

End of Service Announcement



CA Plex

January 9, 2015

To: CA Plex Customers
From: The CA Technologies CA Plex Product Team
Subject: End of Service Announcement for CA Plex Release 7.0

CA Technologies is continually working to improve our software and services to best meet the needs of our customers. In accordance with our CA Support Policy and Terms (<https://support.ca.com/>), please consider this letter your written notification that we are discontinuing support for CA Plex r7.0 beginning January 15, 2016. This will allow our Development organization to more effectively focus its resources on and add value to the next release of CA Plex.

At this time, we encourage you to plan for the migration to CA Plex r7.1 or r7.2 as soon as possible, so you can take full advantage of the latest new features and enhancements these releases have to offer.

Additionally, we are pleased to introduce the formulation of an Incremental Release program for CA Plex r7.2. The CA Incremental Release Program is a customer-interactive delivery model where new product features are developed and released using the Agile development methodology. For additional information, please visit: [Incremental Release Program – Support Policy and Terms](#)

New features for CA Plex 7.1 include:

- Generic .NET Runtime Bootstrap Executable
- WinC/WinNTC DLL File Version Marking
- .NET Client Localization Support
- C++ Client Testing Tool Support
- C Client Testing Tool Support (UID)
- Additional Keycode Support for GUI Panels
- .NET Client ActiveX Control Support
- C Code Library Executable Support
- Access Bookshelf from Plex IDE

New features for CA Plex 7.2 include:

- WCF Service Connectors Deployment Readiness
- Auto Deploy CA Plex WCF Service to Internet Information Server (IIS)
- Auto Publish WCF Service Connectors into a CA API Gateway
- Support for Oracle 12c

- CA Plex WCF connector support for Visual Studio 2010

For additional information on CA Plex, please visit the CA Plex pages at CA Support Online (<https://support.ca.com/>).

As CA Technologies would like to help make your upgrade to CA Plex r7.1 or 7.2 as straightforward and successful as possible, we are offering the following:

- A no-charge software upgrade from CA Plex 6.1 or CA Plex 7.0 or CA Plex 7.1 to CA Plex 7.1 or 7.2 for any customer with an active maintenance contract.
- Documentation to help prepare you for your upgrade to CA Plex 7.1 or 7.2 can be viewed at CA Support Online (<https://support.ca.com/>) or at <https://wiki.ca.com>.
- Qualified local CA Plex Partners are also able to assist in any or all parts of the upgrade, including analysis of the current system, preparation for the upgrade, testing, and performing the upgrade itself. For more information and a list of partners in your area please contact your local CA Channel Partner Group office, (<http://www.ca.com/partners.aspx>).
- CA Technologies is committed to providing superior support to our customers using our technology solutions. CA Extended Support, one of the CA Technologies support offerings, is designed to extend support for CA Technologies software product versions or releases that have reached their End of Service Date. CA Extended Support may be available for a defined period not to exceed 18 months from the End of Service Date. Please visit our website, CA Support Online (<https://support.ca.com/>), for more information.

If you have any questions regarding the support schedule, please contact CA Plex Support at CA Support Online (<https://support.ca.com/>), your local CA Account Manager, a member of the Customer Success Team, or CA Customer Care online at <http://www.ca.com/us/customer-care.aspx> where you can submit an online request using the Customer Care web form: <https://communities.ca.com/web/guest/customercare>. You can also call CA Customer Care at +1-800-225-5224 in North America or see <http://www.ca.com/phone> for the local number in your country.

Your success is very important to us, and we look forward to continuing our successful partnership with you.

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