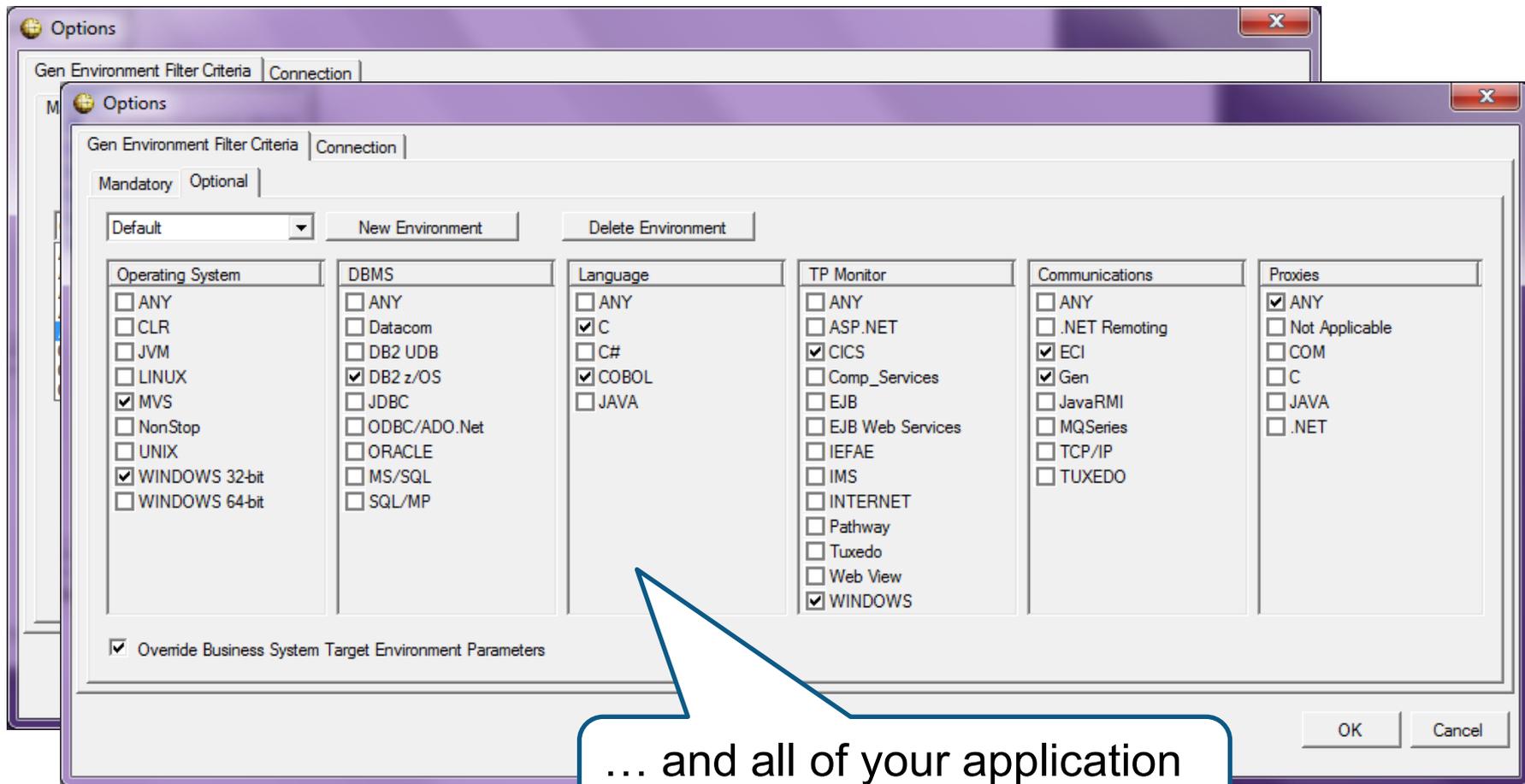
1. Specify your versions



Specify the version
you're on now...

...and the version
you're upgrading to

1. Specify your versions and platforms



... and all of your application platform technologies

2. Summarise the issues in the model



The screenshot shows the 'Upgrade Console V1.3.0' application window. The title bar reads 'Upgrade Console V1.3.0 Licenced to: Response Systems - Demonstration'. The menu bar includes 'File', 'Model', 'Action', 'Tools', and 'Help'. The toolbar contains various icons, including a green checkmark. The main workspace is divided into two panes. The left pane, titled 'Encyclopaedia | Pick List', displays a tree view of models. The 'Models' folder is expanded, showing sub-items: 'RS DEMO BANKING MODEL', 'RS DEMO COPS COMPARE MODEL', and 'RS DEMO COPS MODEL' (which is selected and highlighted in blue). Below these are several sub-categories: 'Data Model', 'Design', 'Business Systems', 'Batch Steps', 'Load Modules', 'Trancodes', 'Forms', 'Procedures', 'Procedure Steps', 'Action Blocks', 'Supplied Functions', 'Exit States', 'Technical Design', and 'Other'. The right pane is currently empty. Below the panes is a 'Check Description' text area. The status bar at the bottom indicates 'Ready...'. Two callout boxes are present: one pointing to the green checkmark icon with the text '...and produce the Summary', and another pointing to the selected 'RS DEMO COPS MODEL' with the text 'Choose the (entire) model to check...'. The bottom of the slide features a decorative wavy orange and yellow border.

