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CA Spectrum – UIM Integration

Nagesh Jaiswal
Principal Product Manager

Kiran Diwakar
Director, Product Management



Overview

- Use UIM as source of information for servers and VMW, like SysEdge/VAIM
- eHealth Integration “like” capability, through GC
- Bi-directional sync of alarms
- Bi-Directional Clear / Update of Alarms
- View symptomatic Spectrum alarms in the context for the root-cause alarm in UIM

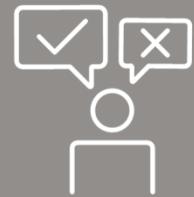
Integrating CA Unified Infrastructure Management Monitor and CA Spectrum

Use Case



Ability to identify root cause (using CA Spectrum RCA/FI) and suppress symptomatic alarms when managing servers and virtual environments

Targeted Users



Currently using or planning to deploy CA Unified Infrastructure Management for Infrastructure Management

CA Spectrum customers who like to leverage CA Unified Infrastructure Management Systems Management capabilities with RCA

New CA Spectrum Customers

One Click Navigation–Prior to Enabling Integration

Favorites								
Global Collections								
Global Collection Hierarchy								
Active Directory and Exchange Serve...								
Cluster Manager								
Configuration Manager (3)		3						
eHealth Manager								
IP Routing Manager								
MPLS Transport Manager								
Policy Manager								
Service Performance Manager (2)								
VPLS Manager								
VPN Manager								
bezna01-w2k8vm1 (0x100000)		1	6					
bonve01-rh64vm1 (0x600000)		1	20					
Chassis Manager (6)		1	8					
LostFound (42)		1	20					
Service Manager (3)								
TopOrg								
Universe (1)								
World								
Correlation Manager								
Enterprise VPN Manager								
Multicast Manager								
Nimsoft Manager								
QoS Manager								
Remote Operations Manager								
Secure Domain Manager								
Telco EMS Manager								
Virtual Host Manager								
bonve01-sol11z1 (0x800000)		10	50	114				

OC Navigation

- ✓ VHM
 - ✓ CA Unified Infrastructure Management Node

New CA Unified Infrastructure Management Node created to house all Cls

VHM Before CA Unified Infrastructure Management Sync

The screenshot shows the CA Unified Infrastructure Management interface. On the left, there is a tree view of managed resources under the 'Virtual Host Manager (1)' node. The visible nodes include:

- VMware (1)
 - vcaim-w2k8vm1.ca.com (1)
 - nvmqa-vc.ca.com (1)
 - ITC NVM (1)
 - ITC Cluster (57)
 - brlm1p
 - brzwoc1
 - chasm05-w2k3-v2
 - chasm05-w2k3-v3
 - chasm05-w2k3-v4
 - chumu01-esx1.ca.com
 - chumu01-esx2.ca.com
 - chumu01-esx3.ca.com
 - chumu01-esx4.ca.com
 - chumu01-rh58vm9
 - dinme03-rh58vm1
 - dinme03-vm11
 - garra09-w2k8-v2
 - gudja01-w2k8vm8
 - gupma05-NPC
 - gupma05-NV
 - hydlin1

Configure CA Unified Infrastructure Management Integration

Step 1

Enable/disable integration.

Step 2

Test the connection to CA Unified Infrastructure Management server.

Step 3

Enable virtualization to disable VHM Manager.

Enable CA Unified Infrastructure Management Integration

Spectrum® OneClick
technologies

[Start Console](#) [Client Details](#) [Client Log](#) [Administration](#) [InfoView](#) [Top Impacting Out](#)

[Home](#) | [CA Spectrum Documentation](#) | [About](#) | [Debugging](#) | [Report Manager](#)

Administration Pages

- [CAC Configuration](#)
- [CiscoWorks Configuration](#)
- [eHealth Configuration](#)
- [Email Configuration](#)
- [Landscapes](#)
- [LDAP Configuration](#)
- [MySQL Password](#)
- [Nimsoft Configuration](#)
- [NSM Configuration](#)
- [OneClick Client Configuration](#)
- [Performance Center Integration Configuration](#)
- [Service Desk Configuration](#)
- [Single Sign-On Configuration](#)
- [SPECTRUM Configuration](#)
- [SPM Data Export](#)
- [SPM Template Naming](#)
- [SSL Certificates](#)
- [Update Event and Alarm Files](#)
- [Watch Reports](#)
- [Web Server Logs Configuration](#)
- [Web Server Memory](#)
- [Wily Integration Configuration](#)

Nimsoft Configuration

Nimsoft Server Host Name: nsw2k12nms1
Nimsoft Server Port: 8080
UMP Server Host Name: nsw2k12ump1
UMP Server Port: 80
Select a SpectroSERVER: corona-rh63vm1 ▾

Note: The new devices which are managed by Nimsoft will be created under the selected SpectroSERVER.

