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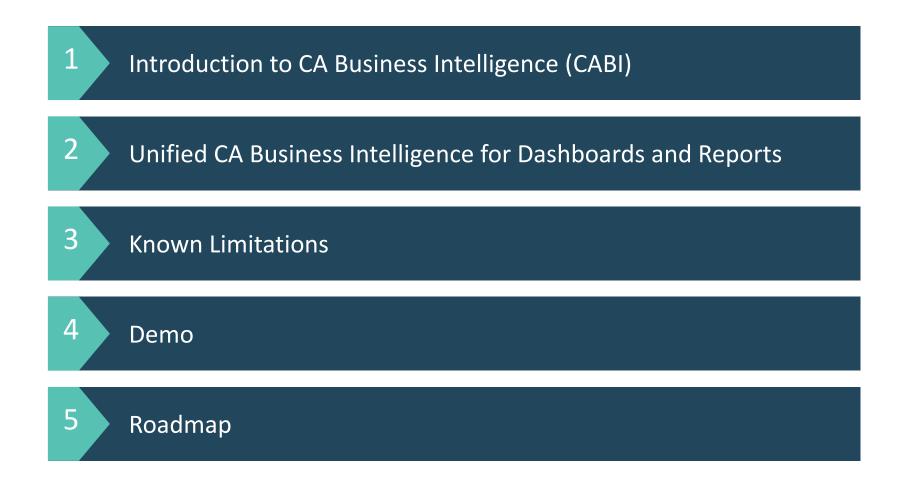
CA Spectrum: Unified Dashboards and Reporting

Sarbdeep Singh

Nagesh Jaiswal



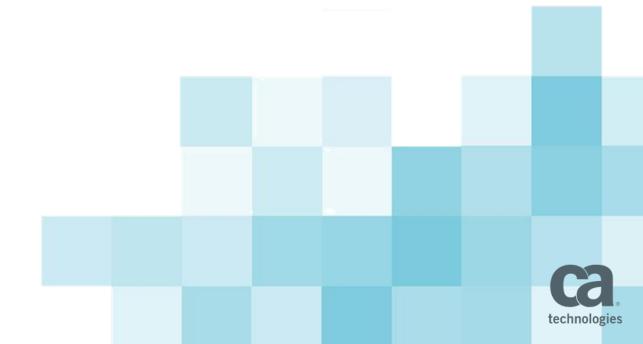
Course Agenda





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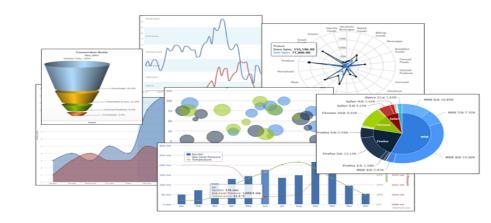
Introduction to CA Business Intelligence (CABI)



CABI Introduction

 CA Business Intelligence is using TIBCO Jasper Reports Server 6.3

Features



- Robust static and interactive reporting, report server and data analysis capabilities
 - Highly configurable (auto refreshable, change chart style(Lines, bars, pies, bubble etc. on the fly)
 - Schedule reports/dashboards for distribution through email and storage in repository
 - Arrange reports and content to create appealing, data-rich dashboards
 - Easily create new reports based on views designed in intuitive, web-based drag-and-drop Ad Hoc Editor



Works with Any Type of Device Design Any Report

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\$13,775

\$ 13,815

\$ 27,262

60.14%

\$ 3,726

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Expenses \$1,854



3,73.%

0.99%

0.51%

2.99%

(2.81) %

6.59%

(0.12) %

0.57 %

0.45%

0.00%

0.48%

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(1.83) %







income

\$ 272,295 \$ 262,500

\$24,250

\$ 108,716 \$ 99,750

\$ 163,578 \$ 162,750

60.07% 62.00%

\$11,123 \$10,000

\$ 22,317

\$ 33,308 \$ 31,250

\$ 16,331 \$ 16,350

5 83,119 5 82,650

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Expenses

Total Revenue

Cost of Sales

Gross Profit

Gross Profit Marga

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Information Systems

Marketing

1,6854

Total Operating Expenses

Operating Income (or Loss)