2. Summarise the issues in the model



Upgrade Console V1.3.0 Licenced to: Response Systems - Demonstration

File Model Action Tools Help

Encyclopaedia Pick List

Summary - RS DEMO COPS MODEL

Summary	Object Name	Object Type	DB2 version now unsupported	Dynamic EABs calling chain	NLS Pack: name compl 7.0
✓	CUSTOMER	Subject Area	-	-	
✓	ORDER	Subject Area	-	-	
✓	PAYMENTS	Subject Area	-	-	
✓	PRODUCT	Subject Area	-	-	
✓	RS DEMO_COPS_MODEL	Subject Area	-	-	
✓	SYSTEM	Subject Area	-	-	
✓	ADDRESS	Entity	-	-	
✓	CONTACT	Entity	-	-	
✓	CONTACT_ROLE	Entity	-	-	
✓	CUSTOMER	Entity	-	-	

Report Summary

Report run against Model: RS DEMO COPS MODEL

Checks executed at: 17/03/2014 21:24:55 and finished at: 17/03/2014 21:24:55
Duration: 0 hrs, 1 mins, 21 sec.

Target Environment Settings as at time of execution:

Source Gen Version: Advantage Gen 6.0

Ready...

Every object checked and shown as passed... or...

2. Summarise the issues in the model



The screenshot displays the Upgrade Console V1.3.0 interface. The main window shows a summary table for the 'RS DEMO COPS MODEL'. The table has columns for 'Summary', 'Object Name', 'Object Type', 'DB2 version now unsupported', 'Dynamic EABs calling chain', and 'NLS Pack: name compl 7.0'. A blue callout box points to the 'Summary' column, which contains red 'X' marks for several objects, indicating issues. Below the table, the 'Report Summary' section provides details about the report run, including the model name, execution time, duration, target environment settings, and source Gen version.

Summary	Object Name	Object Type	DB2 version now unsupported	Dynamic EABs calling chain	NLS Pack: name compl 7.0
X	RS DEMO COPS MODEL	Model	-	-	
X	SSPMNT	Load Module	-	✓	✓
X	SABGEN	Load Module	-	X	✓
X	SSPLST	Load Module	-	✓	✓
X	SSY_MNU	Load Module	-	✓	✓
X	SSCLST	Load Module	-	✓	✓
X	SSMNU	Load Module	-	✓	✓
X	CCN	Load Module	-	✓	✓
X	CCSM	Load Module	-	✓	✓
X	CCS_MNU	Load Module	-	✓	✓

Report Summary

Report run against Model: RS DEMO COPS MODEL

Checks executed at: 17/03/2014 21:33:25 and finished at: 17/03/2014 21:34:44
Duration: 0 hrs, 1 mins, 19 sec.

Target Environment Settings as at time of execution:

Source Gen Version: Advantage Gen 6.0

Ready...

... or failed one or more specific checks that apply

2. Summarise the issues in the model



Upgrade Console V1.3.0 Licenced to: Response Systems - Demonstration

File Model Action Tools Help

Encyclopaedia Pick List

Models

- RS DEMO BANKING MODEL
- RS DEMO COPS COMPARE MODEL
- RS DEMO COPS MODEL
- Data Model
- Design
 - Business Systems
 - Batch Steps
 - Load Modules
 - Trancodes
 - Foms
 - Procedures
 - Procedure Steps
 - Action Blocks
 - Supplied Functions
 - Exit States
- Technical Design
- Other

- RS DEMO HUMAN RESOURCES MO

Summary - RS DEMO CO

Summary	Object Name	Object Type	Read-only field colours changed	Maximum view size reduced	GUI C DBox behav chang	
▶	✗	ORDER_LIST_AND_SELECT	Procedure Step	-	✗	
	✗	RS DEMO COPS MODEL	Model	-	-	
	✓	PROC02	Batch Job Step	-	-	
	✗	SSPMNT	Load Module	-	-	
	✓	SPMNT1	Transaction Code	-	-	
	✗	SABGEN				
	✓	ABGENCS				
	✓	ABGENDF				
	✗	SSPLST				
	✓	SPLSTCS				

Check Description: Maximum view size reduced

Check Description	Maximum view size reduced (CRITICAL)
Technical Details	As of AllFusion Gen 7.5 The algorithm used in prior versions of AllFusion Gen to calculate the size of a C or COBOL import or export view was incorrect. For C code generation, the size of numeric non-decimal precision attributes was generally overestimated; the size of numeric decimal precision attributes was generally underestimated. For COBOL code generation, the size of varvina length strings was underestimated.

Ready...

... selecting a specific check shows all affected objects in the model ...

... and provides all relevant information on the issue

3. Get the detail for each issue identified



Upgrade Console V1.3.0 Licenced to: Response Systems - Demonstration

File Model Action Tools Help

Encyclopaedia Pick List

Summary - RS DEMO COPS MODEL

Summary	Object Name	Object Type	Dynamic EABs calling chain	NLS Package name compliance 7.0	GUI Help must utilise HTML
✗	RS DEMO COPS MODEL	Model	-	-	
✗	SSPMNT	Load Module	✓	✓	
✗	SABGEN	Load Module	✗	✓	
✗	SSPLST	Load Module	✓	✓	
✗	SSY_MNU	Load Module	✓	✗	
✗	SGCLST	Load Module	✓	✓	
✗	CCSMN	Load Module	✓	✓	
✗	CCS_MNU	Load Module	✓	✗	

Check Description: Maximum view size reduced

Check Description	Maximum view size reduced
Technical Details	As of AllFusion Gen 7.5 The algorithm used in prior versions of AllFusion Gen to calculate the size of a C or COBOL import or export view was incorrect. For C code generation, the size of numeric non-decimal precision attributes was generally overestimated; the size of numeric decimal precision attributes was generally underestimated. For COBOL code generation, the size of varvinn length strings was underestimated.