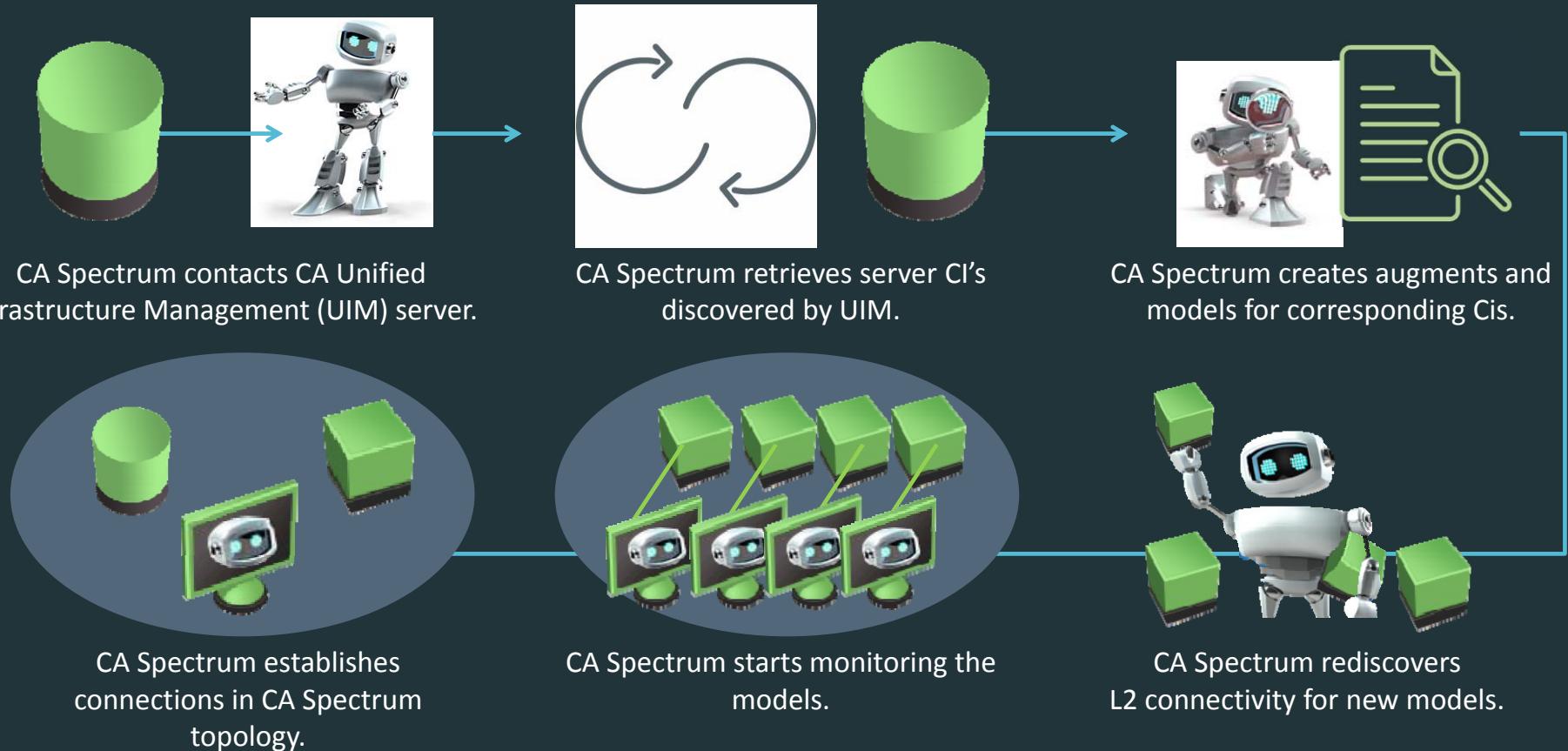
Nimsoft Integration: Server Management VMware Management

[Save](#) [Test](#)

Successfully saved configuration to the Database.

CA Unified Infrastructure Management
discovered Cls (Servers, VM elements)
are synchronized with CA Spectrum,
and corresponding models are created

What Happens After Enabling Integration?



CA Unified Infrastructure Management Node is Populated.

- Expand the CA Unified Infrastructure Management Node
- Organized by OS
- Each host CI is a model in CA Spectrum

The screenshot displays the CA Unified Infrastructure Management interface. On the left, a tree view shows the node structure:

- bonve01-rh64vm1 (0x600000)** (1 hosts, 20 services)
 - bonve01-sol11z1 (0x800000)** (10 hosts, 113 services)
 - Chassis Manager (5)**
 - LostFound (3)**
 - Nimsoft Manager (1)**
 - Servers (4)**
 - Linux (4)**
 - ace+server9.ca.com
 - rh58-lacp-1.ca.com
 - spec64-rh6.ca.com
 - specscalelin1.ca.com
 - Other (7)**
 - nvmautomation.ca.com
 - nvmp Prism.ca.com
 - planer.ca.com
 - spec64-w2k8.ca.com
 - specscalewin1.ca.com
 - stratos.ca.com
 - virtalex.ca.com
 - Solaris (10)**
 - albedo-sol10-ct3.ca.com
 - gerga02-sol10.ca.com...
 - gerga02-sol9.ca.com.c...
 - kort03-sun.ca.com.c...
 - palbi01-sol9.ca.com.ca...
 - powerpuff.ca.com.ca...
 - powma02-sol9.ca.com...
 - spec64-sol11.ca.com
 - specscale01.ca.com
 - sundogs-sol10z1.ca.com
 - Windows (7)**
 - munha03-i118761.ca.c...
 - munha03-i118762.ca.c...
 - munha03-i119032.ca.c...
 - scsihyper-v.ca.com
 - uspnetqos1.ca.com
 - uspmpurify-1.ca.com
 - uspmpurify-2.ca.com
 - Service Manager (3)**

On the right, a detailed view of a component is shown:

Component Detail: sinma07lnx-vm1 of type VMware Virtual Machine

Alarm Details	Information	Impact	Host Configuration	Root Cause	Interfaces	Performance	Alarm History
 DEVICE HAS STOPPED RESPONDING TO POLLS Sep 23, 2014 12:17:56 PM IST Device sinma07lnx-vm1 of type Pingable has stopped responding to polls and/or events							
Severity Critical Impact 1 Acknowledged set Clearable No Trouble Ticket ID set							

VMWare Hierarchy under CA Unified Infrastructure Management Manager

Navigation

Explorer | Locator | Users

Name	▼	▼	▼
VPN Manager			
bezna01-w2k8vm1 (0x100000)	9	3	26
Chassis Manager (6)		1	
LostFound (8)			
Nimsoft Manager (2)	6		25
Servers (4)			
Virtualization (1)	6		25
VMware (4)		6	25
10.131.0.203 (56)			14
10.134.15.176 (1)			
nvmqa-vc.ca.com (1)			
ITC NVM (1)			
ITC Cluster (5)			
chumu01-esx1.ca.com			
chumu01-esx2.ca.com			
chumu01-esx3.ca.com			
chumu01-esx4.ca.com			
Resources (38)			
brzlm1p.ca.com			
chasr05-w2k3-v2.ca.com			
chasr05-w2k3-v3.ca.com			
chasr05-w2k3-v4			
dinme03-vm11			
gupma05-npc.ca.com			
gupma05-nv.ca.com			
hydln1			
hydwin1			
i18n-j913			
itcsimrepo.ca.com			
karja06-w2k3-qtp			
karja06-w2k8vm2			
munha03-w2k8ns1.ca.com			

