AD SWAT

CA TDM Portal 4.6

ca technologies

CA Test Data Management Portal 4.6

Prepared by : Manjunath Narayan

Reviewed by: Keith Puzey

Date : **August 2018**

Version : **V1.0**

Table of Contents

Chapter 1: Introduction

The purpose of this document is to assist the End user working on CA Test Data Management Portal to upgrade their CA Test Data Management from any version to the latest version. The document will provide step by step approach to upgrade the CA TDM Portal components.

Chapter 2: Prerequisite

2.1   Reference: Backing up current TDM Portal Configurations
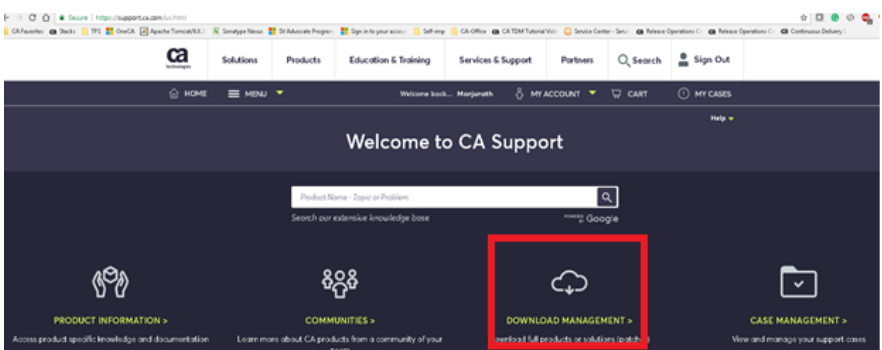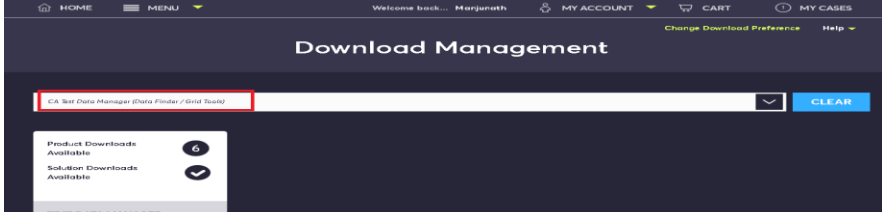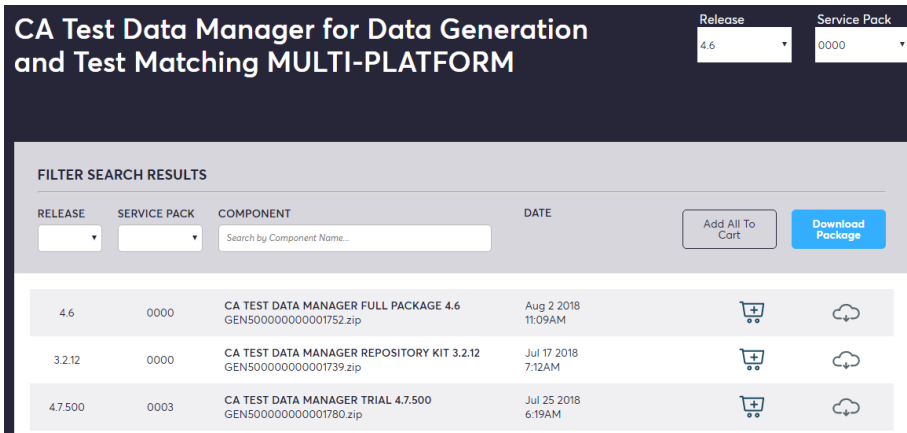
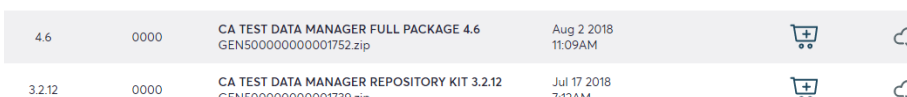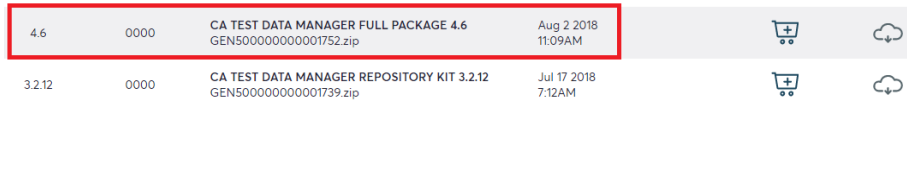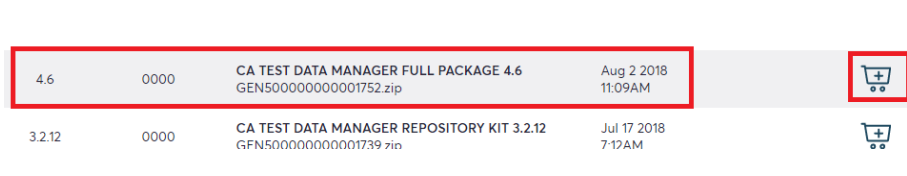Review the following link before beginning the upgrade:

