

Date: August 14, 2014

To: CA Endeavor® Software Change Manager Customers
From: The CA Technologies CA Endeavor Software Change
Manager Product Team
Subject: General Availability Announcement for CA Endeavor
Software Change Manager V16.0 Service Update – S1407

On behalf of CA Technologies, we appreciate your business and the opportunity to provide you with high-quality, innovative software and services. As part of our ongoing commitment to customer success, we regularly announce updated releases and maintenance for our products.

Today, we are pleased to announce the availability of CA Endeavor® Software Change Manager, V16.0 S1407. This Service Update installs V16.0 at the CA Recommended Service (CA RS) 1407 level. By installing this Service Update, you ensure that your systems are current on maintenance for CA Endeavor Software Change Manager V16.0.

For detailed information concerning this Service Update, current support information, and the latest technical bulletins, please visit the product home page <http://www.ca.com/us/support/ca-support-online/support-by-product/ca-endeavor-software-change-manager.aspx> on the CA Support Online website.

We recommend that you use CA Chorus™ Software Manager (CA CSM) to download and install CA Endeavor Software Change Manager V16.0 S1407. CA CSM is designed to automate product acquisition, installation, deployment, configuration and maintenance and remove SMP/E complexities. CA CSM helps save time and resources when compared with the manual steps used to perform these tasks. To learn about the new features provided by CA CSM, please visit the [CA CSM product information page](#).

You can also download your copy of CA Endevor® Software Change Manager, V16.0 S1407 from [CA Support Online](#). If you have any questions or require assistance, please contact [CA Customer Care](#) online at where you can submit an online request using the [Customer Care web form](#). You can also call CA Customer Care at +1-800-225-5224 in North America or find the [local number](#) in your country.

Should you need any assistance, our CA Services experts can help. For more information about CA Services and how you can leverage our experience, please visit the [CA Services](#) information page.

Your success is very important to us, and we look forward to continuing our successful partnership with you.