Contents: nvmqa-vc.ca.com of type IP Device

Alarms | Topology | List | Events | Information

nvmqa-vc.ca.com get
IP Device

General Information

CA Spectrum Modeling Information

Asset Information

Reconfiguration

Discover Connections

Multicast Information

Thresholds And Watches

Global Collections Memberships

QoS CPU/Disk/Memory Metric Information

QoS CPU Usage Metrics

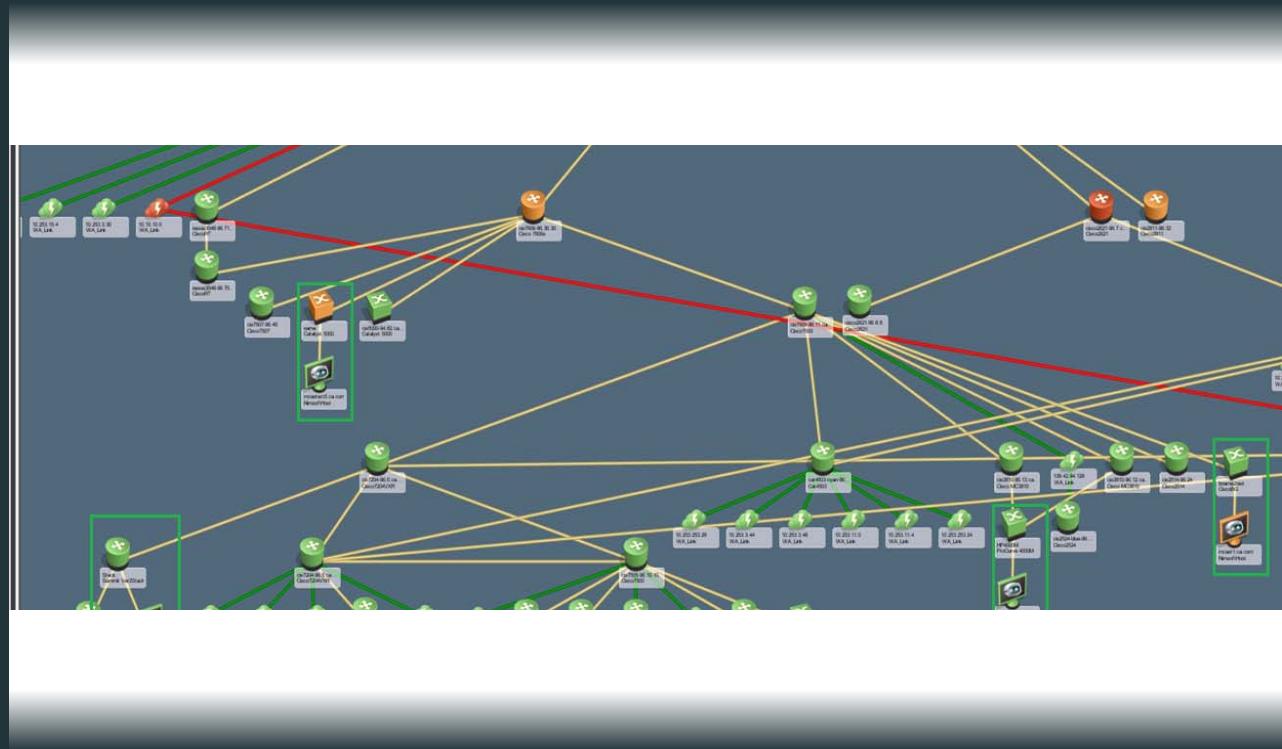
QoS CPU Multi Usage Metrics

QoS Memory Metrics

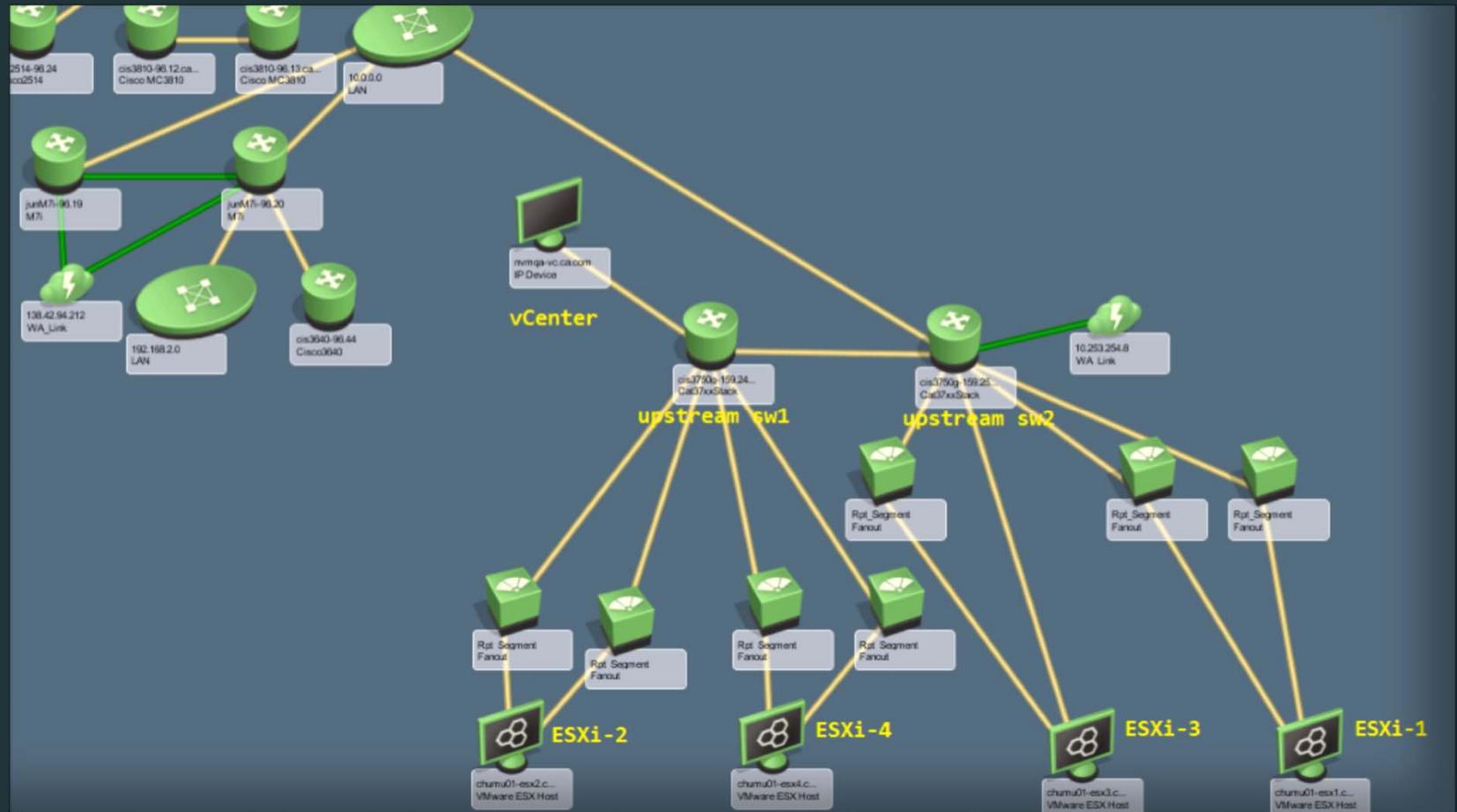
QoS Disk Metrics

L2 Connections Rediscovered

- CA Spectrum automatically redisCOVERS the L2 connections of new models.
 - CA Unified Infrastructure Management discovered Cls are displayed with unique icon.



L2 Connectivity for Virtual Environment



Moving Datacenters Across Landscapes

The screenshot shows the CA Spectrum OneClick interface. On the left, the Navigation pane displays a tree view of various management components under 'My Spectrum'. A specific item, 'vatr01-w2k8vm1 (0x4...)', is selected. The main content area shows the 'Nimsoft Manager' object with its details. Below it, the 'VMware Datacenter Modeling' section lists datacenters and their modeled landscapes. A 'Select Landscape - CA Spectrum OneClick' dialog box is open, prompting the user to choose a destination landscape for the selected datacenter.

Navigation

Explorer | Locator | Users |

Contents: Nimsoft Manager of type NimsoftManager

Alarms | Topology | List | Events | Information |

Nimsoft Manager

Nimsoft Manager

General Information

Model Class Application
Creation Time Sep 29, 2014 5:37:20 AM EDT
Security String ADMIN set

Configuration

VMware Configuration

Select a Datacenter to move it to different landscape

VMware Datacenter Modeling

vCenter Server	Datacenter	Modeled Landscape
10.131.0.203	ITCM-CONTENT	vatr01-w2k8vr