https://docops.ca.com/ca-test-data-manager/4-6/en/installing/upgrade-product-components/upgrade-the-ca-test-data-manager-portal

Important Note:

This procedure needs to be done after the GT Data Maker Upgrade is complete.
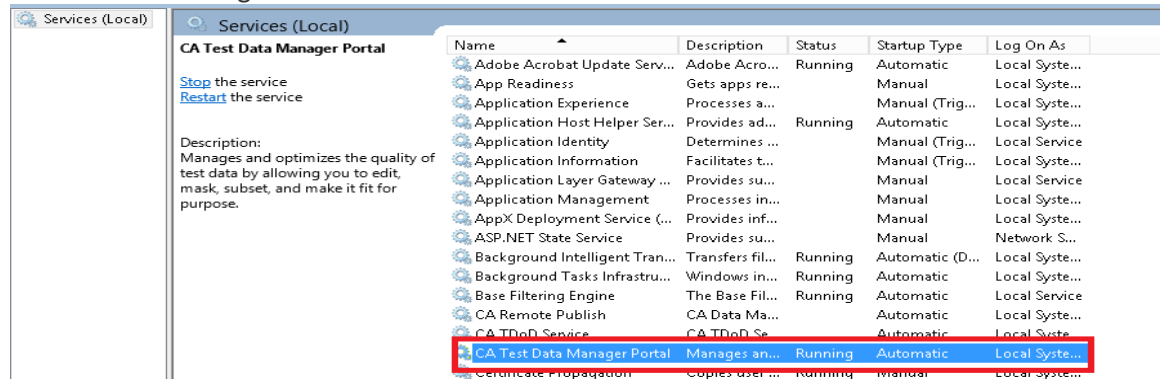
Chapter 3: Installation

3.1 Download

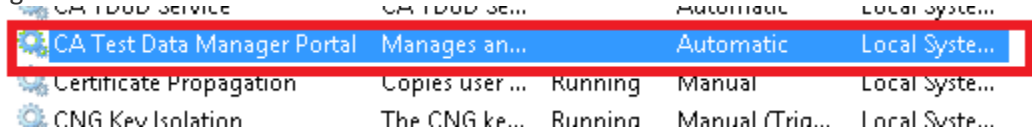|	
	CA Test Data Manager v3.x/4.x can be downloaded from the CA Support site at http://support.ca.com Download Management **Note: TDM Portal** is available in CA Test Data Manager Full Package
  OR 	Search for **CA Test Data Manager for Data Generation – MULTI-PLATFORM** or whichever TDM SKU you have listed as per your customer contract Select a Release v 4.6
	CA Test Data Manager Full Package 4.X Component should be downloaded.
	You can either *Download* from here directly or select *Add to Cart* for the various downloads (as required) and then select *View Download Cart*.
	Choose one of the methods for download and start the download to your Download location

3.2 Upgrade steps to TDM Portal 4.x

Follow these steps:

1. Verify that the CA Test Data Manager and the Repository are upgraded to the compatible version. For more information, see Upgrade Product Components.