Ready...

...and get the detail

Select all the objects that have been identified with issues...

3. Get the detail for each issue identified



The screenshot shows the 'Upgrade Console V1.3.0' application window. The title bar reads 'Upgrade Console V1.3.0 Licenced to: Response Systems - Demonstration'. The menu bar includes 'File', 'Model', 'Action', 'Tools', and 'Help'. The toolbar contains various icons for file operations and execution. The main window is split into two panes: 'Summary - RS DEMO COPS MODEL' and 'Detail - RS DEMO COPS MODEL'. The left pane shows a tree view of models, with 'RS DEMO COPS MODEL' selected. The right pane displays a detailed report for the selected model, including the following information:

- Upgrade Console v1.3.0
- Upgrade Console Detailed Report
- 2014/03/17 21:51
- Upgrade Check executed at : 2014/03/17 21:51
- Upgrade Check on model : RS DEMO COPS MODEL
- Full Model
- Source Gen Version: Advantage Gen 6.0
- Target Gen Version: CA Gen 8.5
- Business System Parameters Overridden with the following settings: YES
- Target Operating System: [Override with] MVS*WIN 31-bit
- Target DBMS: [Override with] DB2 z/OS
- Target Language: [Override with] C*COBOL
- Target TP Monitor: [Override with] CICS*WINDOWS
- Target Communication: [Override with] ECI*Gen
- Target Proxies: [Override with] ANY
- Rule Set Description: Upgrade Console Rule Set v1.3.0
- The following checks have been selected:

A callout box with a blue border and white background points to the 'Detail - RS DEMO COPS MODEL' pane, containing the text: 'Shows the model name and all options you chose'. Below the main report area, there is a 'Report Summary' section with the following text:

- Report run against Model: RS DEMO COPS MODEL
- Checks executed at: 17/03/2014 21:51:08 and finished at: 17/03/2014 21:52:30.
- Duration: 0 hrs, 1 mins, 21 sec.
- Target Environment Settings as at time of execution:
- Source Gen Version: Advantage Gen 6.0

The status bar at the bottom of the window shows 'Ready...'.

3. Get the detail for each issue identified



Upgrade Console V1.3.0 Licenced to: Response Systems - Demonstration

File Model Action Tools Help

Encyclopaedia Pick List

Models

- RS DEMO BANKING MODEL
- RS DEMO COPS COMPARE MODEL
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 - Technical Design
 - Other
- RS DEMO HUMAN RESOURCES MO

Summary - RS DEMO COPS MODEL Detail - RS DEMO COPS MODEL

Object Type: PStep Onl Object Name: CONTACT_MAINTENANCE
Object Last Modified on: 2013/12/19 10:55 By: ENCLADMIN

MAKE ERROR behaviour changed [Critical] Failed - Behaviour changed
331 | | | | MAKE export contact name ERROR

Consistency Check ICCDV06E [Critical] Failed -
Matched group views have different view structures and/or cardinality

270 | | | | USE update_contact

270 | | | | WHICH IMPORTS: Entity View import contact TO Entity View import contact

270 | | | | WHICH EXPORTS: Entity View export contact FROM Entity View export contact

270 | | | | Group View export_role_group FROM Group View export_role_group

657 | | | | USE list_contact_role_scroll_control

657 | | | | WHICH IMPORTS: Entity View import o

657 | | | | Entity View local_st

657 | | | | Group View import_

657 | | | | WHICH EXPORTS: Group View export_

667 | | | | USE list_contact_role_scroll_control

667 | | | | WHICH IMPORTS: Entity View import o

667 | | | | Entity View local_st

Check Description: Maximum view size reduced

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Ready...

Scrollable list shows every module with code snippets

Along with the advice on what to do about each issue

What customers are saying:



*“The Upgrade Console was an invaluable component of our analysis and **saved us significant effort** by describing what and where we had to change in our applications.*

*“Our quality assurance was simplified as **we were able to reduce our testing cycles** - because we knew exactly where to focus our testing effort.*

*“An additional benefit of Upgrade Console came from employing the product to **validate that the upgrade remediation changes, made by developers, were correctly completed**”.*

David Morris, PMP

CA Gen Upgrade Project Manager

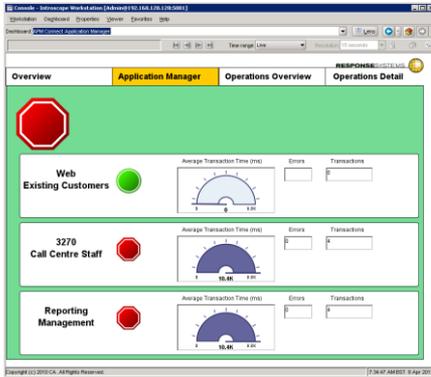
Australian Customs and Border Protection Service.