10.131.0.203	Arcot	vatr01-w2k8vr
10.131.0.203	NBI - COI-Bag	vatr01-w2k8vm1
10.131.0.203	Adigoppula Mah...	vatr01-w2k8vm1
10.131.0.203	SECBLU(Satbeer)	vatr01-w2k8vm1

Select Landscape - CA Spectrum OneClick

Warning: Moving a Datacenter from one landscape to another will result in deleting the Datacenter...

vatr01-w2k8vm1

OK Cancel

Sync With CA Unified Infrastructure Management

The screenshot displays the CA Unified Infrastructure Management interface. On the left, the Navigation pane shows a tree structure of management components:

- My Spectrum
 - Favorites
 - Global Collections
 - Global Collection Hierarchy
 - Active Directory and Exchange Server Manager
 - Cluster Manager
- Configuration Manager (3)
 - eHealth Manager
 - IP Routing Manager
 - MPLS Transport Manager
 - Policy Manager
- Service Performance Manager (2)
 - VPLS Manager
 - VPN Manager
- akupr01-w2k8vm2 (0x200000)
 - Nimsoft Manager (2)
 - Service Manager (3)
 - TopOrg
 - Universe (116)
 - World
 - Chassis Manager
 - Correlation Manager
 - Enterprise VPN Manager
 - LostFound
 - Multicast Manager
 - QoS Manager
 - Remote Operations Manager
 - Secure Domain Manager
 - Telco EMS Manager

Contents: Nimsoft Manager of type NimsoftManager

Alarms | Topology | List | Events | Information |



Nimsoft Manager

Nimsoft Manager

General Information

Model Class Application

Creation Time Sep 17, 2014 5:19:21 AM EDT

Security String ADMIN [set](#)

Configuration

Nimsoft Server Configuration

Nimsoft Host Sync Configuration

Incremental Sync Time Interval (Minutes) 1 [set](#)

Change Full Sync Schedule [Schedule...](#)

Last Full Sync Time Stamp Wed Oct 01 03:11:53 EDT 2014

Next Full Sync Time Stamp Wed Oct 08 00:01:00 EDT 2014

Sync Status Running

Nimsoft Virtualization Sync Configuration

VMWare Sync Time Interval (Minutes) 1 [set](#)