2. While the upgrade process will shut down the services, it is a good practice to shut down the following services prior to upgrade:
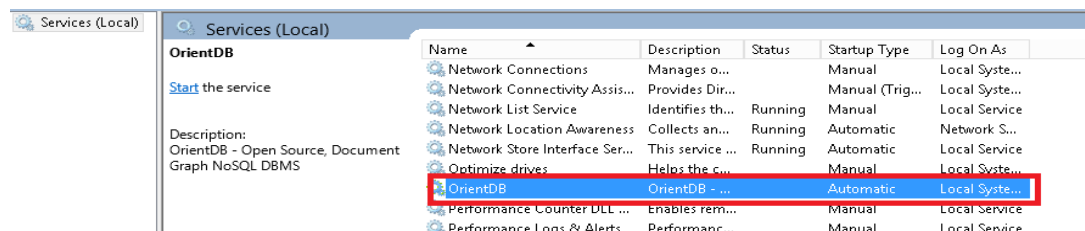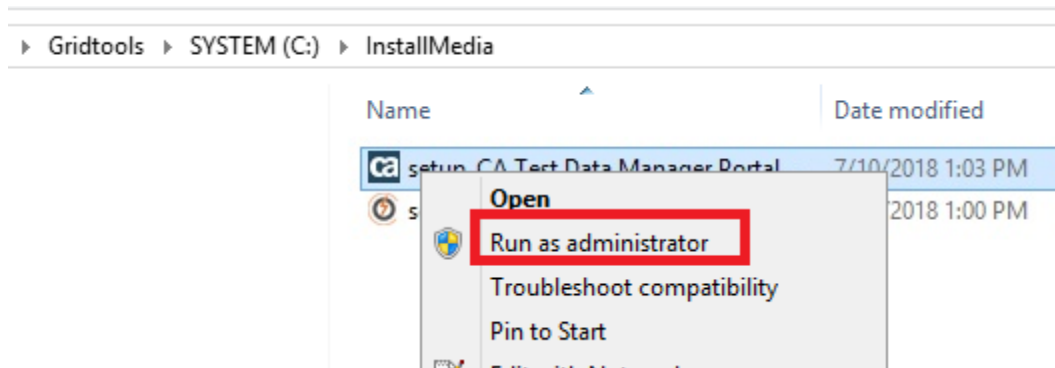
   a) CA Test Data Manager Portal
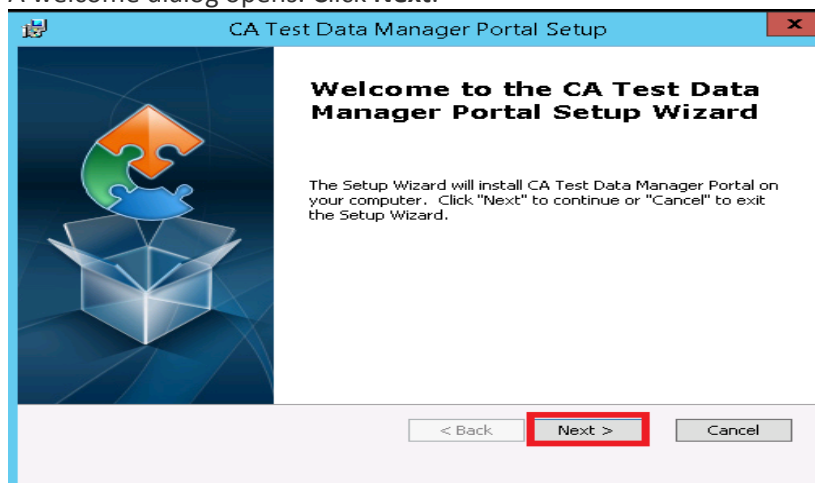

   Right Click and Shut down

   b) OrientDB

3. Extract the **CA Test Data Manager Full Package 4.X to find the setup_CA Test Data Manager Portal<version>.exe**
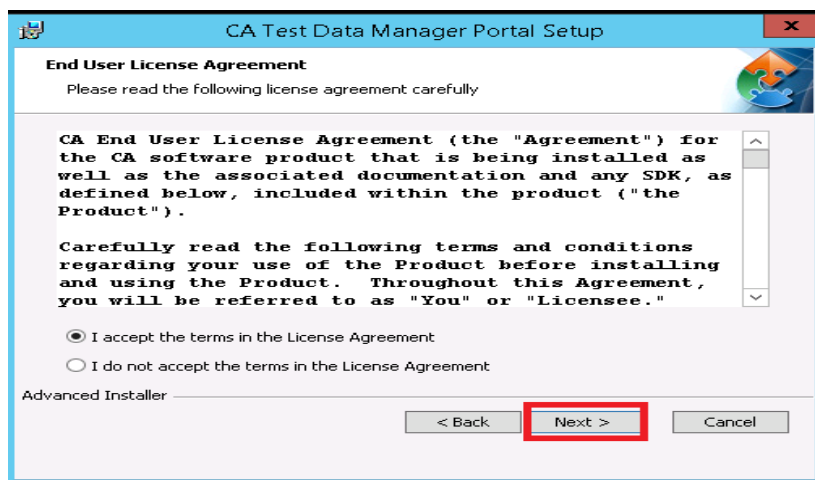