APMConnect

Insight to CA Gen application performance

Application Performance Monitoring

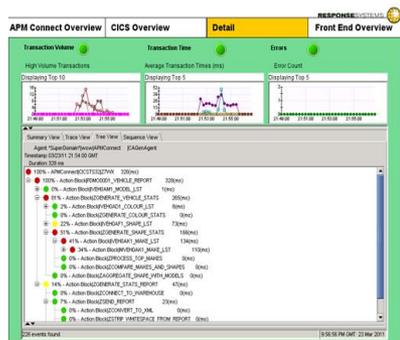
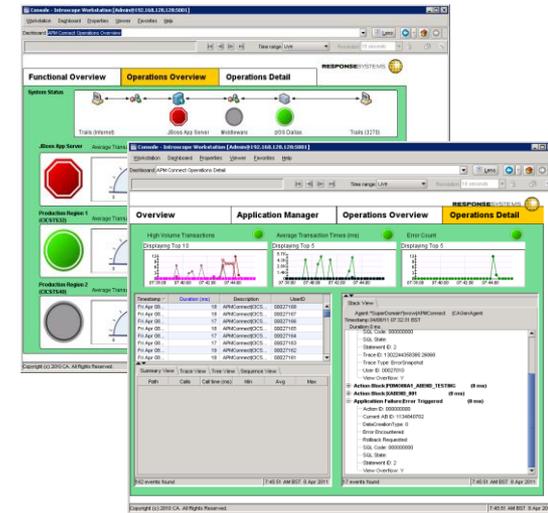


Service Assurance – is everything ok?

For ICT and Business owners – is the functionality I am responsible for being delivered?

Triage – where are my problems?

Avoid the blame-game - quickly identify exactly where in the application stack the problems exist – so they can be remedied



Performance – can I get more from my resources?

Identifying hotspots and bottlenecks within large and complex applications can unlock significant cost savings