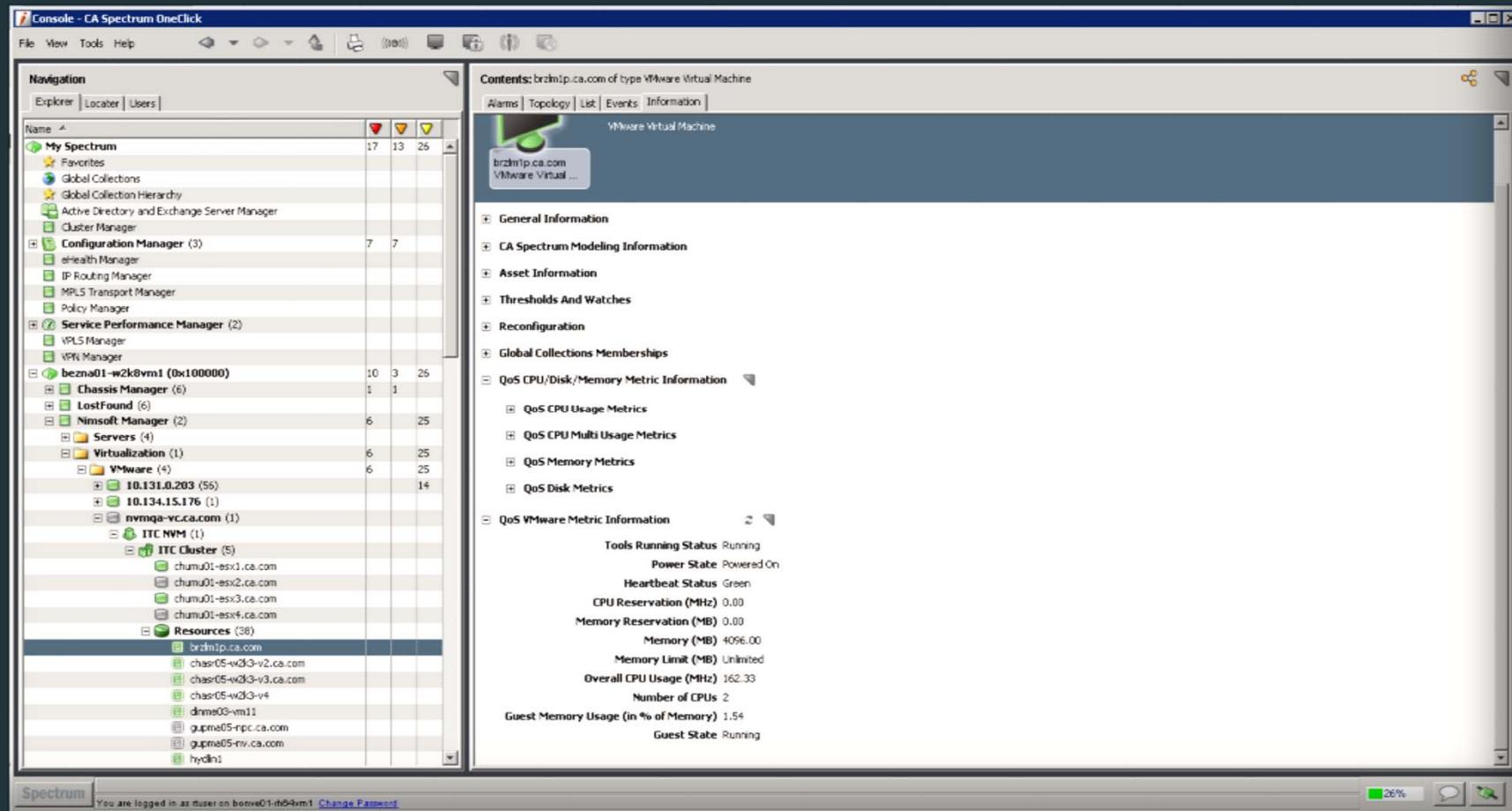
QoS Metrics for VM/Servers

- OC views reflect the Dynamic metric data from CA Unified Infrastructure Management
- Select host and view the CPU, Memory and Disk metrics

The screenshot shows the CA Unified Infrastructure Management interface. On the left, a tree view displays various components under 'bonve01-movvm01 (0x800000)'. Under 'Nimsoft Manager (1)', there are 'Servers (4)' which are further categorized into 'Linux (4)' and 'Other (7)'. Under 'Solaris (10)', there are multiple hosts listed. Under 'Windows (7)', there are also multiple hosts listed. On the right, a detailed component view for 'rh58-lacp-1.ca.com' is shown. The 'Host Configuration' tab is selected. The 'Information' section includes tabs for Asset Information, Thresholds And Watches, Reconfiguration, Global Collections Memberships, and QoS CPU/Disk/Memory Metric Information. Under 'QoS CPU/Disk/Memory Metric Information', there are sections for QoS CPU Usage Metrics, QoS CPU Multi Usage Metrics, QoS Memory Metrics, and QoS Disk Metrics. The 'Disk Available' section shows a table with one entry: Source: imlinm1p.ca..., Target: /t1, Value (MB): 133659.00. A message at the bottom right says 'Displaying 1 of 1'.