4. Right-click the *setup_CA Test Data Manager Portal<version>.exe* file and Run as administrator.
   Ensure that you are installing the same version of TDM Portal as that of CA TDM.
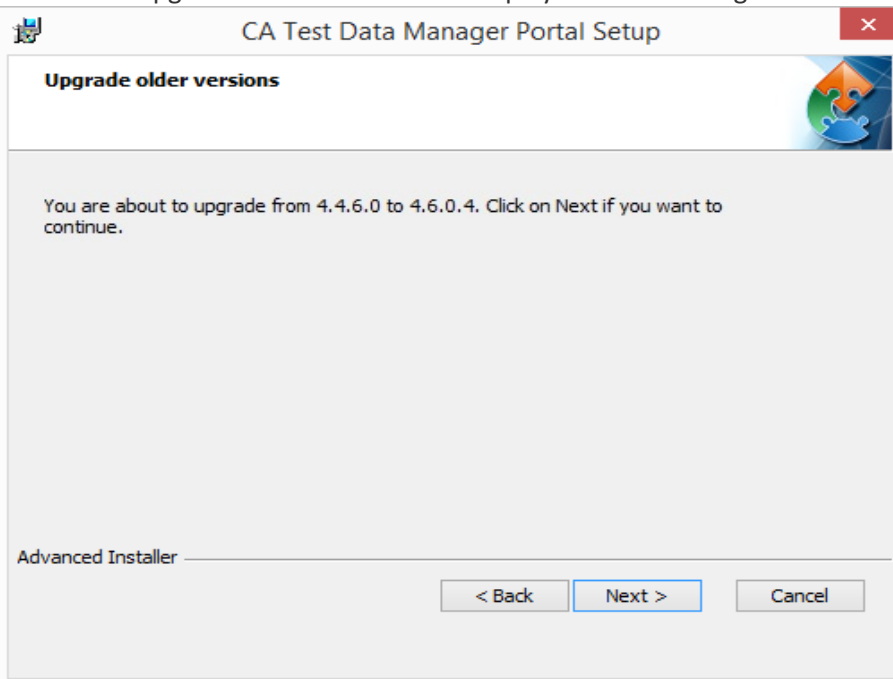
5. A welcome dialog opens. Click **Next**.