Other Expenses

Income Before Taxes

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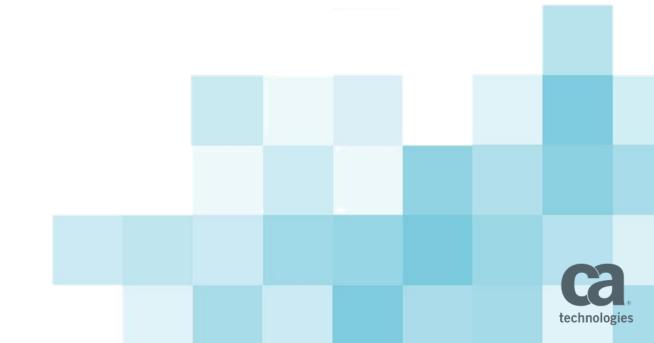
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Unified CA Business Intelligence for Dashboards and Reports



Unified CA Business Intelligence for Dashboards and Reports

- Reduce TCO
 - Single Server needed instead of up to 4 (Spectrum, SOI, PM, UIM)
- Single User interface with relevant information from multiple sources to target different personas (Executive / Ops Dashboard).
- Enable dashboards that span multiple CA products, giving the customer better insight into their business
- Ease of use to create unified dashboards (drag/drop dashlets)
- Data segregation / security
- Schedule reports/dashboards via email-file share





Unified CABI Server Requirements

Required

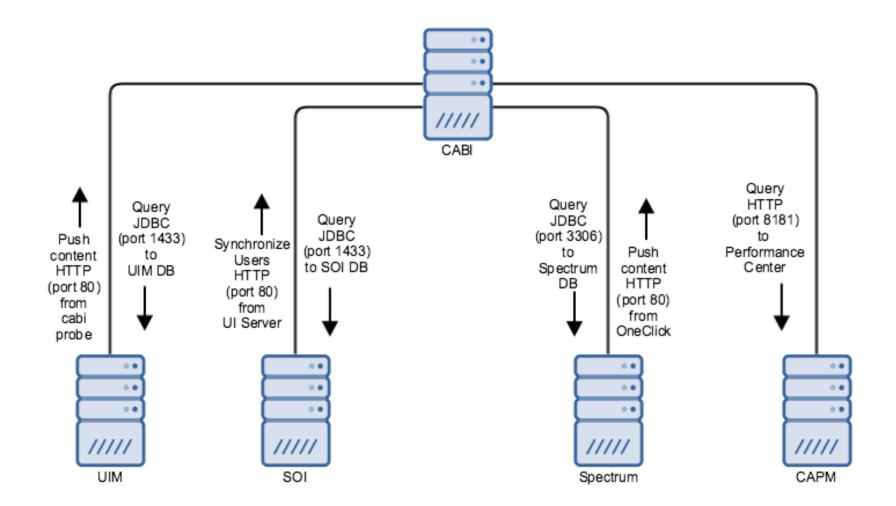
- Windows 2012 or RHEL 7
- 4 CPUs*
- 8 GB RAM
- 100 GB Disk
- Embedded Tomcat
- Connectivity to:
 - CAPM Open API
 - SOI DB
 - Spectrum DB
 - UIM DB

Recommended

- 16 GB RAM*
- Embedded PostgreSQL*



System Architecture and deployment scenario

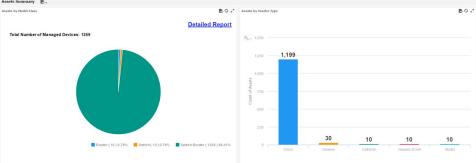




Overview of CABI for CA Spectrum

- Reports capabilities provided since CA Spectrum version 10.1.1
- Spectrum users and 'accounts' automatically synchronized to CABI users and 'organizations'
- More than 40 reports shipped Out of the Box. <u>Click</u>
- Out of the box Dashboard
 - Active Alarms Summary
 - Alarm Summary
 - Alarm Trends
 - Assets Summary
 - Device Availability Summary
 - Events Summary
 - NCM Dashboard
 - Ports Summary and Chassis Assets
 - Services and SLA Summary







Spectrum Out of the Box Dashlet Examples

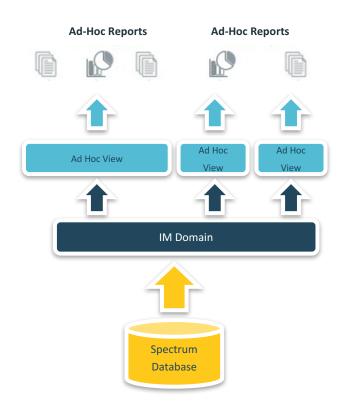
Dashlet Name	Description	Image
Current Assigned Alarms	Displays current assigned alarms.	
Alarm Distribution	List of alarms for all devices and models that satisfy criteria of alarm condition and minimum duration threshold.	
Top Alarming Devices	Displays top alarming devices	
Assets By Model Class	Displays a breakdown of currently managed devices by model class.	
Assets By Vendor Type	List of Assets sorted/grouped by vendor name	