Source	Target	Value (MB)
imlinm1p.ca...	/t1	133659.00

QoS Metrics for VM/Servers

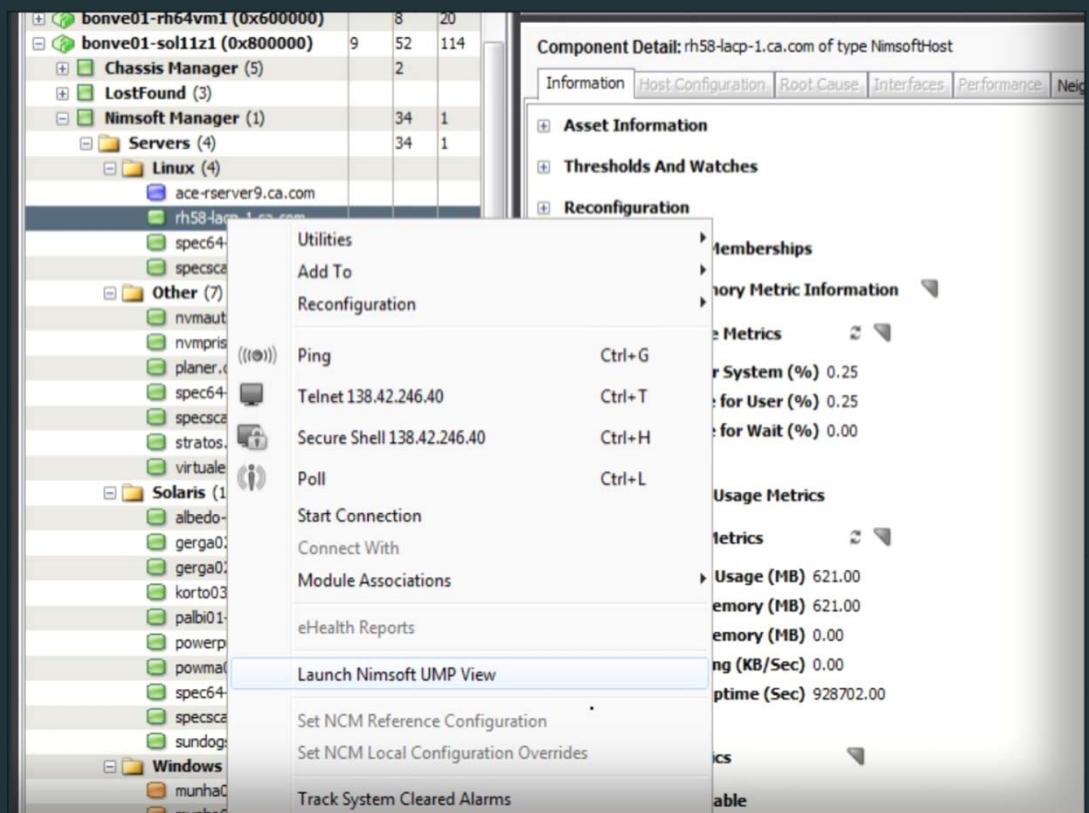


QoS Metrics for ESX

The screenshot displays the CA Spectrum interface. On the left, the Explorer pane shows a tree view of management components and resources. Key items include 'My Spectrum' (with counts 21, 12, 26), 'Configuration Manager' (7, 6), 'Service Performance Manager' (2), and a specific resource entry for 'bezna01-w2k8vm1 (0x100000)' which contains 'Chassis Manager' (6), 'LostFound' (6), 'Nimsoft Manager' (2), 'Servers' (4), 'Virtualization' (1), 'VMware' (4), and 'Resources' (36). On the right, the main pane provides detailed information for the selected host, 'chumu01-esx1.ca.com'. This includes sections for 'General Information', 'CA Spectrum Modeling Information', 'Asset Information', 'Thresholds And Watches', 'Global Collections Memberships', and two expanded sections under 'QoS CPU/Disk/Memory Metric Information': 'QoS CPU Usage Metrics' and 'QoS CPU Multi Usage Metrics'. Below these, there are sections for 'QoS Memory Metrics', 'QoS Disk Metrics', and 'QoS VMware Metric Information', which lists metrics like 'Is In Maintenance Mode' (False), 'VM Count' (23), 'VM Count Active' (17), 'Memory Size (MB)' (24570.18), 'Host Power State' (Powered On), and 'Host Overall CPU Usage (MHz)' (1825.00).

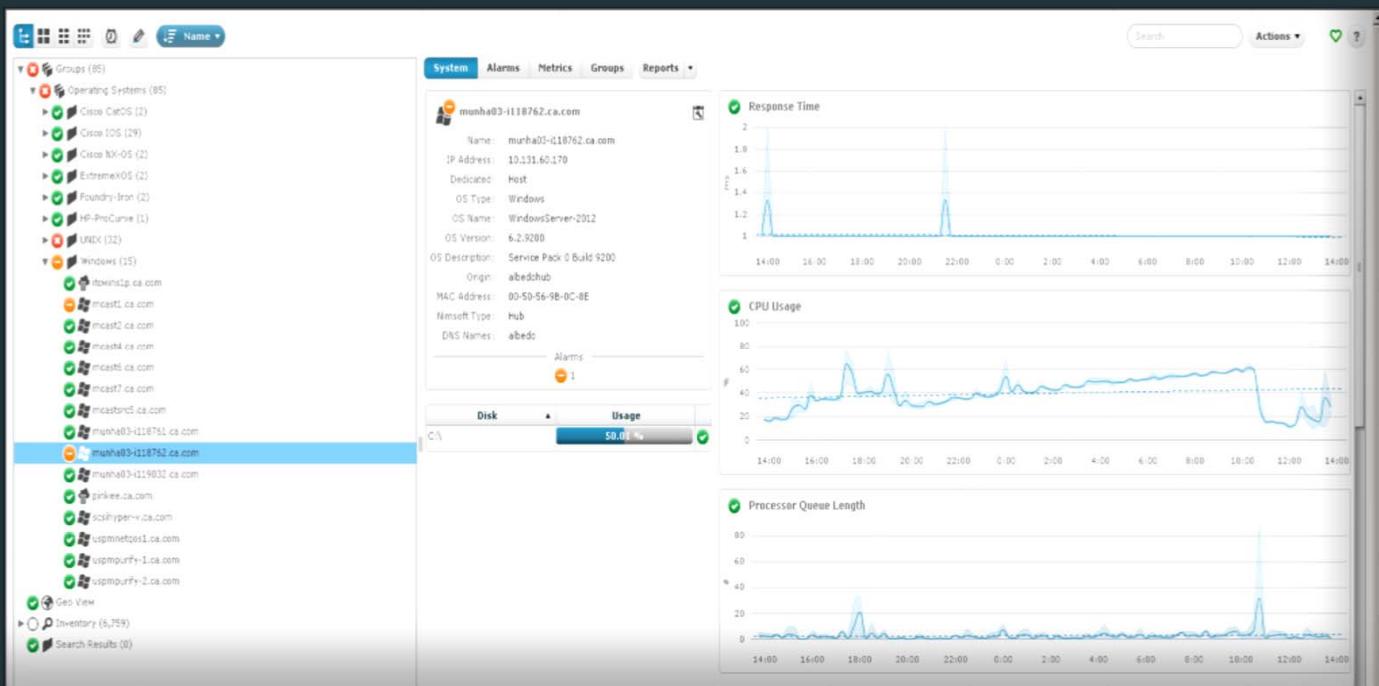
Launch into UMP with Context.