6. The **End User License Agreement** dialog opens. Accept the license agreement and click **Next**.
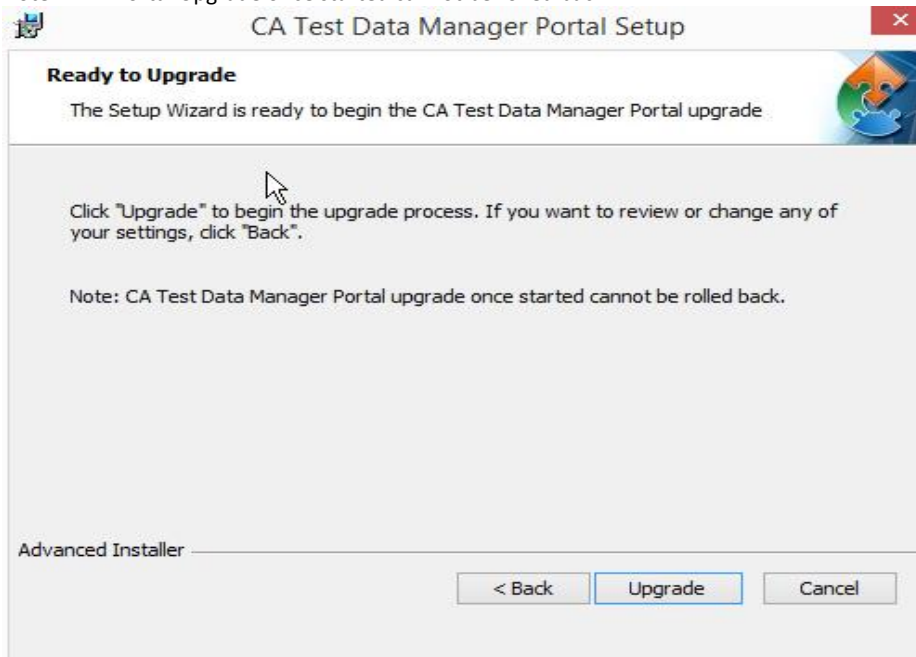
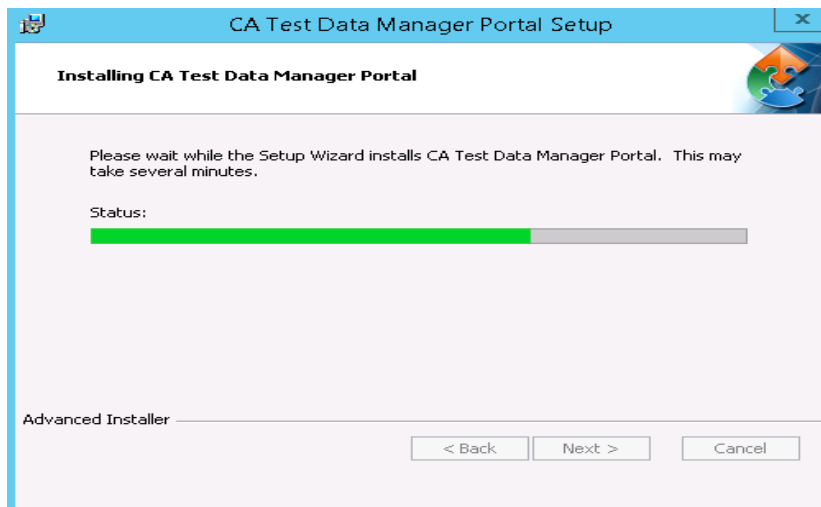7. Review the upgrade information that is displayed on the dialog. Click **Next**.
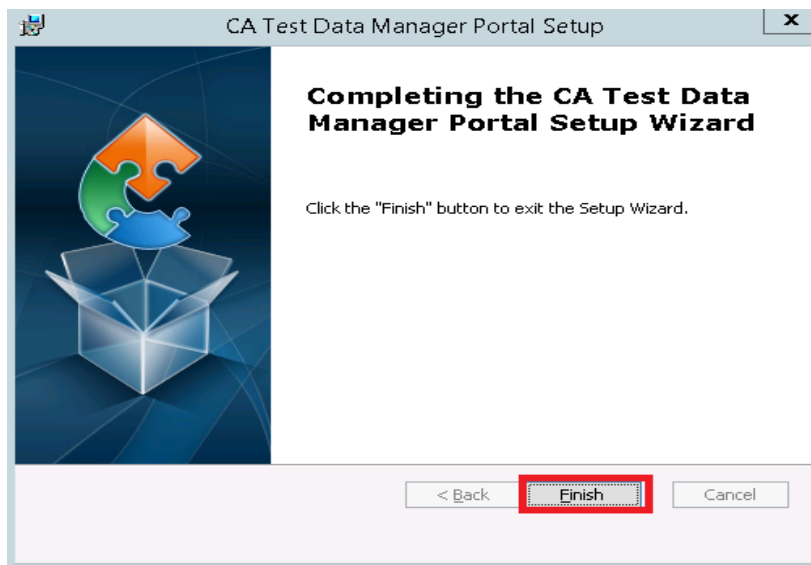