Ad-Hoc Reporting In Spectrum

Introduction to Data sources and Domains

- For assets, availability and events we can use the Spectrum:
 - Asset Domain
 - Availability Domain
 - Event Domain





Overview for CA Performance Management

- Report capability introduced since CA Performance Management 3.1
 - Top N Report
- Dashboard:
 - Out of the box dashlets for data usage (monitored devices / interfaces usage)

Dashlet Name	Description	Image
Number of Devices per Site	CA Performance Management dashlet to view number of monitored devices per site	
Total Number of Devices	CA Performance Management dashlet to view total number of monitored devices	Total number of monitored devices: 20
Interfaces by Admin Status	CA Performance Management dashlet to view interfaces by their Admin Status as a pie chart	

Overview for CA Unified Infrastructure Management

- Probe based deployment model
- Single sign on via UMP
- CA UIM users and 'accounts' automatically synchronized to CABI users and 'organizations'
- Out-of-the-box context aware dashboards with drilldown and drill across type rich features
- For CA UIM 8.5.1, we also have technology specific dashboards:
 - AWS, Docker, Nutanix, OpenStack, SAP
- Ad hoc reporting against CA UIM data

VIIM Overview				Filters	▼ ⊠ ∺ 1802
Summary Dashboard					Open Alarm
Open Alarms	B 🗘 者 Monitored Technolo	ogies 🖹 🗘 🖉	Devices		
	Monitor technology	Total Alarms			
15k		int servers 10323		146	
	Monitoring for Nutanix	6837			
10k	A vmware VMware	254	Actively mo	nitored (last 30 minutes)	
5k		85			
JK				3478	
0k	- WE BRVON		Total	devices discovered	
Critical Major Mine					
IEW OPEN ALARMS	Openstack Cloud Computin Monitors the SAP transaction				
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Device by Role	B 🗘 者 Top Groups by Alar	m ∎¢.²	Top Devices by	Alarm	BO
	Group Name	Total Alarms	Device	Primary Role	Total Alarm
	containerGroup / dynGroup1	17629	win-tenant-2	Host	10299
	containerGroup / dynGroup2	17629	A lodftbich01	Host	207
	testGroup	17629	mcs-sharepoint2	Host	37
	Operating Systems / Windows	10580	A QA-NMS	Host	29
	Systems	10453	cxchange2013	Host	23
API Endpoint Device Host EVirtu	ualMachine OSName / WindowsServer-2012-R2	10416	tenant01QARelayHub	Host	19
VirtualMachineHost Vcenter	Setup Application Discovery / Windows	10414	pr-robot	Host VirtualMachine	18
/IEW ALL DEVICES	Operating Systems / Windows Discovered Applications / Apache	10412	helsaas	VirtualMachine	18
	arkit_gp2	10299		Host	16
	222	142.77			



CA Unified Infrastructure Management Dashlet Examples

Dashlet Name	Description	Image
Alarms	Bar chart of the number of open alarms by severity	Barriere () 18 Marriere construction from 10 A marriere BO Wert electric and assessment
Open Alarms	Table of detailed alarm information for each open alarm, sorted by alarm severity	
Top N Devices by Alarm	Table of devices with open alarms, sorted by alarm severity	Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Net Note Ne
Device by Role Chart	Pie chart showing distribution of roles	Mathematical France, No. Statematical Mathematical Nova 0
Devices	Shows counts of actively monitored devices and total devices	



Ad-Hoc Reports in CA Unified Infrastructure Management Introduction to Data Sources and Domains

- For alarms, devices and groups, we can use the 'UIM Domain'
- For QoS data we can use the 'Single QoS Topic'; constrained to source, target and QoS
 - Limited to a single device





Overview for CA Service Operations Insight

- Report capability introduced from CA Service
 Operations Insight 4.0 CU1
- CA Service Operations Insight users and *'accounts'* automatically synchronized to CA Business Intelligence users and *'organizations'*
- More than 16 reports shipped out-of-the-box
- Out-of-the-box dashboards/dashlets for business services and alarm queues