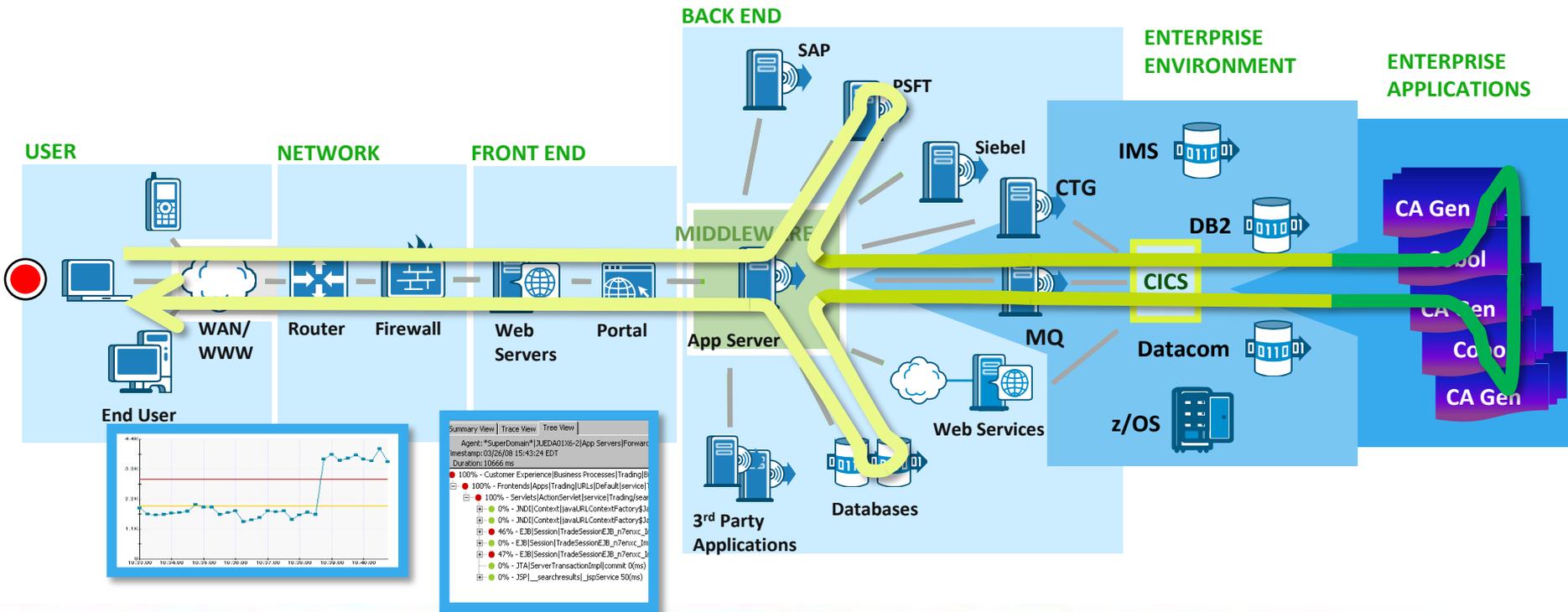
Applications are all now multi-platform



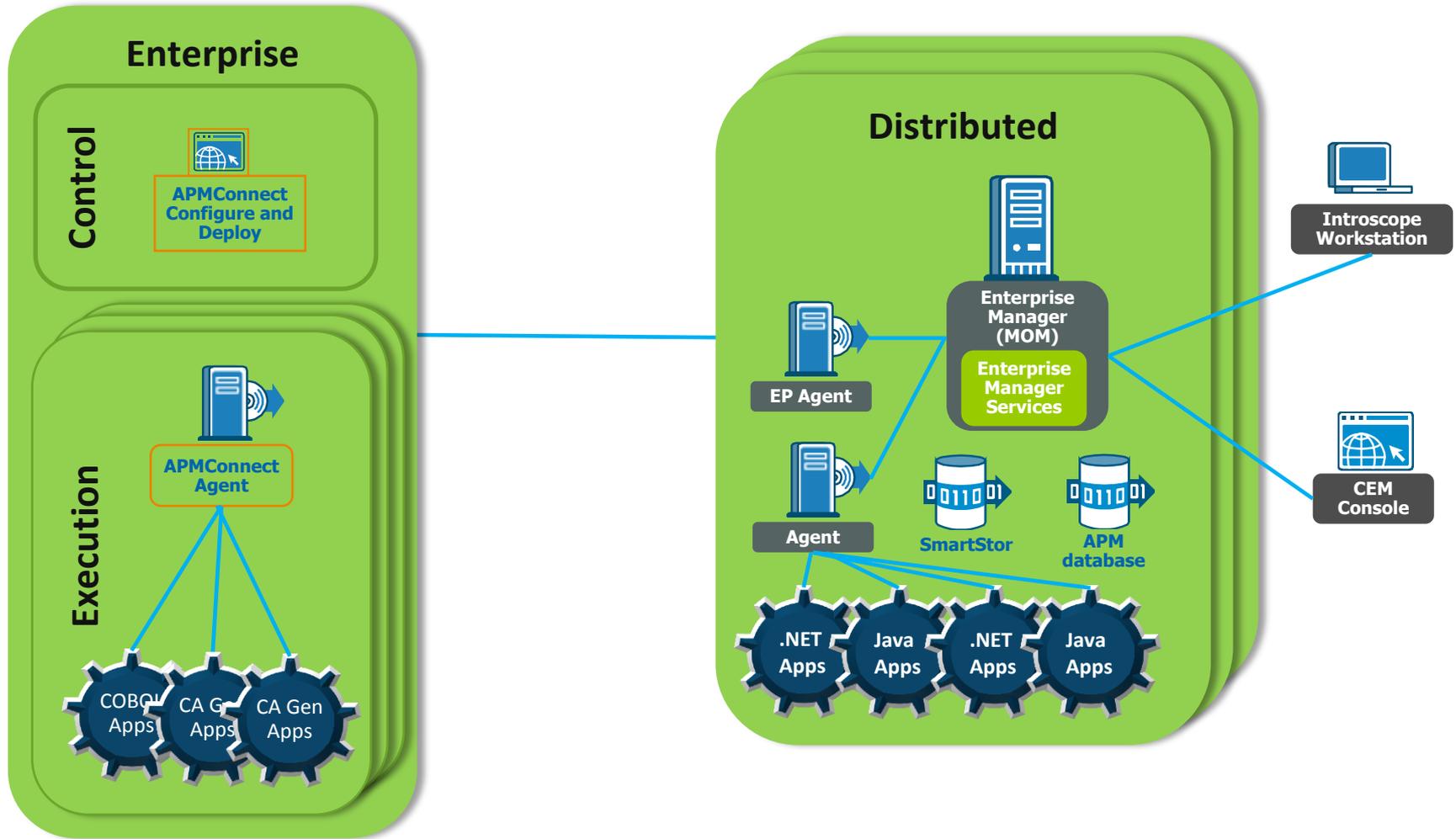
Business transactions run across multiple technical platforms

... so effective triage depends upon a **single integrated monitoring view end-to-end**

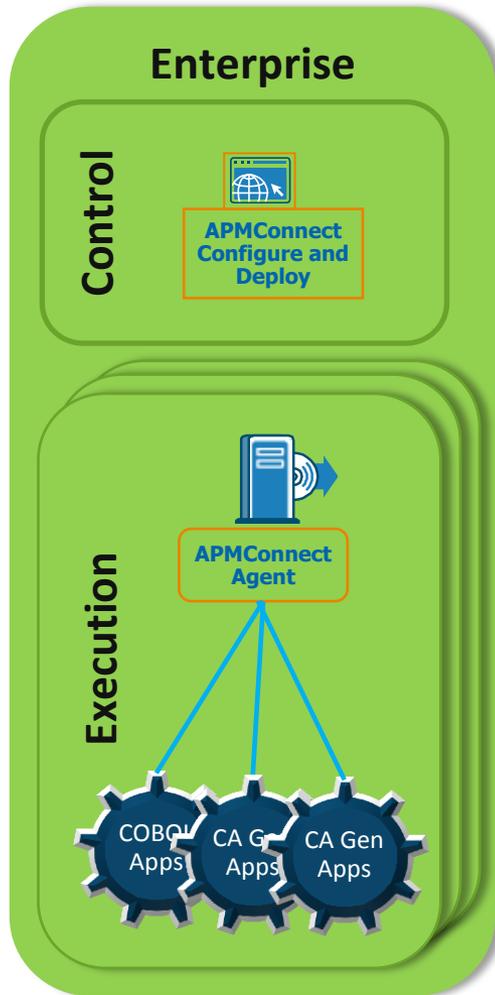
... where the ability to **deep-dive inside applications** on each platform becomes crucial.



How does APMConnect work?



APMConnect solution architecture



APMConnect Configure and Deploy

- Rapid deployment to Execution server/region
- Manages Transaction Trace filtering
- Monitors APMConnect Agents

APMConnect Agent

- Integrates with CA Gen transactions
- Configured to dynamically filter by
 - transaction code
 - execution duration thresholds
 - transaction failure thresholds
- Sends data across to Enterprise Manager.