8. Review the message Ready to Upgrade and Click **Upgrade**.
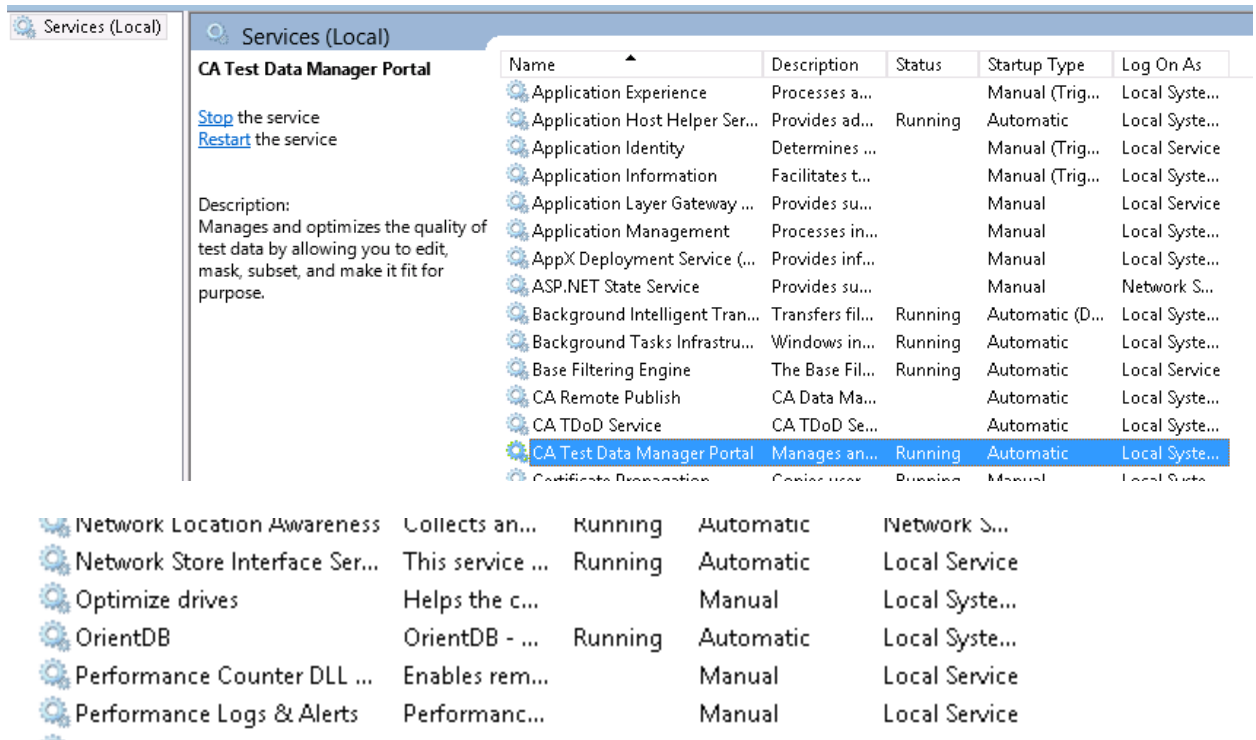   Note: TDM Portal Upgrade once started cannot be rolled back.
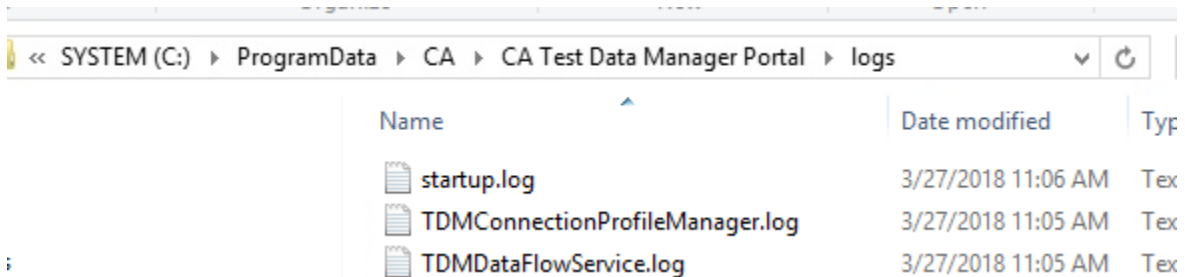
9. Click **Finish** when the upgrade completes.

10. Open the Windows **Services** dialog (Start, services) and verify that the CA Test Data Manager Portal and OrientDB services are available and are running.

11. Upon completion, the services previously stopped should now be started. You can now review the startup.log located in the ..\Program Data\CA\CA Test Data Manager Portal\logs folder
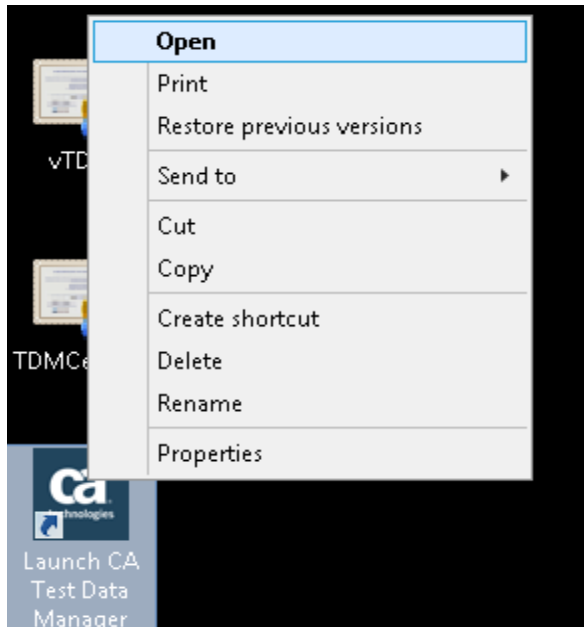