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				▲	Router	London	QOS_INTERFACE_PCTDISCARDSIN = 1.52 from source ATLANGA-C7507-2 targeting Se 50/1:16/Serial5/0/1:16/has	5/7/17.7.28:23 AM	Open		0		4	Router	Unmanaged CI	PTMONH-SR7750 targetin has crossed the critical sta		5/4/17 11:58:23 PM		Open	3	i.
					Router	London	crossed the critical static threshold of >0.5 QOS_INTERFACE_PCTDISCARDSIN =		Open				4	Router	Unmanaged CI	PTMONH-SR7750 targetin	SCARDSIN = 16.43 from source (1/1/1, 10-Gig Ethemet, "hrmC, has crossed the critical static	5/4/17 11:58:23 PM		Open	3	j.
				-	Rooter	Condon	1.48 from source ATLANGA-C7507-2 targeting Se50/0.21(Serial5/0.0:21) has crossed the critical static threshold of >0.5		Open		v		•	Router	Unmanaged CI	theshold of >0.5 QOS_INTERFACE_PCTD	SCARDSIN = 18.67 from source (1/2/4, 10/100/Gig Ethernet TX)	54/17 11:58:23 PM		Open	3	5
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				▲	Router	London	QOS_INTERFACE_PCTDISCARDSIN = 1.17 from source ATLANGA-C7507-2 targeting Se8/0/1.8(Serial6/0/1.8) has		Open		0		•	Router	Unmanaged Cl	PTMONH-SR7750 targetin "k=ORF-Test, n=BRIX.Vet critical static threshold of >		\$'4/17 11:58:23 PM		Open	3	E.
							crossed the critical static threshold of >0.5						▲	Router	Unmanaged Cl	OOS_INTERFACE_PCTD PTLDOR-C2621 targeting 5 consect the critical static fi		5/4/17 11:58:23 PM		Open	3	8



CA Service Operations Insight Dashlet Examples

Dashlet Name	Description	Image
Alerts Queue KPI	Displays a list of alerts queues sorted by severity	Alterts Canvar Down Childel Mayr Mayr Moor AstandahdgalCanua 2 6 8 1 Catalacidae 0 6 0 0 Catalacidae 0 31 0 6 Catalacidae 0 31 0 0 Catalacidae 0 31 0 0 Catalacidae 3 19 11 6 Max 0 0 0 6
Acknowledgement Details	Displays a list of alerts that are acknowledged in a pie chart	And the subsequences of th
Alerts	Displays detailed alert information for each alert queue	Notices Text Notices N
Business Service View	Displays a list of services	Interfere And Same And A B Mathematic A
Alerts per Business Service	Displays detailed alert information for each service	Sensity Close Mass Description Conductions MultiPrices Table 9 Boxe Assignal 16 pump prime ▲ Operad-layer Count-Reserved U



Known Limitations & Documentation



Known Limitations

- LDAP not supported
- Java class path length issues on Windows
- Fresh installation of Unified CABI Server needed
 - Upgrade from previous Jasper Soft CABI not supported

Documentation link:

<u>Unified Dashboards and Reporting for Infrastructure</u>
 <u>Management</u>



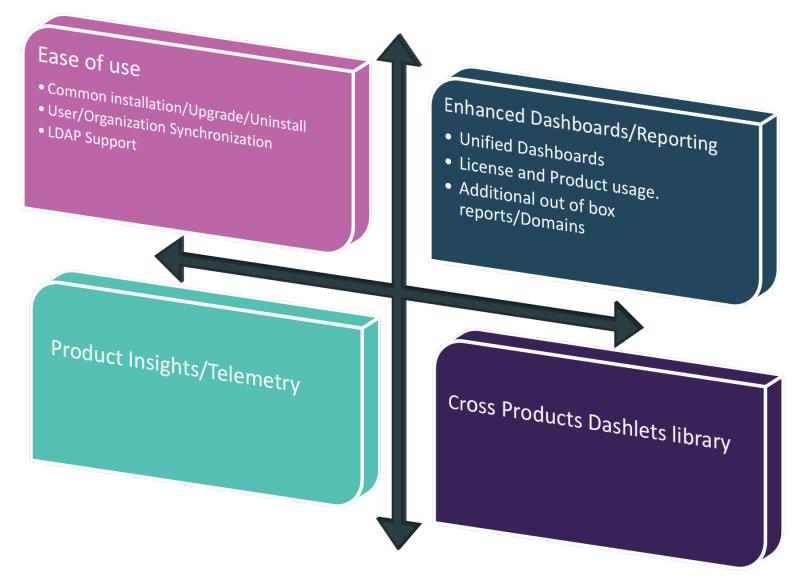




Roadmap



What's next





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Questions?





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