APMConnect solution architecture

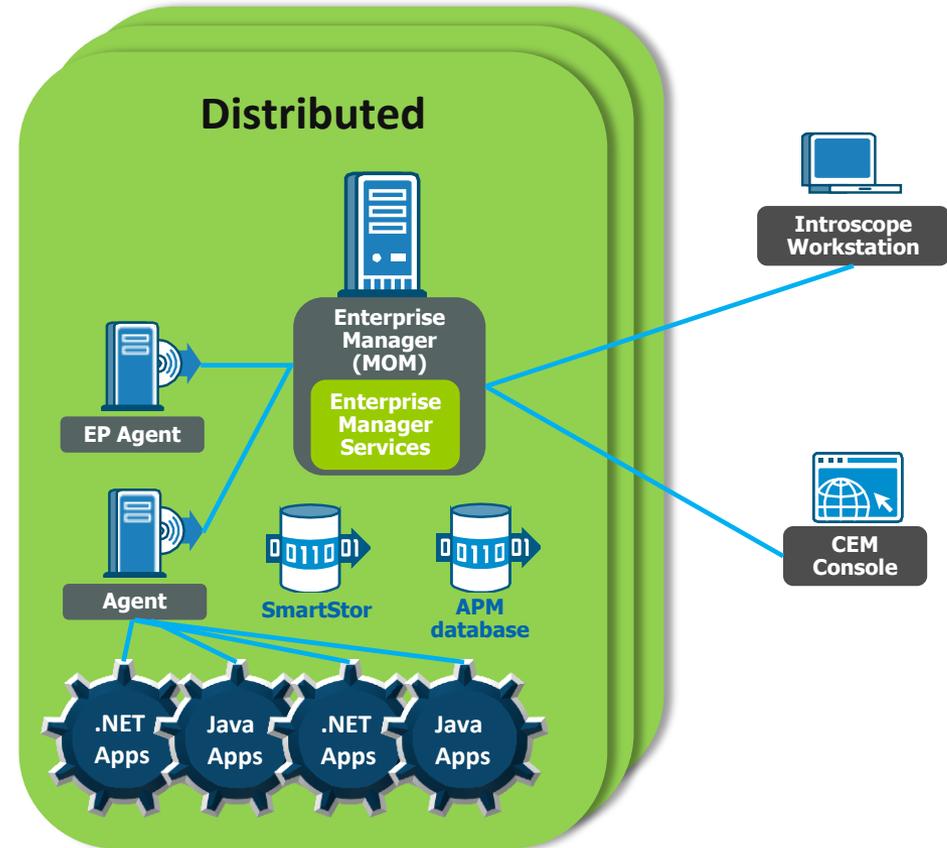


Distributed platform

- Java and .NET agents
- APMConnect plugs in through EP Agent
- Seamless and instant

Introscope & CEM

- All the powerful features of world-class APM
- Now with the same deep dive for CA Gen apps.



See inside executing applications



Transaction Trace Viewer - Introscope Workstation [Admin@SHOCONT284:5000]

Type	Domain	Host	Process	Agent	Timestamp	Duration(ms)	Description	UserID
T	*SuperDomain*	zzinx040	WebSphere	mix-a	27/10/2011 1:30:18 PM	6108	/was/PerfTool/servlet/perf...	
T	*SuperDomain*	SHOCONT284	APMConnect	CAGenAgent	27/10/2011 1:31:39 PM	35677	APMConnect/VCICD1/RGC3 MZHAYLE	
T	*SuperDomain*	SHOCONT284	APMConnect	CAGenAgent	27/10/2011 1:31:21 PM	56738	APMConnect/VCICD1/DLB0 WEBAPPD	
T	*SuperDomain*	zzinx040	WebSphere	mix-a	27/10/2011 1:31:38 PM	36852	/ica-feb-war/TCRG02CIS...	
T	*SuperDomain*	SHOCONT284	APMConnect	CAGenAgent	27/10/2011 1:32:59 PM	11177	APMConnect/VCICD1/DLB0 JZEEFUB	
T	*SuperDomain*	SHOCONT284	APMConnect	CAGenAgent	27/10/2011 1:33:58 PM	5957	APMConnect/VCICD1/DLB0 JZEEFUB	
T	*SuperDomain*	SHOCONT284	APMConnect	CAGenAgent	27/10/2011 1:35:44 PM	33448	APMConnect/VCICD1/DLB0 JZEEFUB	
T	*SuperDomain*	SHOCONT284	APMConnect	CAGenAgent	27/10/2011 1:35:44 PM	33448	APMConnect/VCICD1/PR2 JZHARDY	

Summary View | Trace View | Tree View

Agent: *SuperDomain*\SHOCONT284\APMConnect\CAGenAgent
Timestamp: 10/27/11 13:32:59 GMT-10:00
Duration: 11177 ms