12. The Portal service is completely started when the last section TDM Main completes and you see the line "INFO: Server startup….".

```
INFO   | jvm 1    | 2018/03/27 11:08:06 | Mar 27, 2018 11:08:06 AM org.apache.catalina.startup.HostConfig deployDirectory
INFO   | jvm 1    | 2018/03/27 11:08:06 | INFO: Deploying web application directory C:\Program Files\CA\CA Test Data Manager Portal\tomcat\webapps\ROOT
INFO   | jvm 1    | 2018/03/27 11:08:06 | Mar 27, 2018 11:08:06 AM org.apache.catalina.startup.HostConfig deployDirectory
INFO   | jvm 1    | 2018/03/27 11:08:06 | INFO: Deployment of web application directory C:\Program Files\CA\CA Test Data Manager Portal\tomcat\webapps\ROOT
INFO   | jvm 1    | 2018/03/27 11:08:06 | Mar 27, 2018 11:08:06 AM org.apache.coyote.AbstractProtocol start
INFO   | jvm 1    | 2018/03/27 11:08:06 | INFO: Starting ProtocolHandler ["http-nio-8081"]
INFO   | jvm 1    | 2018/03/27 11:08:06 | Mar 27, 2018 11:08:06 AM org.apache.catalina.startup.Catalina start
INFO   | jvm 1    | 2018/03/27 11:08:06 | INFO: Server startup in 170661 ms
```
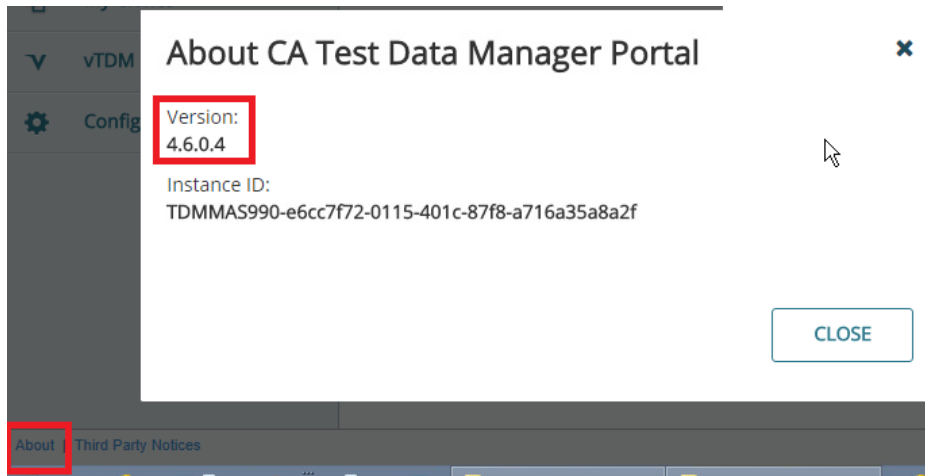
13. Upon logging into the Portal page, in the lower left corner should display the following to identify the upgrade:

14. You can click on About button to get the Version Details

15. When you open TDM Portal first time, Customer Experience Improvement Screen pops out, Read It Carefully and Select Send Diagnostic and Usage Data and Save to enable Telemetry services to be enabled.

Customer Experience Improvement

The usage data you share with CA Technologies will allow CA Technologies to better understand how our clients use CA Test Data Manager, to improve our products, and to provide you with feedback about your use of our products. You may opt out any time, after which no further product usage data will be automatically transmitted.