- For more details, launch in context into UMP
- Each model will have a new menu items to launch into UMP for details



UMP View of the Model

- UMP provides a lot more details of the selected model from CA Spectrum
- Drill down for model detail and also history and trends

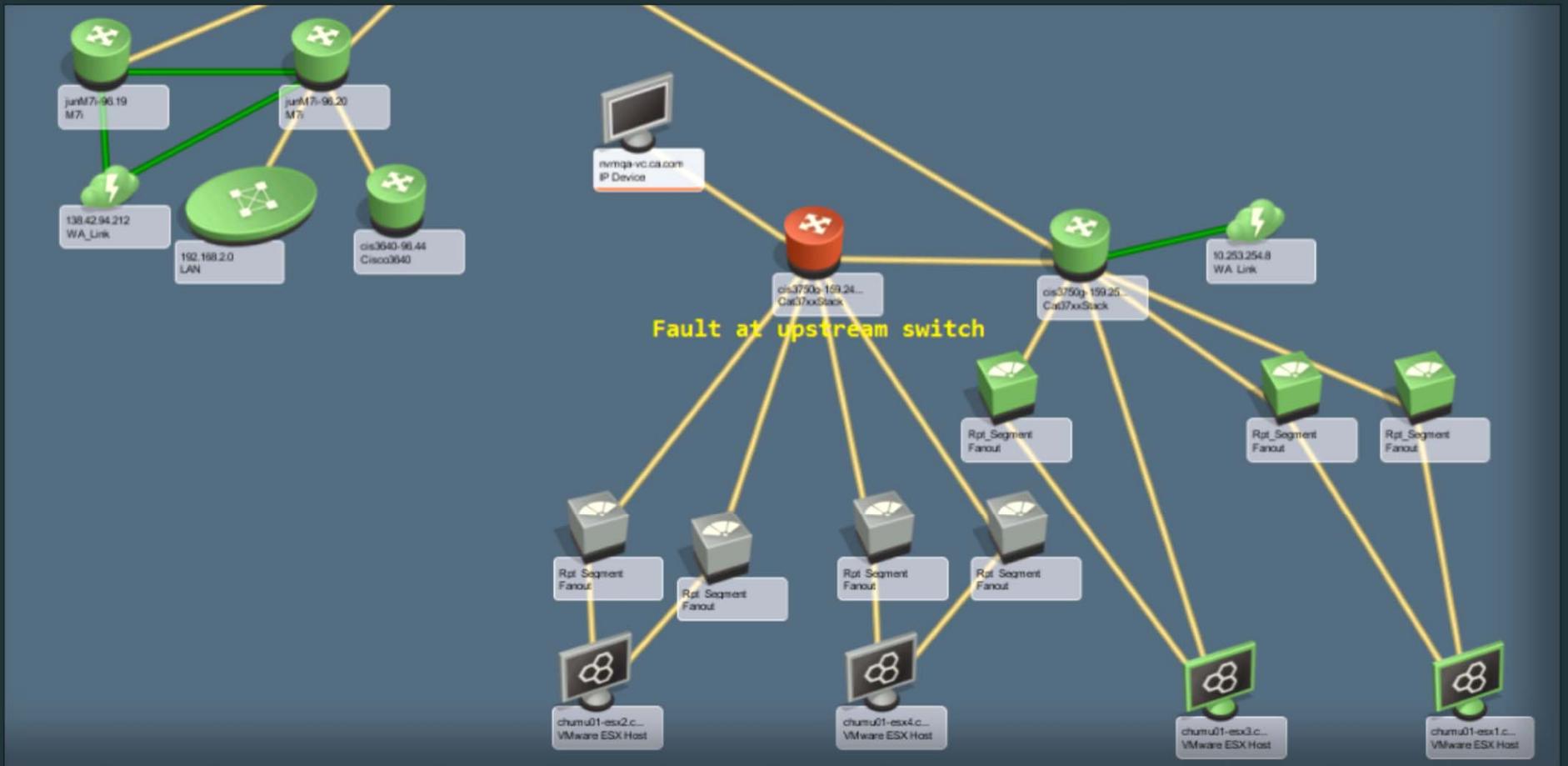


Alarms

- Alarms are generated on CA Unified Infrastructure Management Servers based on traps received
- Existing CA Spectrum alarms are suppressed
- Alarms from CA Unified Infrastructure Management will participate in fault isolation
- CA Unified Infrastructure Management alarms get suppressed if root cause of the fault is at the upstream router



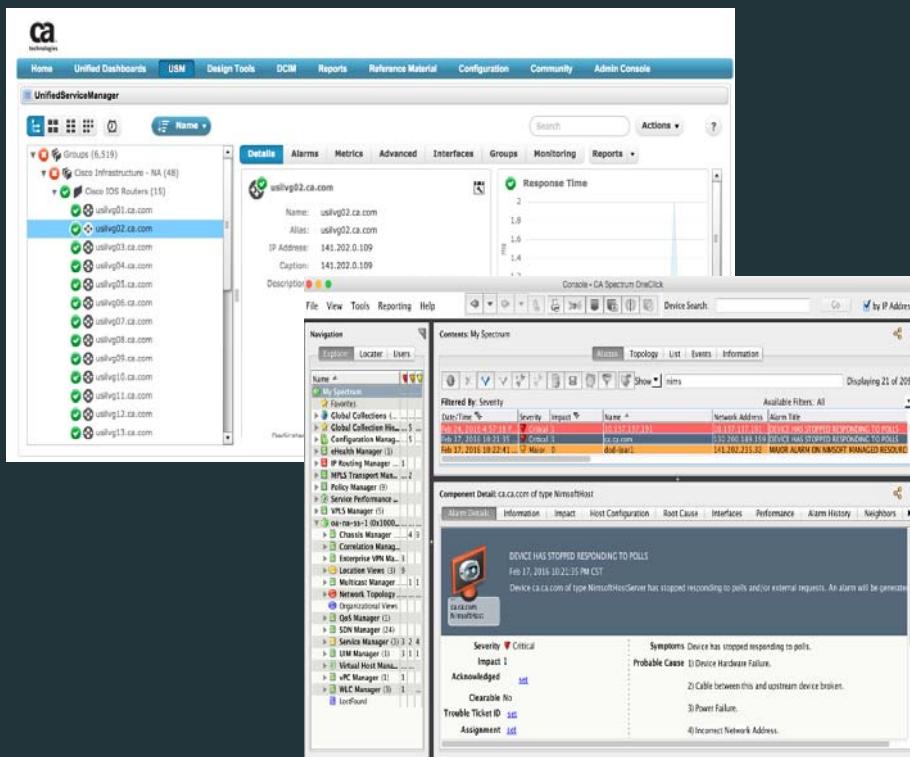
Root Cause Identified



Reconciliation of CA UIM Host and Virtual entities within CA Spectrum

- Single model in CA Spectrum representing the same CA UIM entity when it is managed as Host and virtual entity in CA UIM
- Both type of entities will be reconciled to existing CA Spectrum model if present
- Will be part of both Servers and Vmware Hierarchy
- Will have QOS as well as Vmware Metric views