- 100% - APMConnect/VCICD1/DLB0 11177(ms)
- 100% - COBOLITRDMOR 11177(ms)
- 100% - Action Block/DLB0_GET_DRIVER_LICENCE_RCPT_SVR 11174(ms)
- 0% - External Action Block/SO00E01 0(ms)
- 0% - Action Block/CLIC1200_INIT_CBD_STANDARD_PARMS 0(ms)
- 0% - Action Block/ITRL1322_TRANSACTION 0(ms)
- 1% - Action Block/CTRL1Z02_SET_CBD_SERVER_PROC_DTL 62(ms)
- 0% - Action Block/ITRL1510_UNIT_OF_WORK_1 0(ms)
- 33% - Action Block/DL_V_GET_DRIVER_LICENCE_RCPT 3683(ms)
- 0% - External Action Block/SO00E01 0(ms)
- 33% - Action Block/DL_VAL_GET_DRIVER_LICENCE_RCPT 3680(ms)
- 0% - External Action Block/SO00E01 0(ms)
- 0% - Action Block/CTRL0305_VAL_PROCESSING_DATE 9(ms)
- 0% - Action Block/CTRL0306_VAL_AGN_FOR_PROD_MD 1(ms)
- 0% - Action Block/MTS00019_GET_UOW_DETAILS_BY_ID 3(ms)
- 33% - Action Block/CTRL0140_GET_DL_PRDCT_RCPT_DTLS 3667(ms)
- 0% - External Action Block/CBD1131 0(ms)
- 0% - Action Block/MBTX1031_BUS_INIT_ACTN_LSTNXT 1(ms)
- 0% - Action Block/CTRL0127_GET_SMARTCRD_FOR_BIA 1(ms)
- 0% - Action Block/CTRL0172_GET_SMARTCARD 19(ms)
- 0% - Action Block/MTSP0005_GET_SP_TYPE_FOR_CMPNT 7(ms)
- 0% - Action Block/MTSP0006_GET_CUST_FOR_SERV_PROD 9(ms)
- 0% - Action Block/CTRL0133_GET_FORMATTED_CUS_ADDR 44(ms)
- 0% - Action Block/CTRL0133_GET_FORMATTED_CUS_ADDR 6(ms)
- 0% - Action Block/CTRL0195_GET_INDV_CSTMFR 7(ms)
- 27% - Action Block/CLIC1071_TL_LSTNXT_SC_ID 2993(ms)
- 0% - External Action Block/CBD1131 0(ms)
- 0% - Action Block/CLIC1Z00_INIT_CBD_STANDARD_PARMS 1(ms)
- 0% - Action Block/TLIC1011_TRANSPORT_LICENCE_I 0(ms)
- 0% - Action Block/TLIC1011_TRANSPORT_LICENCE_I 0(ms)
- 27% - Action Block/CLIC1071_TL_LSTNXT_SC_ID 2991(ms)
- 0% - External Action Block/CBD1131 0(ms)
- 0% - Action Block/CBD1031_MAPPER_ERROR_HANDLER_S 0(ms)
- 0% - Action Block/TLIC1021_TRANSPORT_LICENCE_O 0(ms)
- 0% - Action Block/TLIC1021_TRANSPORT_LICENCE_O 0(ms)
- 0% - Action Block/TLIC1021_TRANSPORT_LICENCE_O 0(ms)

Traced 8 transactions: exceeding 5000 milliseconds

Active Tracing ends in 0.00:25 Stop Restart

Use the Tree View to..

..traffic lights for execution highlights

..and the elapsed time in ms

..see the call stack exploded

..instant visibility to where time is spent.

Visibility across technology platforms



The screenshot shows the CA Introscope Workstation interface. On the left is a 'Triage Map' tree view with a 'Metric Browser' pane. The main area displays a table of transactions and a detailed 'Trace View' for a selected transaction.

Timestamp	Duration(ms)	Description	UserID
09/05/13 17:45:01 IST	560	APMConnect ibbprgmz1 DATH3091	ibbuser
09/05/13 17:42:28 IST	1063	APMConnect ibbprgmz1 DATH3091	ibbuser
09/05/13 17:42:10 IST	936	APMConnect ibbprgmz1 DATH3091	ibbuser
09/05/13 17:23:32 IST	65	APMConnect ibbprgmz1 DATH3091	ibbuser
09/05/13 16:45:12 IST	1030	APMConnect ibbprgmz1 DATH3091	ibbuser
09/05/13 16:45:11 IST	1144	APMConnect ibbprgmz1 DATH3091	ibbuser
09/05/13 16:44:46 IST	502	APMConnect ibbprgmz1 DATH3091	ibbuser
09/05/13 16:44:37 IST	554	APMConnect ibbprgmz1 DATH3091	ibbuser

The Trace View shows a timeline of events for the selected transaction. Key components include:

- Frontends|App|D|SL|URLs|Default
- Servlets|Service
- CA Gen|TCP|IP|Dynamic|Coop|Flow|doCoopFlow
- CA Gen|TCP|IP|Dynamic|Coop|Flow|doFlow
- CA Gen|TCP|IP|Connection|readData
- APMConnect|ibbprgmz1|DATH3091
- Dialog Manager|TIRDMGR
- Action Block|DATH3091_SESSION_COMPLETE_EX_T
- Action Block|DATH3091_SESSION_COMPLETE_EX_S
- Action Block|MATH3091_SESSION_COMPLETE_EX
- Action Block|LATH1091_SESSION_COMPLETE

Summary View details:

- Agent: IBB|rhwmomv1|EPAgentProcess|EPAgent
- Timestamp: 09/05/13 17:23:32 IST
- Duration: 65 ms

Transaction details at the bottom:

- Name: DATH3091
- Path: APMConnect|ibbprgmz1|DATH3091
- Performance: Duration: 65 ms, Timestamp (relative): 0 ms, 100% of total transaction time

..then the specific transaction..

Use the Trace View to see the visual layout..

..the platform running Java..

..calling the CA Gen backend service.

Select the type of transaction..

Uncover performance hotspots



The screenshot shows the Investigator - Introscope Workstation interface. The left pane displays a tree view of the system architecture, including the VM-W7Pro64-Base and its components like APMConnect, CAGenAgent, and various services. The main pane shows a transaction trace for a specific transaction (ID 103424) with a duration of 103424 ms. Below the trace, a summary view provides a detailed breakdown of the transaction's execution path, including the number of calls, call time, and minimum/maximum execution times for each action block.

