

Step 0: Overview  
This Mindmap provides an overview of the APM 9 Planning Process.  
This can be used as input into project plans. Suggestions for Improvement are welcomed.

Document	Why Useful	Useful Chapters
Glossary	Useful terms	
Configuration Administration and Guide	SSL, Reports, TIM Placement, user Group	Networking Alternatives to Willy CEM, Administering Willy CEM, Managing User and Groups on Willy CEM, Managing System Operators on Willy CEM, Reporting with Willy CEM, managing Secure Applications with Willy CEM, Administering the APM Database, Appendix TESS Default Properties
Integration Guide	Intrroscope, Service Desk, SiteMinder, WITG	Configuring Intrroscope to Work with Willy CEM, Integrating CA SiteMinder with Willy CEM, Integrating CA Service Desk with Willy CEM, Integrating Willy Transaction Generator with Willy CEM, Intrroscope Agent Profile Properties
Security Guide	EEM, LDAP, Local Security, cipher	Securing Intrroscope, Securing Willy CEM, Using ncipher with Willy CEM
Compatibility Guide	Valid acceptable hardware/software combinations.	APM Database, CEM Software, CEM Hardware
Compatibility Guide	Valid acceptable hardware/software combinations.	EM, VmWare Agent, SQL Agent, Unicenter, Willy Extensions, SOA Performance manager,
Read Me	Known Issues, APM Database	Release Summary, Installation and Upgrade, About the APM Database
Installation and Configuration	Installation, Upgrades, and Migrations	Preparing for install or upgrade, Installation Checklist, Installing Intrroscope (various chapters on installers), Installing Intrroscope Power Packs and Extensions, Using the Installation Worksheet, Installing Willy CEM
Sizing and Performance	Process, Calculators, Reference Architectures	Upgrading to CA Willy APM 9.x, Upgrading Intrroscope, Upgrading Security

Understand components that could be used

Understand concepts

MOM/TESS  
Collector  
TIM  
EEM  
Database