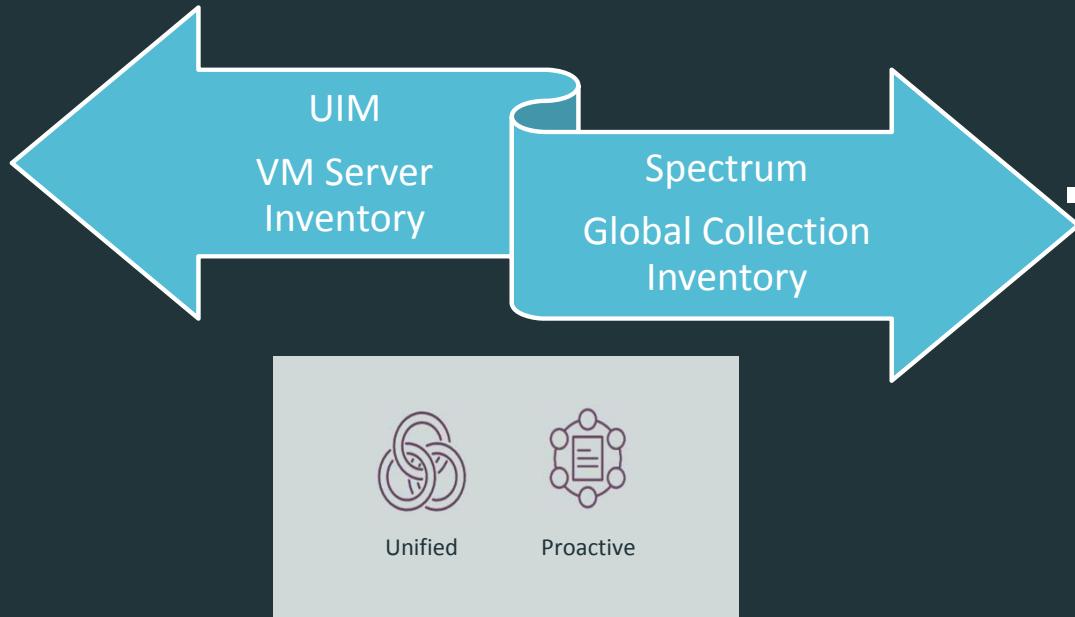
Unified Infrastructure Management (UIM) Integration



- UIM can now leverage CA Spectrum capabilities for deeper fault and root cause analysis
- Ability to visualize CA Spectrum alarms directly in CA Unified Infrastructure Management
- Alarm View to eliminate the number of non-actionable alarms
- Automatic and bi-directional alarm updates reduce manual labor

Bi-Directional Inventory Integration

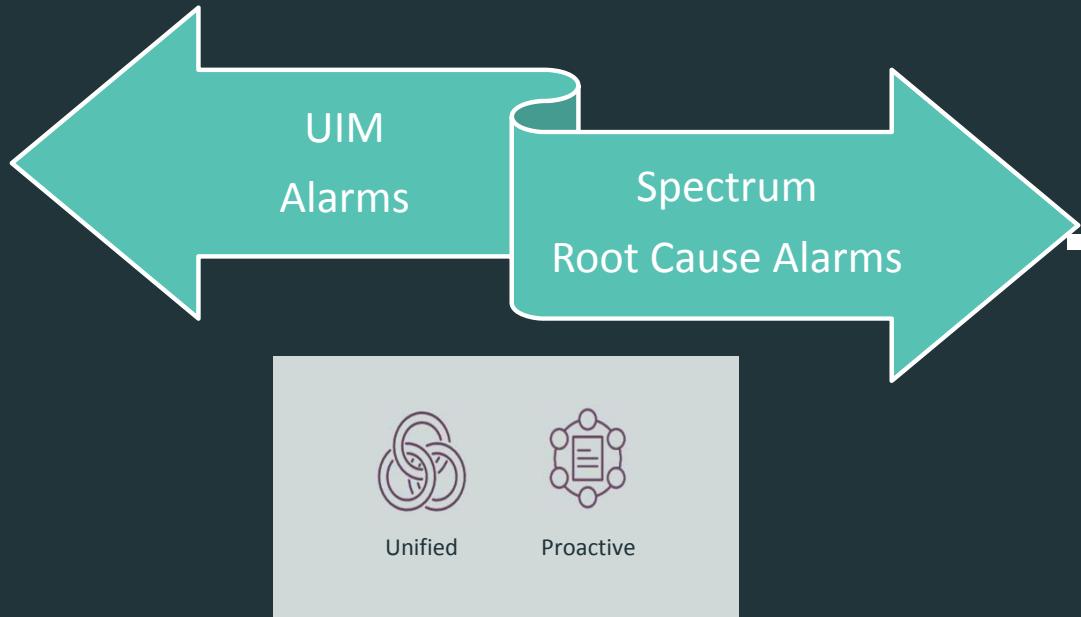
Spectrum and Unified Infrastructure Management (UIM)



- UIM VM/Host Server Inventory and Relationships are imported to Spectrum
- Spectrum Global Collection Inventory for monitoring are import to UIM

Bi-Directional Alert Integration

Spectrum and Unified Infrastructure Management (UIM)



- Alarms raised in UIM, are visible in Spectrum
 - Spectrum Alarms updated in UIM will be updated in Spectrum
- Alarms raised in Spectrum, are visible in UIM
 - UIM Alarms updated in Spectrum will be updated in UIM

Enhancements to UIM Integration