Path	Calls	Call time (ms)	Min	Avg	Max
Action Block\MLP80324_DL_SKYCLUB_INQUIRY	1	37980	37980	37980	37980
Action Block\MLP40101_READ_MEM_CONTRACT_DET	1	338	338	338	338
Action Block\MLP40011_CAB_GET_HEADER_INFO	3	766	115	255	327
External Action Block\MLP7EVT5	2	365	165	182	200
Action Block\MLP30022_MEMBER_BALANCE	1	123	123	123	123
Action Block\MLP80409_MBR_ELIGIBLE_PRICE_RATE	917	59828	3	65	1381
Action Block\MLP40102_READ_PRG_MBRSHIP_DET	1	58	58	58	58
Action Block\MLP30281_GET_EFFECTIVE_TIER_LVL	75	3525	6	47	246
Action Block\MLP70976_GET_NEW_DL_ACCT_NBR	1	41	41	41	41
Action Block\MLP90053_CAB_SECURITY_HDR_VAL	1	40	40	40	40
Action Block\MLP80014_CAB_INT_VAL_MBR_ACCT_NO	2	61	23	30	38
Action Block\MLP30287_CAB_SINGLE_PARM_READ	16	152	0	9	101
Action Block\MLP90021_CAB_AGENT_GET_SEC_LEVEL	1	7	7	7	7
Action Block\MLP50453_CAB_PARAMETER_READ	1	5	5	5	5
Action Block\MLP20044_MEMBER_PIN_PROCESS	4	22	3		
Action Block\MLP80258_CAB_EVT_CONTACT_INFO	2	4	0		
Action Block\MLP80321_DL_SKYCLUB_ENROLLMENT	1	1	1		
Action Block\MLP30257_CUST_VALIDATE_CHK_DIGIT	3	3	0		
Action Block\MLP20043_CAB_SECURITY_VIEW_CODES	20	1	0		
Action Block\MLP20047_CAB_WP_NBR_12DGT_VALID	3	0	0		
Action Block\MLP20007_CAB_DATE_CONVERT	168	93	0		
Action Block\MLP20014_CAB_SYSTEM_PARAMETERS	1	0	0		

Select the transaction of interest

...number of calls

...to see average execution time for each action block

...and the total execution time for all calls.

When things go wrong



The screenshot shows the Investigator - Introscope Workstation interface. The left pane displays a tree view of the system hierarchy, including *SuperDomain*, VM-W7Pro64-Base, APMConnect, and CAGenAgent. The main pane shows an error log with the following entries:

Timestamp	Description	Error Message
23:24:22.131 (17 Mar ...)	APMConnect	Fatal Error - Database Error
23:24:22.131 (17 Mar ...)	APMConnect	View Overflow (Statement #11)

Below the error log, the Stack View shows the call stack for the error:

```
Agent: *SuperDomain*VM-W7Pro64-Base\APMConnect\CAGenAgent
Timestamp: 03/17/14 23:24:22 EST
Duration: 177 ms
Error at 23:24:22.131 (17 Mar 2014)
  APMConnect\CICSTS32\Z7WS (0 ms)
  Action Block\PDMO00A1_ABEND_TESTING (0 ms)
  Action Block\XABEND_005 (0 ms)
  Action Block\IVEH0AO1_ENGINE_GET (45 ms)
  Action Block\MVEH0AO1_ENGINE_GET (75 ms)
  Action Block\LVEH0AO1_ENGINE_GET (112 ms)
  Action Block\DVEH03G1_ENGINE_GET (140 ms)
  Action ID: 00000009
  Current AB ID: 1135093359
  DataCreationType: 0
  Error Encountered:
  Error Message: Fatal Error - Database Error
  Last Status: Database Error
  Rollback Requested:
  SQL Code: -00000811
  SQL State: 21000
  Statement ID: 9
  Status Flag: Fatal Error
  View Overflow:
```

At the bottom of the interface, it indicates "2 events found" and the date/time "17/03/2014 11:24:41 PM".

All transaction failures are caught

.. showing the call stack that executed

.. and the failing action block with the statement in error.

Market leading benefits and features



- ✓ **Pro-active application monitoring in a CA Gen context**
Minimal footprint enables always-on monitoring
CA Gen context gives developers information to instantly act on
- ✓ **Sub-transactional visibility in real-time**
See the execution path inside the transaction, as it occurs
- ✓ **End-to-end cross-platform transaction integration**
Follow your business transaction across each technical platform
- ✓ **Performance analysis on consolidated transactions**
Identify hotspots in your application to deliver cost savings
- ✓ **Non-intrusive to executing applications**
No source code changes, no recompiles, relinks or rebinds needed.

New tricks from old dogs



Accelerating CA Gen upgrades: **Upgrade Console**

- Identifies the issues for the CA Gen upgrade upfront
- Lower cost – Remediation defined and testing is focused
- Lower risk – All required change is known upfront
- Faster time to market – Project duration is reduced

CA Gen application performance: **APMConnect**

- Real-time visibility into executing CA Gen applications
- Visibility into your applications – across all platforms
- Faster time to remediation when things do go wrong
- Better application performance by finding “hotspots”.

For further information



Upgrade Console demonstration

- www.response-systems.com/solutions/uc
- Happy to demonstrate on one of your models

APMConnect information or trial

- www.response-systems.com/solutions/apm
- Trial the software in your environment

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