☑ Send diagnostic and usage data to CA Technologies to help us improve our products and services.
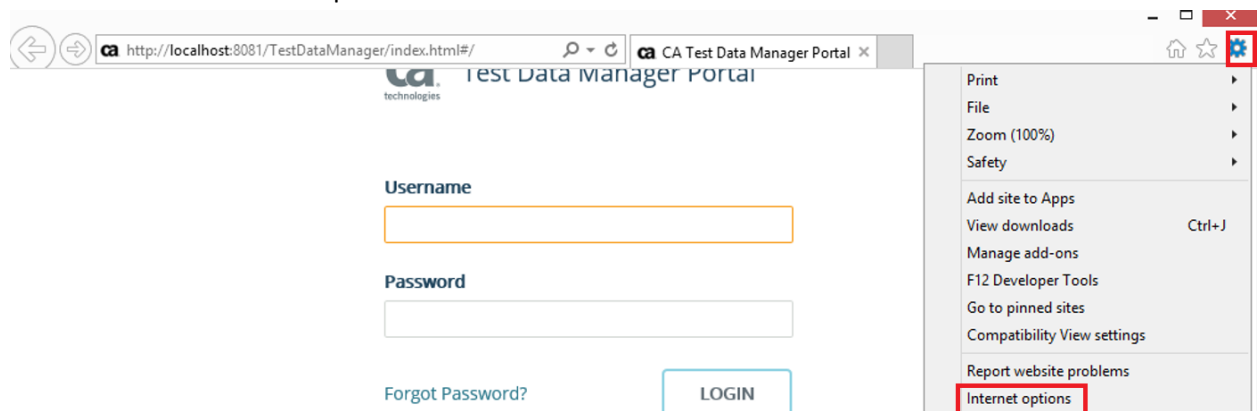
Learn More.

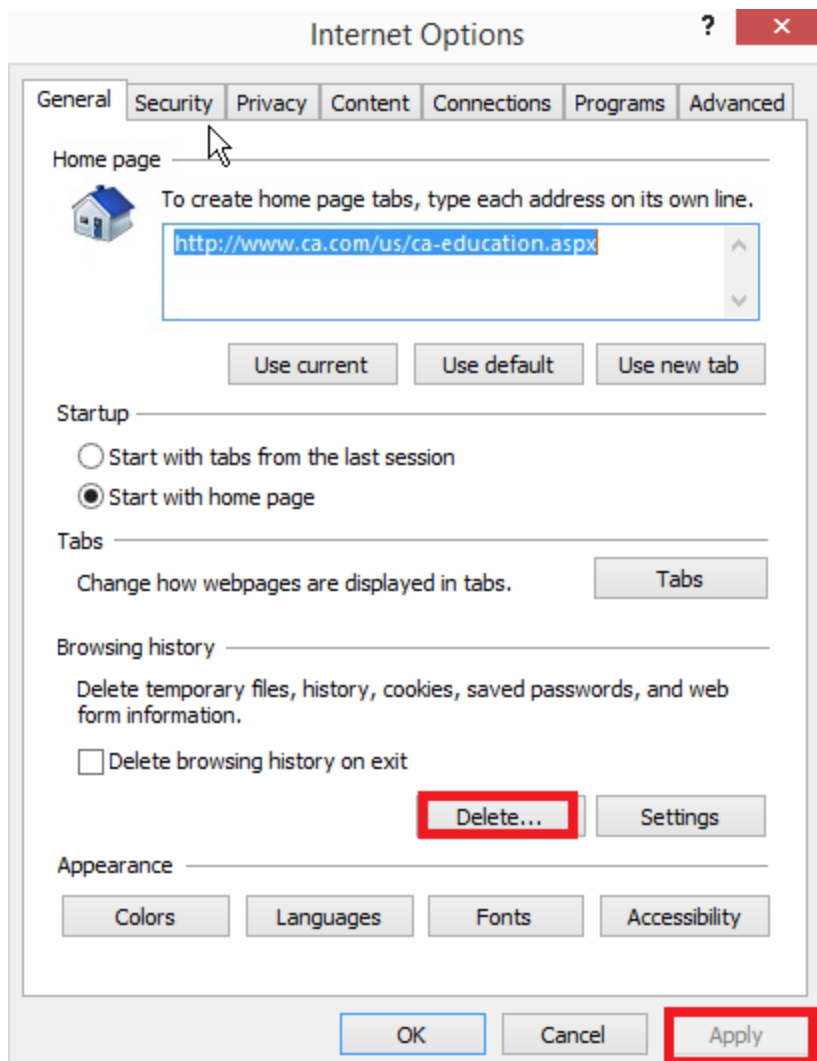You can change this setting any time on the Configuration / Customer Experience Improvement page.

SAVE   **REMIND ME LATER**

16. Clear the browsing cache
    Screenshots for Internet Explorer shown below

17. Close the browser and open it again.
18. You have successfully upgraded the CA TDM Portal instance.